## OUR MISSION

Austin Community College Continuing Education, bringing COLLEGE and COMMUNITY resources together to provide quality, practical educational services which:

- Respond to business and workforce development efforts
- Support employer training needs
- Provide both traditional and interactive meeting and training facilities for business use
- Deliver contract courses to business and industry
- Help fulfill the job, career and personal aspirations of all our citizens

## CONTINUING EDUCATION PROGRAMS ARE REGISTERED WITH AND/OR APPROVED BY:

Academy of General Dentistry (AGD) American Heart Association (AHA) **American Institute of Architects** American Society for Quality (ASQ) **Association of Contingency Planners Building Owners and Managers** Association (BOMA) CISCO CompTIA **Dental Assisting National Board** Information Systems Security Association (ISSA) **Insurance Institute of America International Foundation of Employee Benefit Plans** Microsoft National Academies of Emergency Dispatch (NAED) National Certification Council for Activity Professionals National Executive Housekeepers Association (NEHA) **National Fire Prevention Association** National Joint Apprenticeship and Training

Oracle **Project Management Institute State Board for Educator Certification** Sun Microsystems **Texas Board of Nurse Examiners Texas Board of Nursing Facility Administrators Texas Board of Public Accountancy** Texas Commission on Alcoholism and Drug Abuse Texas Commission on Environmental Quality **Texas Department of Health Board of Massage Texas Department of State Health Services** (DSHS) **Texas Department of Human Services** Texas Education Agency **Texas Notary Public Association Texas Nurses Association Texas Real Estate Commission Texas State Board of Public Accountancy** Texas State Board of Social Work Examiners **Texas State Florist Association Transportation Professionals of Central Texas TX Certification Board of Alcohol and Drug** Abuse Counselors U.S. Department of Labor-Bureau of

**Apprenticeship Training** 

## CONTACT INFORMATION

Committee

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Austin Community College (USPS 021-507) (Volume 36, Number 4, Nov. 16-30, Continuing Education Schedule Spring 2009) is published six times per year (twice in April, twice in July, and twice in November). Austin Community College is published by the staff of Austin Community College, 5930 Middle Fiskville Rd., Austin, TX 78752-4390. Periodical postage rates paid at Austin, Texas, and additional locations. POSTMASTER: Send address changes to Austin Community College, c/o Marketing and College Relations, Austin Community College, 5930 Middle Fiskville Rd., Austin, TX 78752-4390.

## CONTINUING EDUCATION REGISTRATION INFORMATION

## **Registration starts at 7:30 a.m., December 2.**

ESOL registration starts at 7:30 a.m. on Tuesday, December 16 for returning students, and Wednesday, December 17 for new students

### Offices will be closed on November 27-30, December 23-January 4, January 19, and March 16-22, 2009

Register early to ensure your class will not be filled or canceled. *Your registration can make the difference.* 

### **Highland Business Center**

5930 Middle Fiskville Rd. Austin, TX 78752 Monday - Thursday, 8 a.m. to 7 p.m. Friday, 8 a.m. to 5 p.m. Saturday and Sunday - Closed

### Register by telephone at 512.407.3087 (toll free 866.878.7889) or online at www.austincc.edu/ce

To register by mail complete the registration form at the end of this schedule and mail it along with your check or a money order to:

Austin Community College Continuing Education 5930 Middle Fiskville Rd. Austin, TX 78752

# For general information call 512.223.7739; for registration information call 512.223.7542.

Tuition and fees subject to change without notice.

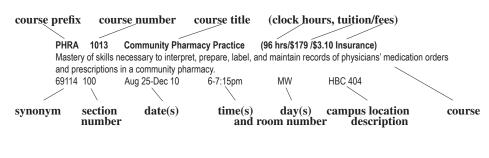
The scheduled time, room and instructor reflects our intent at the time of publication.



### Highland Business Center (HBC)

For information call 512.223.7542, or come to the Highland Business Center or visit www.austincc.edu/ce

## **KEY TO USING THIS SCHEDULE**



## ACC Bookstores

Cypress Creek		
335.8363, on-campus,	Bldg.	2001

Eastview 927.1619, on-campus, Bldg. 2000

Little Store 474.0189, Convenience Store Rio Grande Campus, Room 133

Northridge 834.9366, on-campus, Bldg. 4000

Pinnacle 288.2303, on-campus, Room 108

Rio Grande 474.2607, 817 W. 12th Street (west of Rio Grande Campus)

Riverside 385.5727, on-campus Bldg. G

South Austin 445.7437, on-campus

\* Required textbooks for courses held at Highland Business Center can be purchased at the Rio Grande Bookstore. Required textbooks for courses held at other ACC campuses will be available for purchase at that campus's bookstore.

# SUPPORT FOR STUDENTS WITH DISABILITIES

Students with disabilities should request accommodations through the Office for Students with Disabilities at least **two weeks** before the start of the class.

Cypress	223.2036
Eastview	223.5113
Northridge	223.4750
Pinnacle	223.8143
Rio Grande	223.3075
Riverside	223.6007
South Austin	223.9163

All numbers in 512 area code. Feel free to use the relay option and provider of your choice to call any of our numbers not noted as being voice and/or TTY compatible.

## Abbreviations

- M Monday
- T Tuesday
- W Wednesday
- Th Thursday
- F Friday S - Saturd
  - Saturday
- U Sunday
- TBA to be arranged
- ITV instructional TV
- PCM online course

Please check room numbers upon arrival, the location of your class may change.

