

## EDUCATION

St. Edward's University: MBA	2007
St. Edward's University: Graduate Certificate; Operations Management	2005
University of Houston/Clear Lake: MS (Physical Sciences)	1981
Mississippi State University: BS (Physics, Mathematics)	1977

## TEACHING EXPERIENCE

Austin Community College Adjunct Instructor: Introduction to Business Principles; Business Statistics	2009
St. Edward's University Guest Lecturer – Learning & Cognition Subject: Problem Solving and Types of Errors	2008
St. Edward's University Guest Lecturer – MGMT6305 (Organizational & Operations Mgmt) Subject: House of Quality – Structure & Application	2008
St. Edward's University Adjunct Instructor: Project Management	2006
Southwestern University Guest Lecturer – Computer Science Capstone Subject: Elicitation and ambiguity in obtaining software requirements	2002
IBM Developed, delivered and managed courses at the IBM Quality Institute and in multiple IBM divisions	1989+

## AWARDS

[Astronaut's Personal Achievement Award](#)

Various IBM-internal awards at the site and division levels

[Member, International Honor Society for Business](#)