



Resource Conservation & Pollution Prevention Checklist for Small Manufacturers

Business _____
 Contact _____
 Phone _____
 Address _____

 Email _____
 Fax _____
 Web _____

Common Questions

Why should my business get certified as a Green Business?

- ◆ Saving energy, water and raw materials saves you money. Sending less trash to the landfill saves you money, too.
- ◆ Developing a positive, proactive relationship with local compliance inspectors can help you avoid liability, fines and other sanctions.
- ◆ The Program promotes Green Businesses to the public and other businesses (again, for free)!
- ◆ Your company's community image is enhanced through Green Business certification.
- ◆ Your employees will enjoy a safer workplace and will have one more reason to take pride in working for you.
- ◆ The Green Business Program offers you free, convenient, time-saving assistance.

Do I get credit for the good things I'm already doing?

Yes! In fact, your company may already qualify. These Standards are designed to fit most businesses, **but** if certain measures are not applicable or feasible for your facility and operations, you may request an exemption or demonstrate alternative measures.

Do I have to do everything on the checklist to become a Green Business?

No, there are many ways to qualify. You must meet the minimum standards in each category. Beyond that, you may use the checklist to identify "next steps" to becoming even greener.

What if I haven't had an energy, water or solid waste audit already?

The Green Business Program can arrange an audit for you as part of your certification.

How do I get started?

Read the checklist and check all boxes that apply. Call Claudia Pingatore at 925/646-2286 or email CPingatore@hsd.cccounty.us with any questions.

Is there a fee to be certified as a Green Business?

No, Green Business certification is free!

GREEN NOTE:

Going Green Counters Climate Change
Climate Change results from increases in greenhouse gases, like carbon dioxide and methane, trapping heat that would otherwise escape the atmosphere. You can reduce this build-up (and your carbon footprint) by being green! Our checklist has many climate-friendly measures, such as:

- ◆ **Conserve energy** with fluorescent lights and Energy Star equipment.
- ◆ **Reduce waste** at the landfill (and methane gas emissions)—recycle compost and buy products with recycled content.
- ◆ **Conserve water** (and the energy to deliver it) with low-flow toilets and drought tolerant plants.
- ◆ **Invest in renewable energy** with renewable energy credits and solar panels.
- ◆ **Conserve fuel** by taking public transit, your bike or a high MPG vehicle.

General Standards for All Businesses

Certification

To be certified as a Green Business you must:

1. Comply with all environmental regulations applicable to your business. Please ask Sonoma Green Business staff about this.
2. Implement a variety of measures to save energy, water and other materials, and reduce waste. **This checklist walks you through this step!**
3. Allow site visits to verify that your business meets the above two steps.
4. Pledge to continue these terrific efforts to prevent pollution and conserve resources (including environmental compliance).

Green Businesses practicing resource efficiency are assuming stewardship for the Earth and its resources, with the goals of achieving a successful business operation, a healthy bottom line, and sustenance of the environment and its inhabitants. A Green Business not only conserves resources but educates employees and customers about resource conservation.

Measures

The following general measures are required for all businesses:

- Adopt a written environmentally preferable (or green) purchasing policy. Find examples at <http://www.stopwaste.org/home/index.asp?page=439>.
- Track and post monthly energy, waste and water consumption. Consider creating an environmental team to do this.
- Provide 3 on-going incentives or training opportunities to encourage management and employee participation in the Green Business Program. For example, incorporate Green Business into:
 - Performance appraisals, job descriptions, training programs, employee orientations
 - Staff meeting discussions
 - Your employee reference materials
 - Your company newsletter or bulletins
 - Your company suggestion and reward programs
 - Other: _____
- Inform your customers about your business' environmental efforts and what you are doing to meet the green business standards. For example:
 - Post the Green Business logo, certification and pledge in a visible location.
 - Post reminders listing steps you are taking to be a Green Business.
 - Offer tours that highlight your Green Business successes.
 - Offer customers "green" service or amenities options.
 - Highlight your Green Business efforts and/or certification on your website, and link it to the GBP home page.
 - Other: _____
- Assist at least one other business in learning about becoming a Green Business. Encourage them to enroll in the Green Business Program.