## **NO-SMOKING POLICY**

No smoking is allowed in any ACC building or facility. In addition, Austin City Ordinance and ACC's Administrative Rules dictate that there will be no smoking within 15 feet of any pedestrian entrance to a public place.

## **RETURNED PAYMENTS**

A \$25 fee will be charged and a hold will be placed on accounts with returned checks. For full details see *Payment/Refund Policy* section in this schedule.

## ACC STUDENT HANDBOOK

All ACC continuing education students are expected to abide by the rules and regulations in the "ACC Student Handbook." It can be found at austincc.edu/ handbook or by calling 512.223.7542.

## STUDENT INJURY PROCESS

Many continuing education courses include an "insurance" fee (in addition to tuition) to cover the student in case of injury to self or others during the course of the class. Your course instructor will provide you with the proper procedure and forms to report an injury. Failure to follow procedure may result in your medical care not being covered by insurance.

## **ACC Campuses**

- CYP Cypress Creek 1555 Cypress Creek Rd. Cedar Park 78613
- EVC Eastview Campus 3401 Webberville Rd Austin, TX 78702
- HBC Highland Business Center 5930 Middle Fiskville Rd Austin, TX 78752
- NRG Northridge 11928 Stonehollow Dr. Austin, TX 78758
- PIN Pinnacle 7748 Hwy 290 West Austin, TX 78736
- RGC Rio Grande 1212 Rio Grande St. Austin. TX 78701
- RVS Riverside 1020 Grove Blvd. Austin, TX 78741
- SAC South Austin Campus 1820 W. Stassney Lane Austin, TX 78745

## **Other Locations**

- AGF Art Glass Fusing Center 7950 Anderson Sq. Ste. 112 Austin, TX 78757 512.419.9040
- APD Austin Police Department 4800 Shaw Ln. Austin, TX 78744
- ASC A Sculpture Studio 701 Tillery St., Studio A-12 Austin, TX 78702 512.845.1115
- ASD Austin Self Defense 251 N Bell, Ste 108-A Cedar Park, TX 78613 512.918.9999
- BCL Brushy Creek Lake Park 3300 Brushy Creek Rd Cedar Park, TX 78717
- BVR Buckner Villas Retirement Comm 11110 Tom Adams Dr Austin, TX 78753
- CCM Custom Cycle & Machine 1003 Grandridge Trail Cedar Park, TX 78613
- CHS Crockett High School 5601 Manchaca Rd Austin, TX 78745

- CPH Cedar Park High School 2150 Cypress Creek Rd Cedar Park, TX 78613
- DAI Dance International 4615 Bee Caves Rd. Austin, TX 78746 512.32.DANCE
- DED D Ette Dance Studio 1807 Slaughter Lane, Ste 325 Austin, TX 78748
- DES Decola & Eusebi Studio 701 Tillery St, Ste A-11 Austin, TX 78702 512.389.2266
- DMA David McDavid Acura 13553 Research Blvd Austin, TX 78750
- DWF Dancer's Workshop 11150 Research Blvd Austin, TX 78759 512.349.7197
- ESE East by South East Studios, LI 1406-B Smith Rd. Austin, TX 78721
- FBG Fredericksburg High School 1107 Hwy. 16 S. Fredericksburg, TX 78624
- GCC Govalle Care Center 3401 Govalle Ave Austin, TX 78702
- GTC Georgetown High School 2211 N. Austin Ave. Georgetown, TX 78626
- GWN Georgetown Wesleyan Nursing 2001 Scenic Dr. Georgetown, TX 78628
- HCH Harper-Chesser Historic Inn 1309 S College Georgetown, TX 78626
- HCS Hays County Sheriff's Office 1307 Uhland Rd. San Marcos, TX 78666
- HEC Henna Chevrolet 8805 North IH 35 Austin, TX 78753
- HPG Harvey Penick Golf Campus 5501 Ed Bluestein Blvd. Austin, TX 78723
- HSA Humane Society of Central Texas 124 West Anderson Lane Austin, TX 78752
- ICA International Center of Austin 201 E 2nd St Austin, TX 78701

- LEA Leander High School 3210 S. Bagdad Rd. Leander, TX 78641
- MPL Metric Place Center 1921 Cedar Bend, #146 Austin, TX 78758
- MUR Murchison Middle School 3700 N. Hills Dr. Austin, TX 78761
- OBS Out Back Stables 520 CR 254 Georgetown, TX 78628 254 793.3669
- PIF Pioneer Farms 10621 Pioneer Farms Dr Austin, TX 78754 512.837.1215
- PRX People's RX South 3801 South Lamar Austin, TX 78704
- RRH Round Rock Higher Ed. Center 1555 Chandler Road Round Rock, TX 78664
- RTC Raindrop Turkish Cultural Center 12400 Amherst Dr., Suite 108 Austin, TX 78727
- SHC Stonebridge Health Center,Inc. 11127 Circle Dr Austin, TX 78736
- State Theatre School of Acting 719 Congress Ave. Austin, TX 78701 512.692.0517
- TCC The Carver Center 1165 Angelina St Austin, TX 78702
- TDA Tailoring and Design America 12251 Running Bird Ln Austin, TX 78758
- TLA Town Lake Animal Shelter 1156 W. Cesar Chavez Austin, TX 78703
- TRC Texas Rowing Center 1541 W. Cesar Chavez Austin, TX 78703 512.467.7799
- TWF Texas Woman's Federation 2312 San Gabriel St. Austin, TX 78705 512.476.5845
- TWT Twin Towers 1109 Clayton Lane Austin, TX 78756
- YEC YMCA East Communities 5315 Ed Bluestein Austin, TX 78723 512.933.9622

Austin Community College is accredited by the Commission of Colleges of the Southern Association of Colleges and Schools (1866 Southern Lane, Decatur, Georgia 30033-4097; Telephone 404.679.4501) to award Continuing Education Units (CEU). Ten hours of instruction equates to one CEU.

