

S e r v i c e s f o r S t u d e n t s

S u p p o r t i n g Y o u r S u c c e s s !

www.austincc.edu 2 2 3 - 7 0 0 0

Admissions and Records Offices - Rm Numbers			
Cypress Creek	1003	Rio Grande	A152
Eastview	2113	Riverside	G8105
Northridge	1101.1	South Austin	1104
Pinnacle	113		
Advising - Rm Numbers			
Cypress Creek	1008.2	Rio Grande	A155
Eastview	2113	Riverside	G8116
Northridge	1101.1	South Austin	1101
Pinnacle	224		
Assessment Centers - Rm Numbers			
Cypress Creek	1008.2	Rio Grande	A153
Eastview	2113	Riverside	G8116
Northridge	1109	South Austin	1112
Pinnacle	224		
Campus Administration Offices - Rm Numbers			
Cypress Creek	1012	Rio Grande	205
Eastview	3101	Riverside	A2208
Northridge	1208	South Austin	1140
Pinnacle	1018/1019		
Counseling - Rm Numbers			
Cypress Creek	1008.2	Rio Grande	A155
Eastview	2113	Riverside	G8116
Northridge	1101.1	South Austin	1101
Pinnacle	224		
Financial Aid Offices / Veterans Affairs (located only at RVS and NRG)- Rm Numbers			
Cypress Creek	1002.1	Rio Grande	A154
Eastview	2113	Riverside	G8102
Northridge	1106B	Round Rock Center	201
Pinnacle	223	South Austin	1103
International Student Office - Rm Number			
Riverside	G8140		

Here are some of the services ACC offers to help students succeed. For a complete list of helpful offices and websites, check the **ACC Student Handbook** (available in the Student Services Offices or on-line at: www.austincc.edu/handbook/).

Admissions and Records Office

www.austincc.edu/support/admissions/

- Verification of enrollment, course schedules, and registration information
- Applications for graduation
- Official transcripts of ACC course work (fee applies)
- Forms to request name, address, and social security number changes
- Form to request a change of major
- Transfer credit evaluation requests
- Answers to withdrawal, records, and residency questions
- Student ID cards
- Admissions applications
- Registration assistance

Advising

www.austincc.edu/support/advising

- Course placement, advising/educational planning, and university transfer information
- Advising for co-enrollment and dual enrollment high school students
- Texas Success Initiative (TSI) (assessment) requirements and compliance
- ACC 101 (online pre-Advising)
- Residency determination

Assessment Center

www.austincc.edu/support/assessment/

- Computerized COMPASS testing for TSI requirements and placement in reading, writing, and mathematics (fee applies)
- Provides assessment testing mainly for persons whose primary language is not English (English for Speakers of other Languages) (ESOL)

Bookstore

www.austincc.bkstore.com/

- Locations/hours are on the web
- New and used textbooks
- ACC College Catalogs

Campus Administration Offices

www.austincc.edu/campuses/administrati on.htm

- General information about the College/Campuses
- Information about faculty teaching schedules, office hours, and phone numbers
- Vending machine refunds
- Campus faculty and department mailboxes

Counseling

www.austincc.edu/support/advising

- Educational planning, course placement, and university transfer information
- Workshops on motivation, learning styles, choosing a major, communication, and stress management
- Information about college and community resources
- Career counseling
- Short-term crisis counseling
- ACC 101 (online Orientation)
- Referral to Learning Labs and Tutoring (see Student Handbook)
- Academic Standards of Progress counseling (see Student Handbook)

Financial Aid / Veterans Affairs

www.austincc.edu/support/financialaid/

Provides students with an opportunity to apply for:

- Federal/State loans and grants
- Scholarships
- College work-study
- Veterans' educational benefits and services (located only at RVS and NRG)

International Student Office

www.austincc.edu/support/international/in dex.php

- Answers to specific questions regarding international student status and immigration
- Monitors SEVIS compliance

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Learning Labs (Tutoring Centers) - Rm Numbers

Cypress Creek	1022	Rio Grande	212
Eastview	2304	Riverside	G9100
Northridge	4119	South Austin	1138
Pinnacle	600		

Library Services / Instructional Technology - Rm Numbers

Cypress Creek	1025	Rio Grande	230
Eastview	2200	Riverside	A1108
Northridge	1223	South Austin	1201
Pinnacle	901		

Office for Students with Disabilities - Rm Numbers

Cypress Creek	1030	Rio Grande	A150
Eastview	2136	Riverside	G8138
Northridge	1111	South Austin	1112
Pinnacle	221		

Office of Student Life Rm Numbers

Cypress Creek	Commons	Rio Grande	101.1
Eastview	2129	Riverside	G8130
Northridge	1112	South Austin	1121
Pinnacle	226		

Student Recruitment Office

Highland Business Center	610.0	223-7701 / 223-7706 www.austincc.edu/sro
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Support Center - Rm Numbers

Cypress Creek	1030	Pinnacle	217
Eastview	2137	Riverside	G8110
Northridge	1111.1		

Testing Centers - Rm Numbers

Cypress Creek	2003	Rio Grande	127
Eastview	2155	Riverside	A1132
Northridge	3237	South Austin	1135
Pinnacle	706		

- Online textbook ordering for in-store pick up or home delivery
- Campus Shop

Learning Labs (Tutoring Centers)

www.austincc.edu/tutor/

- Tailored individual instruction in an open-access lab setting
- Traditional and/or computerized one-on-one and small group instruction
- Skills review workshops/materials
- Guided study groups
- Self-paced independent study
- Supplemental instruction
- Tutorial software

Library Services / Instructional Technology

<http://library.austincc.edu/>

- Assistance in seeking information, course-related materials, and college support materials
- Access to electronic and print resources
- Instruction in seeking/locating electronic and print information in the library and from remote locations
- Study space for students
- Course reserve and reference materials

Office for Students with Disabilities (OSD)

www.austincc.edu/support/osd/

- Provides assistance to students with disabilities.
- ACC urges students with disabilities to submit diagnostic paperwork and apply for accommodations at least three weeks before the start of the semester.

Office of Student Life

www.austincc.edu/life4u/

Offers social, cultural, and educational events and programming to ACC students including:

- The Orientation Program (TOP)
- Leadership Summit Live!
- Student Government Association
- Accent-Student newspaper
- Unity Discovery Series and Student Unity Council
- Reckoning Crew-Student Recognition
- C.A.B.-Campus Activity Board
- Inter-club Council

- L.E.A.D. – Peer Education
- Student organizations and clubs
- Gender and Sexuality Awareness

Student Recruitment Office

www.austincc.edu/support/sro

- Organizes customized bi-weekly tours of the College's largest campuses, NRG & RVS
- SRO makes regular visits to area high schools, churches, and community centers
- SRO representatives available at all local college fairs

Support Center

www.austincc.edu/support/financialaid/center/

Assistance for students who meet income eligibility guidelines. Assistance includes:

- Childcare payment assistance
- Textbook Lending Library
- Customized Lending Library Textbook Purchase
- Educational and career planning, course selection, and personal effectiveness
- Referrals to community resources

Testing Center

www.austincc.edu/testctr

- Administers tests for classroom credit courses, Distance Learning courses, or when requested by faculty to students who miss regularly scheduled classroom tests