Solid Waste Reduction & Recycling

Measures

1. Look in your garbage dumpster at least annually to see if there are items that could instead be reused by someone else or recycled.

2. REDUCE waste in 7 ways:

- REQUIRED:** Eliminate individual bottles of water for employees and guests.
 - REQUIRED:** Eliminate the use of non-recyclable packaging, such as Styrofoam, in beverage and food service ware.
 - REQUIRED:** Eliminate the use of plastic bags.
 - REQUIRED:** Default settings: If copiers and printers have duplex printing capability, duplex printing must be enabled. New machines must have duplex printing capability.
 - Work with vendors to:
 - Minimize and take back packaging (including empty containers);
 - Eliminate polystyrene (Styrofoam, bubble wrap, etc.); or
 - Take back used/damaged product for reuse or recycling; to minimize packaging.
 - Encourage reuse of containers with regular customers and suppliers.
 - Arrange for cooperative buying through government, association, co-located business group, etc.
 - Design durable products that are intended to be repaired AND, if repair is impossible, easily disassembled for convenient recycling.
 - Use optical scanners, which give more details about inventory, for more precise ordering
 - Track material usage to optimize ordering and use of time-sensitive materials.
 - Buy products in bulk or that are concentrated, durable, repairable, and/or recyclable, making sure that you need all you are ordering.
 - Discourage the printing of emails.
 - Use an electronic rather than paper document system.
 - Use computer fax modems that allow faxing directly from computers without printing.
- Eliminate fax cover sheets by using "sticky" fax directory notes.
 - Eliminate unnecessary forms, redesign forms to use less paper, or switch to electronic forms.
 - Subscribe to journals online rather than receiving hard copies.
 - Use a bulletin board or routing lists for memos and journals to reduce printed copies.
 - Reduce all unwanted mailings:
 - Eliminate duplicates by returning labels requesting all but one be removed.
 - Reduce junk mail. Guidance and a PDF kit are at <http://stopjunkmail.org> Reduce catalogs at www.catalogchoice.org
 - Eliminate duplicates in your own mailing lists.
 - For new software, order only the number of manuals needed. Do the same with phone books. Encourage employees to share.
 - Design marketing materials that require no envelope– simply fold and mail.
 - In the lunch/break room, replace disposables with permanent items (e.g., mugs, dishes, utensils, towels/rags, coffee filters, etc.); use refillable containers for sugar, salt & pepper, etc. to avoid individual condiment packets.
 - Serve dishes at office events in reusable serving dishes.
 - Centralize purchasing to eliminate unnecessary purchases and ensure all waste reduction purchasing policies are followed.
 - Lease, rather than purchase, computers and printers.
 - Other: _____

3. REUSE materials in 3 ways.

- Use reusable/recyclable absorbent products (pads, socks, mats; not kitty litter), reusing until spent (most likely hazardous waste).
- Print on previously printed paper, or designate a tray on printers as a "draft" tray.
- Reuse office paper as scratch paper.
- Reuse envelopes
- Reuse paper or plastic packaging materials.

- Designate a reuse area for office supplies such as binders, folders and staplers.
- Reuse garbage bag liners.
- Have your toner cartridges refilled for use.
- Donate furniture, supplies, scrap materials, etc., or use a waste exchange program where another business can take your unwanted items (www.ciwmb.ca.gov/CalMAX, freecycle.org, Craig's List, SonoMax.org).
- Other: _____

4. RECYCLE 6 materials, including the first five required ones.

- REQUIRED:** Cardboard
- REQUIRED:** Newspapers, office/mixed paper, junk mail
- REQUIRED:** Glass bottles and jars
- REQUIRED:** Metal cans, containers, aluminum foil
- REQUIRED:** Plastic bottles and containers
- Empty aerosol cans
- Metal drums
- Plastics
- Scrap metal
- Landscape trimmings (green waste)
- Wood, including pallets
- Carpeting
- Products your company manufactures that cannot be repaired or reused in new products
- Print messages on products encouraging consumers to recycle the packaging/products.
- Participate in Extended Producer Responsibility, where product manufacturers assume responsibility for the entire life-cycle of the product and especially for the take-back, recycling and final disposal.
- Other: _____

5. Buy the first required items and at least 2 more items with recycled content.

Purchasing products made from recycled materials conserves resources and is essential to support the recycling market.