Letter grades may be given for workforce courses as noted in the schedule. However, these grades are not counted toward an overall Grade Point Average (GPA). All other Continuing Education (CE) courses are graded on a Satisfactory/Unsatisfactory basis. Students earn CEU credit for CE courses upon successful completion of the course objectives. Official CE student records will be retained for seven years.

## MICROSOFT OFFICE APPLICATIONS

www.austincc.edu/comp\_ce Fees are subject to change without notice. USB drive recommended for all classes.

#### ITSC 1006 Fundamentals of PC Use (24 hrs/\$199)

Perfect for new users who want to gain confidence and a firm foundation in using personal computers. Topics include using the keyboard and mouse; working in the Windows environment and learning basic troubleshooting. A study of microprocessor architecture, file creation/deletion, data entry and manipulation, automatic file execution, configuration, and directory commands. This is a "hands-on" class that also features two hours of supervised personal practice.

Supervi	ocu p	cisolia piacicc			
94209	201	Jan 26-Feb 11	1-4pm	MWTh	HBC 218
94269	202	Apr 6-Apr 22	9am-12pm	MWTh	HBC 218
94302	203	May 12-28	6-9pm	TWTh	HBC 212

#### POFT 3014 Keyboarding (9 hrs/\$129)

Introduction to the computer keyboard. Topics include the home keys, alphabetic keys, symbol keys, body positions, and various keyboarding techniques. Emphasis is placed on learning touchtyping.

94232	201	Feb 16-19	1-4pm	MWTh	HBC 218
94257	202	Mar 24-Apr 7	6-9pm	Т	HBC 218

#### ITNW 1007 Internet Basic (9 hrs/\$129)

Introduction to the Internet including E-mail, World Wide Web (WWW), and how to perform basic research to address company/ business needs. Topics include accessing and navigating the Internet, covering concepts, terms, tools, and services such as Internet Service Providers (ISP's), Newsgroups, and Chat Rooms. Learn to browse and search the Internet successfully using popular browsers and search tools. Prerequisites: Familiarity with the PC. 94201 231 Jan 13-Jan 15 6-9pm TWTh HBC 218

#### ITSW 1022 Microsoft Excel: Introduction (9 hrs/\$129)

Designed to provide a thorough understanding of concepts that assist in designing worksheets for a variety of numerical reporting, budgeting and forecasting tasks. Instruction in terminology, machine use, program parameters, display characteristics, formatting features, mathematical functions, and printing. Gain skills to build, manage, save, retrieve, format, chart and print worksheets. Prerequisites: Familiarity with PC. 94299 202 May 11-14 1:30-4:30pm MWTh HBC 301.9

#### ITSW 1046 Microsoft Excel: Intermediate (9 hrs/\$129)

Topics include enhancing worksheets, advanced formatting techniques, advanced functions, database management, customizing charts, drawing pictures, and linking. Instruction in moving and copying cell contents; sorting mathematical, statistical, and financial functions; date and time arithmetic; report generation; and built-in graphics support. Prerequisites: Excel Introduction or equivalent experience.

94303 202 May 18-May 21 1:30-4:30pm MWTh HBC 301.9

ITSW 1053 Microsoft Access: Introduction (9 hrs/\$129) Learn how to design and complete a working database system using this popular software. Instruction in program parameters, data dictionary, optional field characteristics, calculation, constant default values, designing data entry forms, database organization, and report generation. Topics include creating tables, forms, queries and reports. Prerequisites: Familiarity with the PC. 94262 201 Mar 30-Apr 2 1:30-4:30pm MWTh HBC 301.9

#### ITSW 1055 Microsoft Access: Intermediate (9 hrs/\$129)

Instruction in data validation, data manipulation, browsing through records, records selection and query, indexing, and sorting. Topics include modifying tables; using database wizards; creating action queries; and working with subforms and subreports. Prerequisites: Access Introduction or equivalent experience.

94270 201 Apr 6-Apr 9 1:30-4:30pm MWTh HBC 218

## ITSC 1009 Integrated Software Applications I: Microsoft Office Series (81 hrs/\$929)

Integration of applications from popular business productivity software suites. Instruction in embedding data, linking and combining documents using word processing, spreadsheets, databases, and/or presentation media software. 94205 231 Jan 20-Mar 26 6-9pm MTWTh HBC 218

Register for the entire series and save 20%. This series includes the following classes:

#### POFI 1024 Microsoft Word: Introduction (9 hrs/\$129)

Instruction in terminology, computer operation, editing functions, formatting, and special text options. Create, edit and print documents such as letters or reports using this popular software program. The course covers spell checking, underlining, bolding and centering text, copying and pasting text, and printing documents. Prerequisites: Familiarity with the PC. 94206 231 Jan 20-Jan 22 6-9pm TWTh HBC 218

