



## MyMathLab Temporary Access Directions

Pearson has created a way to gain temporary access to MyMathLab, to help students get up and running on MyMathLab at the start of the semester before they have had a chance to purchase an access code. This grace period will enable students to access MyMathLab for up to 17 days. **IMPORTANT NOTE:** Students who started with temporary access must purchase a physical access kit (not online access) in order to activate their accounts.

Students should go to the site [www.pearsonhighered.com/mmlspecialaccess](http://www.pearsonhighered.com/mmlspecialaccess) on the first day of class. The form at this site says “Submit a Question” at the top, and asks for information such as the student’s name, school, course ID, and professor.

**Customer Technical Support (CTS) will create a username and password within 48 business hours of filling out the form, which will be active for 17 days.**

The student will receive an email from CTS telling them of their username and password, as well as information on how to purchase MyMathLab access, and how to contact Tech Support with their new access code. Students must **SAVE** this email.

**The student MUST purchase a physical access code to activate the account.** After purchasing a physical access code, the student will reply to the email that contains the username and password, and type in the access code. After this email is received by Technical Support, the student’s account will be permanently opened. Please note: **Online purchase via CourseCompass.com cannot activate a temporary account. If a student purchases access online by this method, he or she will have to register as a new student, and start the course over.**