- REQUIRED:** Copier/printer paper with at least 30% post-consumer waste.
- REQUIRED:** Paper towels with 35% post-consumer waste.
- Copier/printer paper with 100% post-consumer waste
- Folders or other paper products
- Storage Boxes
- Envelopes
- Letterhead
- Business cards
- Tissues
- Toilet paper
- Toilet seat covers
- Garbage bags
- Recycled or remanufactured laser and copier toner cartridges
- Carpet, carpet undercushion or floor mats
- Remodeling/construction materials: cabinets, fixtures, ceramic and ceiling tiles, drywall, insulation, interior paneling, composite lumber/wood, roofing, concrete, etc.
- Sell products made with recycled content.
- Purchase bags for retail use or boxes for storage and shipping with minimum 40% post consumer waste.
- Purchase or obtain previously used furniture, supplies or materials (ciwmb.ca.gov/CalMAX, freecycle.org, Craig's List, SonoMax.org). List examples:
 - _____
 - _____
 - _____
- Other: _____

GREEN NOTE:

In the manufacture of "recycled" paper, 64% less energy and 58% less water is required, and 74% less air pollution is generated.

Look for recycled paper with a high post-consumer content (previously used - not manufacturing scraps). Copy paper with 30% post-consumer content is readily available and proven effective.

Energy Conservation

Measures

1 **REQUIRED: Conduct regular maintenance on your HVAC (heating, ventilation and air conditioning) and refrigeration systems at least twice a year.**

- Clean permanent filters with mild detergents every two months (change replaceable filters every 2 months).
- Check entire system each year for coolant leaks, duct sealing, clogs, and obstructions of air intake and vents.
- Clean condenser coils of dust and lint.
- Clean evaporator coils of excessive frost.
- Inspect and repair economizers on AC systems.
- Assign a person to monitor each energy bill for sudden rises in energy use.

2. **Save energy in 10 ways.** At least 6 must come from "Equipment & Facility", and must include the three required lighting measures.

EQUIPMENT & FACILITY:

General

- Use an energy management system for automated control and monitoring of heating, ventilation and lighting needs of the building.
- Replace inefficient refrigerators (older than 10 years) with new Energy Star® ones.
- Use Energy Star® electronic equipment, ensuring that Energy Star settings are enabled (manual set-up often required).
- Use a time switch to automatically turn off office equipment after working hours.
- Use sensors on vending and ice machines and place machines in shaded areas.
- Use weather stripping (weatherizing and caulking) to seal air gaps around doors and windows.
- Insulate all hot water pipes.
- Work toward Energy Star or LEED Certification for your building.
- Use instantaneous hot water heaters at point of use.

- Use a solar water heater or preheater.
- Use power management software programs that save energy by automatically turning off idle monitors and printers (must be purchased separate from computer).

Lighting

- REQUIRED:** Replace any older T-12 fluorescent lighting with energy-efficient T-8 or T-5 fixtures with electronic ballasts or other equivalent efficacy lighting.
- REQUIRED:** Replace any incandescent bulbs with efficient compact fluorescents or other high efficacy lamps (lumens/watt >50) where appropriate.
- REQUIRED:** Improve exit sign efficiency to less than 5 watts per sign by using LED, electroluminescent, photoluminescent or other applicable signs.
- Reduce number of fixtures or lamps per fixture where appropriate and increase lighting efficiency by installing optical reflectors and/or diffusers.
- Use lighting controls such as dual occupancy sensors, bypass/delay timers, photocells or time clocks, especially in low occupancy areas such as closets and restrooms.
- Use dimmable ballasts and daylight controls such as astronomical clocks to dim lights to take advantage of daylight
- Other: _____

Heating and Cooling

- Use a programmable thermostat to control heating and air conditioning.
- Use a PG&E installed Smart AC programmable thermostat to control heating and air conditioning (see www.pge.com/mybusiness/energysavingsrebates/demandresponse/sac/).
- Apply window film to reduce solar heat gain on clear, single-pane non-Northern facing windows. Refer to your energy provider for specifications and rebates.