#### POFI 1042 Microsoft Word: Intermediate (9 hrs/\$129)

A study of production techniques including search and replace functions, headers and footers, spelling checker, file functions, and printer set-up. Enhance your word processing skills by expanding your knowledge of formatting techniques, table creation, file management, using Find, Replace and Go To, Autocorrect, Autotext, templates, envelopes, labels, text boxes, graphics and OLE. Prerequisites: Word Introduction or equivalent experience. 94210 231 Jan 26-Jan 29 6-9pm MWTh HBC 218

#### ITSW 1022 Microsoft Excel: Introduction (9 hrs/\$129)

Designed to provide a thorough understanding of concepts that assist in designing worksheets for a variety of numerical reporting, budgeting and forecasting tasks. Instruction in terminology, machine use, program parameters, display characteristics, formatting features, mathematical functions, and printing. Gain skills to build, manage, save, retrieve, format, chart and print worksheets. Prerequisites: Familiarity with PC. 94218 231 Feb 2-Feb 5 6-9pm MWTh HBC 218

#### ITSW 1046 Microsoft Excel: Intermediate (9 hrs/\$129)

Topics include enhancing worksheets, advanced formatting techniques, advanced functions, database management, customizing charts, drawing pictures, and linking. Instruction in moving and copying cell contents; sorting mathematical, statistical, and financial functions; date and time arithmetic; report generation; and built-in graphics support. Prerequisites: Excel Introduction or equivalent experience. 94224 231 Feb 9-Feb 11 6-9pm MTW HBC 218

34224 231 1 eb 3-1 eb 11 0-3pin MTW 11b6 210

#### ITSW 1037 Microsoft PowerPoint: Introduction (9 hrs/\$129)

Introduction to computerized presentation graphics that leads the participant through planning, designing, and producing business graphics and charts. Learn how to create a business presentation using an electronic slide show-manual or automaticwith transitions, graphic slides, handouts, and instructor's notes. Includes creating an initial outline, creating slides, using the various screens and views, Auto layout, Wizards for Auto content and Look, creating simple text slides, formatting and proofing text, utilizing PowerPoint objects, animation, printing a presentation and creating and running a slide show. Prerequisites: Familiarity with the PC.

94233 231 Feb 16-Feb 19 6-9pm MWTh HBC 218

### ITSW 1050 Microsoft PowerPoint: Intermediate (9 hrs/\$129)

Enhance your PowerPoint skills and techniques by using advanced file searching, formatting and proofing tools. Learn to manipulate slide masters, use the Clip Art Gallery, create and organize tables and charts, publish to the Web, and customize the PowerPoint software. Instruction in preparation of detailed graphs, including emphasis on curve smoothing and fitting; legends and titles; scaling, editing, printing, and plotting; variables in scatter plots, area graphs, high/low/close bar graphs, bubble charts, gant charts, and word graphs; printer-plotter setup; and alternate output devices. Prerequisites: PowerPoint Introduction or equivalent experience.

94237 231 Feb 23-Feb 26 6-9pm MWTh HBC 218

### ITSW 1053 Microsoft Access: Introduction (9 hrs/\$129)

Learn how to design and complete a working database system using this popular software. Instruction in program parameters, data dictionary, optional field characteristics, calculation, constant default values, designing data entry forms, database organization, and report generation. Topics include creating tables, forms, gueries and reports. Prerequisites: Familiarity with the PC 94243 231 Mar 2-Mar 5 6-9pm MWTh HBC 218

#### ITSW 1055 Microsoft Access: Intermediate (9 hrs/\$129)

Instruction in data validation, data manipulation, browsing through records, records selection and query, indexing, and sorting. Topics include modifying tables; using database wizards; creating action queries; and working with subforms and subreports. Prerequisites: Access Introduction or equivalent experience. MWTh HBC 218

94248 231 Mar 9-Mar 12 6-9pm

#### ITNW 3012 Microsoft Outlook: Introduction (9 hrs/\$129)

An introduction to using the many features of this software package including the contact manager, electronic mail, calendar, tasks, journal, and note. Prerequisites: Fundamentals of PC Use or equivalent experience.

94251 231 Mar 23-Mar 26 6-9pm MWTh HBC 218

#### ITSX 3003 Integrated Software Applications II: Advanced MS Series (39 hrs/\$445)

Continued study of MS Office applications. Instruction in embedding data and linking and combining documents using word processing, spreadsheets, databases, and/or presentation media software. Includes macro procedures, mail merge, advanced formatting techniques, security features and office integration. 94263 231 Mar 30-May 6 6-9:30pm MWTh HBC 218

Register for the entire series and save 20%. This series includes the following classes:

#### POFI 2037 Microsoft Word: Advanced (9 hrs/\$129)

Instruction in multiple document editing, footnotes, endnotes, table of contents and index generation, forms, mail merge, user defined macro procedures, mathematics capability, and file import and export from other programs. Emphasis on special problems encountered in business and industry. Prerequisites: Word Intermediate or equivalent experience. 94264 231 Mar 30-Apr 2 MWTh HBC 218 6-9pm

#### ITSW 2049 Microsoft Excel: Advanced (9 hrs/\$129)

Instruction in macro programming features, database functions, merging/linking spreadsheets, data file transfer, and Boolean functions. Topics include using templates, importing data, and customizing Excel. Prerequisites: Excel Intermediate or equivalent experience.

94271 231 Apr 6-Apr 9 6-9pm MWTh HBC 218

#### ITSW 2047 Microsoft Access: Advanced (9 hrs/\$129)

Relational database management, concepts, hierarchical models, network models, relational models, table merging, relational capabilities, report generation, security features, data file transfer, graphics support, and macro commands. Learn how to create switchboards, how to use hyperlinks, how to create and run macros, and how to use database utilities. Prerequisites: Access Intermediate or equivalent experience. 94278 231 Apr 13-Apr 20 6-9pm MW HBC 218

#### ITSC 1070 MS Office Integration (12 hrs/\$169)

Instruction in terminology, computer operation, editing functions, formatting, and special text options. Create, edit and print reports using OLE function. Prerequisites: Intermediate knowledge of MS Office applications.

94288	231	Apr 27-May 6	6-9pm	MW	HBC 218
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#### ITSW 3046 Introduction to QuickBooks Pro (16 hrs/\$269)

An introductory course to the QuickBooks Pro accounting software, including setting up a new company and chart of accounts; recording transactions with customers, vendors and employees; managing lists; running reports and customizing them; and changing forms and generating letters. Prerequisites: Familiarity with the PC. Recommended: Small Business Accounting and Financing course or working knowledge of accounting. GTC 214 94971 205 Feb 10-Feb 19 6-10pm TTh

		1 00 10 100 10	• • • • • • •		0.02
94290	204	Apr 28-May 7	6-10pm	TTh	HBC 218

#### ITSW 3049 Intermediate QuickBooks Pro (12 hrs/\$199)

A course on the QuickBooks accounting software, including budgeting, tracking Texas use tax, handling credit card income and expenses, exporting/importing files, working with payroll, and troubleshooting problems. Prerequisites: ITSW 3046-Introduction to QuickBooks or working knowledge of the QuickBooks software. 94972 204 Feb 24-Mar 5 6-9pm TTh GTC 214 94300 203 May 11-May 20 6-9pm MW HBC 218

## **MICROSOFT OFFICE** APPLICATIONS FULL DAY

### CLASSES

Full day courses. Our popular three-day courses taught in one full dav.

Fees are subject to change without notice.

ITNW 1007 Internet Basic (8 hrs/\$119)

HBC 218 94284 202 Apr 21 8:30am-5:30pm

ITNW 3026 Microsoft Outlook: Introduction (8 hrs/\$119) 94212 201 Jan 27 8:30am-5:30pm **HBC 218** 

POFI 1024 Microsoft Word: Introduction (8 hrs/\$119) 94249 201 Mar 10 8:30am - 5:30pm T HBC 301.9

POFI 1042 Microsoft Word: Intermediate (8 hrs/\$119) 94253 201 Mar 24 8:30am-5:30pm HBC 301.9

ITSW 1022 Microsoft Excel: Introduction (8 hrs/\$119) 94234 201 Feb 17 8:30am-5:30pm . HBC 212 т

ITSW 1046 Microsoft Excel: Intermediate (8 hrs/\$119) 94239 201 Feb 24 8:30am-5:30pm HBC 301.9

ITSW 2049 Microsoft Excel: Advanced (8 hrs/\$119) 94244 201 Mar 3 8:30am-5:30pm HBC 212

ITSW 1037 Microsoft PowerPoint: Introduction (8 hrs/\$119) 94220 201 Feb 3 8:30am-5:30pm Т HBC 218

ITSW 1050 Microsoft PowerPoint: Intermediate (8 hrs/\$119) 94225 201 Feb 10 8:30am-5:30pm HBC 218 Т

ITSW 1053 Microsoft Access: Introduction (8 hrs/\$119) 95066 202 May 4 HBC 218 8:30am-5:30pm М

ITSW 1055 Microsoft Access: Intermediate (8 hrs/\$119) 95067 202 May 11 8:30am-5:30pm HBC 218 Μ

ITSW 2047 Microsoft Access: Advanced (8 hrs/\$119) HBC 218 95068 202 May 18 8:30am-5:30pm Μ

# ONLINE COMPUTER

Fees are subject to change without notice. For current prices call 512.223.7542

Update your skills, discover a new talent, or chart a career path at your own pace at your own convenience with instructor-led online courses. Each course runs for six weeks and consists of 12 lessons. The lessons are supplemented by interactive quizzes, assignments, tutorial, and an online discussion area. All materials will be made available to you over the World Wide Web. Requirements for all courses: Internet access, e-mail, Web browser. Please visit www.ed2go.com/austincc for requirements, demonstrations and additional information.

### ITSC 3002 Introduction to Windows (24 hrs/\$148)

A great way to get started with Windows. Learn how to navigate using a mouse; understand the Windows components and selection techniques; access and use online help; understand and use the Windows Explorer, My Computer, Accessories, including Paint and WordPad, the Recycle Bin and printing. Prerequisites: Basic knowledge of personal computers. 94007 201 Feb 18-Apr 1 ONLINE

ITSX 3004 Introduction to Windows Vista (24 hrs/\$148) Windows Vista is a radical departure from the previous Windows versions. In this course, specifically designed for beginners and casual users, you'll learn to use Vista's best and most important features. Discover techniques for personalizing Vista to your own needs and preferences; set up user accounts and enforce parental controls; keep your computer secure from internet threats; browse the world wide web; manage your e-mail; keep your names and addresses organized in the new contacts folder; manage and edit your digital photos with the new Windows Photo Gallery; and add fonts, color, and style to your written text.