- Shade sun-exposed windows and walls with awnings, sunscreens, shade trees or shrubbery.
- Use ceiling fans for air circulation.
- Use energy-efficient double paned windows on at least 90% of windows.
- Supplement A/C systems with evaporative coolers on condensers.
- Install economizers on A/C to increase air circulation.
- Replace single or package A/C unit with one that exceeds Title 24 building standards.
- Provide shade for HVAC condenser, especially roof-top units.
- Use CO2 occupancy sensors to control air conditioning and heat.
- Install reflective (white or light colored) roofing material.
- Install/increase insulation in your building.
- Insulate heating and cooling ducts, especially if they pass through an area which is not heated or cooled.
- Install transparent swinging doors or plastic strip doors between work areas that require different room temperatures.
- Other: _____

Motors & Pumps

- Replace existing motor with "high" or "premium" efficient motor.
- Use an outside air intake (cool air takes less energy to compress).
- Use engineered nozzles and fittings to reduce "waste" compressed air.
- Control compressor system to ensure operation only during working hours.
- Install Variable Frequency Drives on pumps or motors for air handlers, pools and chillers.

Green Notes - Motors

Motors account for up to 75% of the total electricity costs in industrial facilities, and up to 50% of electricity costs in commercial sites. Energy-efficient motors, as defined by the National Electric Manufacturers Association, are up to 10% more efficient than standard motors, may qualify for utility rebates, & have:

- longer motor life • increased reliability
- less downtime • better power factors
- run more quietly • lower maintenance costs

- Downsize oversized motors or replace a large motor with several small motors that can be run individually to meet smaller tasks (about 30% of motors operate at less than 50% of full load).
- Purchase a more efficient motor instead of rewinding an older one.
- Other: _____

Industrial Equipment

- Select replacement equipment for increased productivity and energy savings. List examples: _____
- Replace old boilers with high efficiency condensing boilers.
- Install night air systems to remove excess heat and naturally cool building.
- Install waste hot water recovery system to improve overall hot water heating efficiency.
- Install direct expansion air handlers in lieu of or to supplement a glycol cooling system.
- Install evaporative condensers in lieu of cooling towers.
- Install cooling towers in lieu of air condensers.
- Regulate, or float, the discharge pressure of the chiller compressor to match the ambient conditions and load on the chiller condenser for optimizing energy consumption.
- Ensure proper staging of refrigeration compressors.
- Update refrigeration system and pumping design criteria for current facility operations.
- Replace high intensity discharge (HID) fixtures in warehouses with fluorescent high bay lighting.
- Other: _____

OPERATIONAL PRACTICES:

General

- Institute a written policy that all electronic devices and lighting be turned off when not in use and use light switch reminders to remind staff.
- Rearrange workspace to take advantage of areas with natural light and design for increased natural lighting when remodeling.
- Sublet operations that are only used occasionally.
- Other: _____

Lighting

- Clean lighting fixtures, diffusers and lamps twice a year so they are lighting as effectively as possible (dirt can reduce lighting efficiency by up to 50%).
- Properly set and maintain lighting control devices (current time and on/off schedule) such as time clocks, photocells and sensors and adjust for season.
- Use task lighting instead of lighting the entire area.
- Other: _____

Heating, Ventilation & Cooling

- Set thermostat to 78° F for cooling, 68° F for heating and use the thermostat's night setback.
- Seal off unused areas. Block and insulate unneeded windows and other openings.

Industrial Equipment

- Shut off equipment when not in use, such as exhaust fan systems and air compressors.
- Maintain equipment to provide optimum efficiency.

Hot Water Use

- Set hot water heaters to meet minimum sanitation requirements (typically 140°–150°F).
- Check pilot lights for proper adjustment.
- Other: _____

GREEN NOTE:

A simple tune-up can increase the energy efficiency of your furnace by 5% and you can save up to 10% by insulating and tightening up ventilation ducts.