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94008	201	Feb 18-Apr 1	ONLINE
94042	202	Apr 15-May 27	ONLINE

POFX 3025 Microsoft Word 2007: Introduction (24 hrs/\$148) 94014 201 Feb 18-Apr 1 ONI INF

34014	201		ONLINE
94048	202	Apr 15-May 27	ONLINE

 POFX 3024 Microsoft Word 2003: Introduction (24 hrs/\$148)

 94013
 201
 Feb 18-Apr 1
 ONLINE

 94047
 202
 Apr 15-May 27
 ONLINE

# POFX 3042 Microsoft Word 2003: Intermediate (24 hrs/\$148) 94015 201 Feb 18-Apr 1 ONLINE 94049 202 Apr 15-May 27 ONLINE

# POFX 3037 Microsoft Word 2003: Advanced (24 hrs/\$148) 94016 201 Feb 18-Apr 1 ONLINE 94050 202 Apr 15-May 27 ONLINE

 ITSX 3023 Microsoft Excel 2007: Introduction (24 hrs/\$148)

 94018
 201
 Feb 18-Apr 1
 ONLINE

 94052
 202
 Apr 15-May 27
 ONLINE

# ITSX 3022 Microsoft Excel 2003: Introduction (24 hrs/\$148) 94017 201 Feb 18-Apr 1 ONLINE 94051 202 Apr 15-May 27 ONLINE

# ITSX 3046 Microsoft Excel 2003: Intermediate (24 hrs/\$148) 94019 201 Feb 18-Apr 1 ONLINE 94053 202 Apr 15-May 27 ONLINE

# ITSX 3049 Microsoft Excel 2003: Advanced (24 hrs/\$148) 94020 201 Feb 18-Apr 1 ONLINE 94054 202 Apr 15-May 27 ONLINE

# ITSX 3054 Microsoft Access 2007: Introduction (24 hrs/\$148) 95064 201 Feb 18-Apr 1 ONLINE 95065 202 Apr 15-May 27 ONLINE

# ITSX 3053 Microsoft Access 2003: Introduction (24 hrs/\$148) 94021 201 Feb 18-Apr 1 ONLINE 94055 202 Apr 15-May 27 ONLINE

ITSX 3055 Microsoft Access 2003: Intermediate (24 hrs/\$148)					
94023	201	Feb 18-Apr 1	ONLINE		
94057	202	Apr 15-May 27	ONLINE		

#### ITSX 3038 Microsoft PowerPoint 2007: Introduction (24 hrs/\$148)

94025	201	Feb 18-Apr 1	ONLINE
94059	202	Apr 15-May 27	ONLINE

ITSX 3037 Microsoft PowerPoint 2003: Introduction (24 hrs/\$148)

94024	201	Feb 18-Apr 1	ONLINE
94058	202	Apr 15-May 27	ONLINE

#### CPMX 3000 Introduction to PC Troubleshooting (24 hrs/\$148)

Covers typical hardware and operating system problems encountered by technicians and teaches troubleshooting techniques to decipher any basic and more advanced problem. The course also shows how to maintain and optimize a Windows PC.

94009	201	Feb 18-Apr 1	ONLINE
94043	202	Apr 15-May 27	ONLINE

#### ITNW 5028 Introduction to Networking (24 hrs/\$148)

Learn the fundamentals of computer networking in terms you can easily understand; learn why networks have become so important; how software and hardware makes networking possible; and how networks function.

94011	201	Feb 18-Apr 1	ONLINE
94045	202	Apr 15-May 27	ONLINE

#### ITNW 5029 Wireless Networking (24 hrs/\$148)

Wireless networking is a hot topic. Learn how wireless devices make connections; how the connections actually work; and how you can plan, deploy, and connect to wireless networks yourself. Prerequisites: ITNW 5028-Introduction to Networking or equivalent experience.

94012	201	Feb 18-Apr 1	ONLINE
94046	202	Apr 15-May 27	ONLINE

#### CPMX 3001 Introduction to PC Security (24 hrs/\$148)

Learn why you're at risk and what you can do to protect your PC. You'll learn the nature of the threats you face, how to assess your vulnerability, how to identify the weak links in your system, and how you can implement simple solutions to minimize your risks. Prerequisites: A familiarity with general PC terminology, an understanding of Windows and an ability to locate programs and change settings (or completion of Introduction to Windows XP). 94010 201 Feb 18-Apr 1 ONLINE 94044 202 Apr 15-May 27 ONLINE

#### ITNX 3000 Achieving Top Search Engine Positions (24 hrs/\$148)

With nearly 90% of web traffic coming from search engines, the most important thing you can do to increase your web site's traffic is to increase your search engine ranking. Learn proven, step-by-step strategies to achieve the highest possible position with the major search engines. Prerequisites: Completion of the Introduction to WWW Authoring and XHTML course or equivalent HTML experience. Go to www.ed2go.com/austincc.edu for orientation and other information.

94026	201	Feb 18-Apr 1	ONLINE
94060	202	Apr 15-May 27	ONLINE

# FREQUENTLY ASKED QUESTIONS

## HOW AND WHEN CAN I REGISTER?

**Registration begins on December 2.** Registrations are processed on a first-come, first-served basis. You may register until the first day of class if space is available. Due to the minimum number of students necessary for classes to be held, we encourage you to **sign up at least one week before the class starts.** Enrollments after the start date of the class are not eligible for a full refund.

## **HOW DO I REGISTER?**

There are several convenient methods. You may register by phone, in person at the Highland Business Center, by mail using the registration form at the back of this schedule, by fax, or online by credit card at www.austincc.edu/ce/registration.