Ceiling fans use 98% less energy than central A/C units. And heating with natural gas instead of electricity can be 40-56% more efficient

Glossary

Motion sensors. Occupancy sensors are motion sensing devices that automatically turn on lights when motion is detected, and turn lights off when motion is not detected. The most appropriate application for occupancy sensors is in spaces where occupancy is infrequent or unpredictable, such as conference rooms, storage rooms or rest rooms.

Rewinding motors: There are two parts to a motor, the rotor and the stator. The stator is made up of winding coils. When you pull out the original coils to rewind the motor, you lose the close tolerance among coils, reducing efficiency by 5-7%. In addition, it is difficult to add larger windings to a motor, making it hard to upgrade. The cost of rewinding a motor is 60% of the cost of a new premium efficient motor. Investing in a new efficient motor allows you to upgrade, increase energy efficiency & save money on your energy bill.

Subcooler: A subcooler is an additional heat exchanger that cools refrigerant after it passes through the condenser on a HVAC or refrigeration unit.

T-8 lamps: The smaller diameter "T-8" fluorescent tube lamp can increase lumens per watt to over 100, as opposed to the current standard of 60. By substituting these new systems, offices can improve their lighting quality & energy costs.

Definitions were provided by US EPA publication 430-K-93-001, pgs. 8-9 and PG&E commercial auditor Kristen Millette

Water Conservation

Measures

1. Save water in these REQUIRED ways:

- Participate in a free water assessment of your facility. The assessment will be arranged by your Green Business Program Coordinator.
- Assign a person to monitor each water bill for sudden rises in water use. Call your water company should this happen. You can also ask for ways to save water.
- Regularly check for and repair all leaks in your facility. Leaks in toilet tanks can be detected with leak detecting tablets, which may be available from your water company.
- Install low-flow aerators and showerheads (your water company may offer these for free):
 - As low as 0.5 gpm and no greater than 2.2 gpm for lavatory sinks
 - 2.0 gpm or less for kitchen sinks
 - 2.0 gpm or less for showerheads
- Use signs in restrooms to encourage water conservation and to report leaks.
- Use only dry methods to clean outdoor hard surfaces and post instructions for staff. Call your water company for any exceptions to this rule.
- If you have landscaping/irrigation:
 - Install matched precipitation rate sprinkler heads in turf areas.
 - Test irrigation sprinklers 4 times per year to ensure proper operation and coverage and repair all broken or defective sprinkler heads/nozzles, lines and valves.
 - Adjust sprinklers for proper coverage—optimize spacing, avoid runoff onto paved surfaces.
 - Water during early morning, pre-dawn hours to reduce water loss from evaporation.
 - Use repeat cycles when watering turf or shrubs to encourage percolation and deep root growth.
 - Adjust the irrigation schedule monthly during irrigation season, or as needed.

2. Save water in 3 other ways, including the first required way.

Consider areas of greatest water use (facility or landscaping) in choosing new measures. Be sure to ask your water company about rebates.

Facility:

- REQUIRED:** Install toilets using 1.6 gpf (gallon per flush) or less.
- Go beyond the above 1.6 gpf toilets to 1.3 gpf HETs (High Efficiency Toilets)! Ask your water district for rebates when replacing 3.5 gpf or higher toilets with the HETs.
- Provide additional urinals in men's restroom and reduce number of toilets (urinals use less water than toilets).
- Replace flush mechanism in urinals with ones that flush at 1.0 gallon or less (as low as 0.125 gallon per flush) or install new waterless varieties.
- Install low flow, self-closing faucets (0.5 gpm and 0.25 gallon/cycle).
- Set up an annual program to educate staff about the benefits of efficient water use.
- Schedule your water company to make a presentation to staff to encourage water conservation at home.
- Indoors, use dry floor cleaning methods, followed by damp mopping, rather than spraying or hosing with water.
- Change window-cleaning schedule from "periodic" to "as required."
- Reduce water pressure to no higher than 50 psi by installing pressure reducing valves.
- Adjust boiler and cooling tower blowdown rate to maintain TDS (total dissolved solids) at levels recommended by manufactures' specifications.
- Replace water-cooled equipment, such as air conditioning units, with air-cooled.
- Stop washing vehicles onsite and send them to a washing service that uses a closed loop recycling (zero discharge) system.
- Other: _____

Landscaping Measures

- Mulch all non-turf areas.
- Plant drought tolerant plants.
- Hydrozone: Group plants with similar water requirements together on the same irrigation line, separating plants with different water requirements on separate irrigation lines.
- If installing new turf, limit the area and use drought tolerant species, space sprinkler heads such that the water from one sprinkler head reaches the adjacent sprinkler heads.
- Modify your existing irrigation system to include drip irrigation.
- Install rain shut-off devices that turn off the irrigation system during rain.
- Install irrigation controllers that have at a minimum the following features: precise 1-minute runtime capability; a minimum of 3 separate programs; and 3 cycle start time features.
- Reduce irrigation system water pressure to no higher than 50 psi (pressure-reducing valves must be installed to do this).
- Use reclaimed water for irrigation and other approved uses.
- Install a self-adjusting weather-based irrigation controller that automatically tailors watering schedules to match local weather, plant types, and other site-specific conditions. Controller must be certified under the Irrigation Association's SWAT protocol.
- Work with your water company to develop a site-specific "water budget". Track your water use to ensure efficient watering.
- Other: _____

3. Save water in 4 ways with industrial or process water (if applicable to your business).

A. Building Cooling Systems

- Eliminate all single pass or "once through" cooling in all equipment such as cooling towers or other similar equipment. Your water company may provide financial incentives to eliminate these once through systems.
- Install a controller to regulate amount of make up water to cooling tower, such as an in-line conductivity meter or timer-based solenoid. Please note that in-line conductivity meters may need frequent calibration to maintain optimal performance.

- For cooling towers with capacities of at least 500 tons, install flow meters to monitor the volume of make-up and blow-down water in cooling towers.
- Add ozone treatment or other system that increases cycles of concentration of the tower.
- Other _____

B. Industrial/Process Water Use

- Install water shutoff sensors for process rinse lines that are not in constant use.
- Use high-pressure low-volume spray nozzles where possible.
- Reduce the rate of "trickle flow" maintained through process rinse baths during periods when processing is not taking place.
- Examine the number and duration of rinsing cycles to determine if any can be eliminated.
- Install "counter-flow" rinse tubs if multiple rinses are used.
- Install flow meters on manually operated flow process control valves.
- Use a wash and rinse water reclamation system.
- Apply membrane technologies to recycling and recovery of process wastewater.
- Recycle process water for cooling towers or landscape.
- Other _____

C. Other Water Use

- Investigate recycling water from other processes into scrubber make up water.
- Utilize rainwater collection basins.
- Meter the amount of deionized (DI) water delivered to various departments in the plant and bill them for DI water based on volume.
- Other _____

Pollution Prevention

Measures

1. Assess your office annually to identify ways to prevent pollution.

- ◆ Check Material Safety Data Sheets (MSDS) and labels for all chemicals, cleaning products, building maintenance materials, pesticides, and fertilizers you use. Identify safer alternatives. Avoid products with labels containing Prop. 65 warnings.
- ◆ Dispose of any hazardous waste at your local Household Hazardous Waste Program.

2. Prevent pollution in 10 ways, including the required measures.

Storage, cleaning closets and workshop areas:

- Seal shop floor with an impermeable coating such as epoxy.
- Design berms, secondary containment or grading to prevent run-off or rain water from flowing across industrial and hazardous liquid storage areas where it could be contaminated
- Have no open floor drains in the process area.
- Store any potentially hazardous materials securely, control access and rotate stock to use oldest material first.
- Store deliveries and supplies under a roof.
- Locate all potential pollutants away from food storage areas as well as sewer and storm drains.
- Provide containment for large amounts of liquid supplies such as cleaners and paints.
- Routinely check for and address leaks, spills and emissions of chemicals, paints, and cleaners.
- Use an enclosed delivery system, such as pipes or hoses, for transferring cleaners or other chemicals to prevent spills and splashes.

Outdoor walkways, parking, and driveways:

- REQUIRED:** Ensure that nothing other than rain enters a storm drain.
- REQUIRED:** Keep dumpsters covered, not overflowing and impermeable to rainwater. Keep dumpster and parking areas clean.