## HOW CAN I PAY FOR MY CLASSES?

Payments must be made at the time of registration. We accept cash, checks, money orders and credit cards (American Express, Visa, Master Card, and Discover). Payments can be made online through Online Services (www.austincc.edu/ce) or on our automated telephone registration system, 512 407.3087. Payments by mail must be in the form of check or money order. Payment from a company or state agency is also accepted. Call 223.7542 for more information. Receipts will not be faxed or mailed back on mail-in payments. Please contact the Cashier's Office at 223.7561 for receipt information. Please note: If you have a past due balance, a hold, which prevents registration, will be placed on your account. Call 223.7542 if you are unable to register online or by telephone.

## WHAT IF MY CLASS IS CANCELLED?

At times, continuing education courses may be cancelled due to low enrollment. In the event of a cancellation, each registered student will be contacted **at the phone number(s) currently on file for the student**. Whenever possible, the decision to cancel a course will occur a minimum of 48 hours prior to the start of the course. Students may contact Registration 223.7542 at any time to check on the status of a course.

## WHAT IF I MOVE OR CHANGE MY PHONE NUMBER?

It is the student's responsibility to update any changes to their contact information (i.e. phone numbers, address). Student information is not automatically updated when a new course registration is received. To make changes to your student record, you can request a "Student Data Change Form" from Registration at 223.7542 or visit www3.austincc.edu//it/eforms/forms\_int/adre.005.pdf.

## WILL I RECEIVE CONFIRMATION?

If you register through Online Services, you will receive an automated email confirmation and you can access your schedule through Online Services. If you register using our automated telephone service, you can confirm your registration by accessing Online Services. If you register by mail, our office will **not** mail out a confirmation. Call us at 223.7542 for your schedule information. If you register at Highland Business Center a copy of your schedule will be given to you.

## WHAT IS THE TUITION/FEES REFUND POLICY?

Please see our Refund Policy listed near the back of the schedule. NOTE: Refund process may take up to 6 weeks.

## WHAT IS THE PARKING PERMIT REFUND POLICY?

Students who purchased a parking permit may request a refund for the following reasons: Their classes were canceled, they withdrew from classes before the start date, or they inadvertently purchased a permit. To receive a refund, students must submit a parking permit fee refund request form to ACC Campus Police and include the parking permit if it has been picked up.

## WHAT IS THE TRANSFER POLICY?

Students may transfer to another class the business day before the class starts for a full transfer or you will be responsible to pay the difference based on the Refund Policy. To cancel a class, please see the Refund Policy.

## WHAT IS AN INTEGRATED COURSE?

An integrated course is a college-credit course in which CE students can enroll on a space-available basis without registering through college credit. Normal CE registration procedures apply. These courses can be converted to college credit later under prescribed conditions. Call the registration desk at 223.7542 for further information. All integrated courses are designated as such in the course descriptions, for example: Integrated with college credit ETWR 2374.

## DO I NEED AN ACC STUDENT ID CARD?

Only Continuing Education students that are enrolled in college-credit integrated sections and other designated programs are eligible for photo IDs and can pick them up on any of the main campuses during the first week of classes.

## CONTINUING EDUCATION AUTOMATED TELEPHONE REGISTRATION WORKSHEET

**Please read carefully:** Only returning students can use the automated telephone registration system. If you are new to Continuing Education or haven't taken a course at ACC in the past two years, please call or stop by the Highland Business Center to fill out a short application to be able to use our telephone registration system. If you have moved or changed your phone number, please call (512) 223-7542 to update your records. Your records need to be up-to-date in case of a class change or cancellation so we can notify you.

Telephone registration lines are open Monday through Thursday from 5am to midnight and Friday, Saturday, and Sunday from 9am to 5pm.

- 1. Call the registration number (512) 407.3087 and follow the instructions. If calling long distance please use the area code or use our toll-free number: (866) 878.7889.
- 2. Enter your Social Security Number and then press the pound key (#).
- 3. Enter your Personal ID number (PIN) followed by the pound key (#). Your Personal ID number is your birth month and the last two digits of your birth year (MMYY). All single digits must be preceded by zero. (Example: If your birth date is April 16, 1980 then your Personal ID number is 0480.)
- 4. Select the term for which you are registering. Enter the number '1' for Fall, '2' for Spring, or '3' for Summer followed by the pound key(#).
- 5. To register (Add or Drop courses):
  - a) To add a course: Use registration code 2\* followed by the 5 digit synonym, ending each entry with the # key.
  - b) To drop a class: Use registration code 3\* followed by the 5 digit synonym, ending each entry with a # key.
  - c) Other useful registration codes: Key in 4\* \_ \_ \_ (synonym) then # to determine if a specific course still has seats available.
- 6. When you are finished adding and dropping, press 5# to hear a list of your courses and then press registration code 9# to **Exit** the registration system.
- 7. You will be asked to add a parking permit if you have not already bought one this school year. If **YES**, press 1#, If **NO**, press 9#.
- Payment is due at the time of registration. If you want to pay by credit card now (Visa/ MasterCard/Discover), please have your credit card handy (no debit cards) and press 1#. When asked: Enter your credit card number followed by the # sign.
- Enter the expiration date (MMYY) followed by the # and wait for system to verify your card and respond to you. (M=month and Y=year - Single digit numbers must be preceded by a zero.)
- 10. WAIT for the system to tell you the credit card has been verified and the charge accepted or refused. DO NOT HANG UP UNTIL THERE IS A RESPONSE! If there is no response, check with your credit card company before trying again.
- **11.** To pay at a later time (don't miss your payment deadline) call 512.407.3087. When prompted to enter a registration code, press 9# followed by 1#.

Continuing Education does not send out student schedules or bills. Please call (512) 223-7542 if you have any questions about your registration.

### NOTE:

Students with disabilities who believe they may need accommodations in a class are encouraged to contact the Office of Students with Disabilities at their nearest campus, as soon as possible to better ensure that such accommodations are implemented in a timely fashion.

## PAYMENT/REFUND POLICY

The ACC Continuing Education refund policy is 100% prior to the weekday before the first class day. 100% if class is canceled by ACC. After classes begin, see the table below. The number of days listed refers to business days, not class meeting days. Classes that are ONE day long must be dropped before the class starts for any type of refund to occur.

Class Length in Weeks 2 or fewer	Last day for 70% Refund 2	Last Day for 25% Refund N/A
3	3	4
4	4	5
5	5	6
6	5	7
7	7	9
8	8	10
9	9	11
10	9	12
11	10	14
12	12	15
13	13	16
14	13	17
15	14	19
16 or more	15	20

Insurance fees are non-refundable after class start date.

### **Refund Processing**

- ACC mails refund checks to the address on file at the college. Check with continuing education registration staff to verify current and accurate information before the refund process is started.
- Credit card refunds will appear on your monthly statement as soon as possible after the official reporting date. You are responsible for interest charged to the credit card account while the refund is processed. (May take up to six weeks.)
- ✓ ACC charges a \$25 processing fee for any refunds that are reissued.

For information that will help in filling out your registration form see the next page.

### **Payment Methods**

See "How Can I Pay For My Classes?" on page 81.

### **Returned Payments**

- A \$25 fee will be charged and a hold will be placed on accounts with any of the following:
- Checks returned stop pay or account closed and credit card chargebacks: You will be dropped from all classes and be liable for the returned check fee and any non-refundable fees.
- Checks returned *unpaid* (*NSF*) must be replaced by cash or a money order. Otherwise, returned checks will be referred to a collection agency, which may assess further charges.

Each course will be taught as listed, provided enrollment in each section justifies the offering. The schedule of time, room and instructor reflects our intent at the time of publication. **Course offerings and prices are subject to change, and the listing is not a guarantee that they will be offered exactly as listed.** 

## For registration call 512.223.7542 For information call 512.223.7739

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RM		u Work Phone Number	Fees	0		ONO urs and 4 weeks long)		lations should contact or TTY (512) 223.2019	d confirmation of your or irefundable after first		stincc.edu/c
N Fo	E-mail address		Tuition	0		\$10 Parking Permit Fee OYes ONo (required for classes at ACC campuses that are more than 30 hours and 4 weeks long)		Students with disabilities that need accommodations should contact ACC's Office for Students with Disabilities at (512) 223.2019 or TTY (512) 223.2019 or visit www. austincc.edu/osd for more information.	No receipt will be mailed, please call if you need confirmation of your class registra- tion. Please note that Insurance Fees are nonrefundable after first class day.		Date (512) 223.7542 www.austincc.edu/ce
<b>FRATIC</b>		Home/Cell Phone Number	Other Campus	\$1,150		g Permit Fe		Students with disabilities that need acc for Students with Disabilities at (512) 22: austincc.edu/osd for more information.	o receipt will be mailed on. Please note that In	Signature	Date <b>(512) 223.75</b>
REGIST	Social Security Number/ID	Home/C	Lab Number	HBC		\$10 Parkin (required for classes	Total		e +	[0]	
EDUCATION REGISTRATION FORM	Social Second	L Zip Code	Synonym	301					compliance with the Family Education Rights and Privacy Act of 1974. The releas mation. Directory information includes name, address, telephone number, date awards, name of the most previous educational institution attended. Any student and the restriction will remain in effect until revoked by the student.		
EDUCA	Birth	Zip	Section Number	76920			<b>Gender:</b> O Female	O Male	mily Education Rights rmation includes nam nost previous educatic emain in effect until re		
UING	Date of Birth	l State	Course Prefix	1007		Ċ		0	ompliance with the Fa mation. Directory info wards, name of the n nd the restriction will r	(866) 878-7889. k or money order:	
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TIN VITY EGE RICT	First	ess City	Start Name of Course	Arc Welding 08/22		Please check one: (for State Reporting Purposes)	O Hispanic/Latino O American Indian/Alaskan Native	O Black/African American O Native Hawaiian/Pacific Islander O Asian O Nhite	The following statement concerning student records maintained by Austin Community College is published in compliance with the Family Education Rights and Privacy Act of 1974. The release of information to the public without the consent of the student will be limited to that designated as directory information. Directory information includes name, address, telephore number, date and place of birth, major field of study, participation in activities, dates of attendance, degrees, certificates and awards, name of the most previous educational institution attended. Any student objecting to the release of all or any portion of such information must notify the Office of Admissions in writing and the restriction will remain in frect until revoked by the student.	Register online at <u>www.austincc.edu/ce/register</u> or by phone at: (512) 407-3087 Toll-free (866) 878-7889. Payment is due at the time of registration. For mail-in registration, please mail your check or money order with this form to: Austin Community College	
COLLEGE	Last Name	L Mailing Address		Room numbers may change and	will be posted — the first day of class.	Please		O Black/ O Asian	The following of information and place of objecting to t	7 8 8	