- REQUIRED:** If using water to clean parking or other outdoor areas, hire a BASMAA-certified mobile cleaner (www.basmaa.org). Contractor must use equipment that collects wash water and disposes to sanitary sewer.
- REQUIRED:** Do not wash cars, equipment, floor mats or other items outside where run-off water flows straight to the storm drain; this wash water should be directed to a sewer drain.
- REQUIRED:** Clean private catch basins annually, before the first rain and as needed thereafter.
- Use shut-off valves at storm drains on property or keep temporary storm drain plugs available at loading docks or outdoor process areas for quick spill response.
- Keep a spill kit handy to catch/collect spills from leaking company or employee vehicles. Make sure there is adequate absorbent material to contain the largest possible spill.

Only Rain Down The Drain!

The storm drain system is separate from the sanitary sewer system, and pollutants that enter these drains flow directly into creeks and the bay without treatment. Educate personnel about this difference and the importance of not letting contaminants enter storm drains.

All businesses are required to prevent anything except rainwater from entering storm drains from any of the following activities or sources:

- ◆ Loading docks
- ◆ Dumpster areas
- ◆ Outdoor working areas
- ◆ Storage areas
- ◆ Landscaping
- ◆ Construction
- ◆ Cleaning equipment/tools
- ◆ Pre-painting
- ◆ Power-wash water
- ◆ Washing vehicles
- ◆ Cleaning parking lots

- Post signs at targeted trouble spots to explain proper practices to prevent pollutants from reaching storm drains.
- Clean outdoor surfaces by dry sweeping.
- Mulch, use ground cover, or use a barrier to prevent exposed soil from washing landscaped areas into storm drain.
- Regularly check and maintain storm drain openings and basins. Keep litter, debris and soil away from storm drains.
- Label all storm drains with "No dumping, Drains to Bay" message.
- Other: _____

3. Reduce chemicals used in eight ways, including the required measures.

- REQUIRED:** Reduce chemicals (process chemicals, cleaners, pesticides, paints, etc.) used and stored, disposing of any unneeded products at the local Household Hazardous Waste Program.
- REQUIRED:** Work with your janitorial or building maintenance staff to use safer alternatives to potentially harmful products. Require the use of low toxic cleaning products such as those that meet Green Seal certification standards (www.greenseal.org). List products used: _____
- REQUIRED:** Replace all aerosols with pump dispensers, if available.
- REQUIRED:** Use no products with added antibacterial agents, such as triclosan. This includes products used for hand washing, dishwashing and cleaning.
- Reduce use or replace disinfectants used in industrial processes with environmentally preferable products. List _____.
- Eliminate the *routine* use of all disinfectants and sanitizers, unless needed to comply with Environmental Health.
- Use one or a few low-toxicity multipurpose cleaners, rather than many special-purpose cleaners.
- Require your janitorial staff to use micro-fiber dusters, towels and mops to trap dust particles.
- REQUIRED:** Eliminate or reduce pesticides by using Integrated Pest Management (IPM), which includes good housekeeping, acting only when needed, making physical changes to keep pests out, and, lastly, using less or non-toxic pesticides. Implement all applicable measures:

- Keep kitchen, waste storage and other areas clean to prevent pest problems.
- When pest control is necessary, use barriers (such as caulking/sealing holes), traps and lastly, less toxic pesticides (such as soaps, oils, microbials and baits). Apply only as needed (rather than on a routine schedule).
- If you contract with a pest control operator, choose one that is EcoWise Certified (www.ecowisecertified.com), or specify in the contract that IPM and methods using non-chemical pest prevention and pest exclusion be used. Do not allow *any* outdoor perimeter spraying.

- Design and manufacture products free of carcinogenic, toxic, or hazardous materials.
- Do business with other "green" vendors or services, such as certified Bay Area Green Businesses (listings at www.greenbiz.ca.gov). List examples: _____
- Purchase organically or locally grown foods and beverages for the office kitchen. List examples: _____
- Use low- or no-VOC paint products.
- Use high-efficiency paint spray equipment with high solids paint.
- Use natural or low emissions building materials, carpets or furniture.
- Replace standard fluorescent lights with low or no mercury fluorescent lights. Approved models are Phillips F17T8/AD850/AltII and Sylvania Fo17/850/xp/Eco.
- Obtain a battery recharger for the office. Use rechargeable (instead of disposable) batteries for flashlights, radios, remote controls and other devices that use standard batteries.
- Use recycled oil for vehicles/equipment.
- Use unbleached and/or chlorine-free paper products (copy paper, paper towels, napkins, coffee filters, etc.).
- Print promotional materials with vegetable or other low-VOC inks.
- Other: _____

4. Recycle/reuse 4 of the following potential pollutants.

- REQUIRED:** Properly store and recycle Universal Wastes as required by law. Designate a storage area for spent Universal Wastes, posting a sign and notifying employees of this area. Ensure that these

are recycled (and not put into the garbage).
Universal Wastes are:

- Spent fluorescent light tubes & bulbs
 - Electronic equipment (computers, cell phones, pagers, etc.)
 - Batteries (RBRC recycles these for free! www.rbrc.org)
- Excess paint/solvents (keep only what is needed for touch-ups, then take remainder to hazardous waste collection program, donate to anti-graffiti program, or return to contractor or manufacturer).
- Distill or regenerate spent cleaning solutions on-site.
- If hazardous materials are essential to the product and cannot be eliminated, design the products such that these materials can be extracted and recycled into new products. Develop a consumer take-back system to recover these spent products.
- Recover spilled fluids for reuse or recycling (wring from mop, rags or pads/mats, or discharge from vacuum). Place into appropriate waste containers.
- Used copier toner and ink jet cartridges.
- Car fluids from company vehicles.
- Donate for reuse (not just recycle) electronic equipment. If they cannot be reused, take them to an "e-steward" for responsible recycling (www.ban.org/#ThePledge).
- Other: _____

5. Reduce vehicle emissions in 3 ways:

- REQUIRED:** Join the Air District's "Spare the Air" program (www.sparetheair.org) and notify staff of "Spare the Air" days.
- REQUIRED:** Contact 511 Contra Costa to have staff assess commute alternatives for employees. Either register (in 30 seconds!) at www.511contracosta.org/employer-services, or call (925) 969-1193 to speak with someone directly about options.
- When possible, arrange for a single vendor who makes deliveries for several items.
- Patronize services close to your business (e.g., food/catering, copy center, etc.) and encourage employees to do the same.
- Use route optimization software or have documented delivery plans.
- Other: _____

SPARE THE AIR PROGRAM

Spare the Air Days are called when air quality is expected to be unhealthy. Participating businesses receive Spare the Air Day email alerts and free information on ways to improve air quality. Join by visiting the Bay Area Air Quality Mgmt. District's website at www.SparetheAir.org. Click "subscribe to AirAlert email notices" on the right pane.

Commute Alternatives

- Hire locally.
- Offer telecommuting opportunities and/or flexible schedules.
- Offer employees pre-tax commuter benefits for transit, vanpool or biking costs. See www.rideshare.511.org/rideshare_rewards/.
- Encourage employees to rideshare by posting commuter ride sign-up sheets and providing other commuter incentive programs (e.g., rideshare incentive programs, or a guaranteed ride home in emergency situations; see www.rideshare.511.com).
- Encourage employees and customers to bike and use public transit by posting bicycle ride maps and transit schedules/maps (see www.511.org).
- Offer lockers and showers for staff who walk, jog or bicycled to work.
- Offer secure bicycle storage for staff and customers.

Other Greenhouse Gas Emissions

- Complete a CO2 or eco-footprint calculator to determine your own greenhouse gas emissions.
- Convert company vehicles to low emission vehicles.
- Offer electric vehicle recharge ports for visitors and staff using electric vehicles.
- Use biodiesel (100% or blends) or vegetable diesel in place of petrodiesel in vehicles.
- Install renewable energy sources, such as solar panels or wind generators.
- Buy renewable energy credits or green tags to offset the GHG emissions from your business's travel and use of energy (see www.green-e.org, livenutral.org and terrapass.org).
- Participate in PG&E's Climate Smart Program.