

# Austin Community College 2009 Performance Snapshot

## Student Access

|   | Progress to Target | Chg from Prior Year |
|---|--------------------|---------------------|
| <b>1. Closing The Gaps (CTG) Enrollment Progress</b>          |                    |                     |
| a. CTG Total Enrollment <sup>3</sup>                          | ●                  | ↑                   |
| b. CTG African-American Enrollment <sup>3</sup>               | ●                  | ↑                   |
| c. CTG Hispanic Enrollment <sup>3</sup>                       | ●                  | ↑                   |
| <b>2. Service Area &amp; Underserved Populations</b>          |                    |                     |
| a. African-American Student Proportion <sup>3</sup>           | ●                  | ↑                   |
| b. Hispanic Serving Institution Status <sup>3</sup>           | ●                  | ↑                   |
| c. Service Area Penetration-Credit Students <sup>1</sup>      | ●                  | ↓                   |
| <b>3. Adult Education Enrollment<sup>3</sup></b>              |                    |                     |
| a. Adult Basic Education (ABE)                                | ●                  | ↓                   |
| b. English as a Second Language (ESL)                         | ●                  | ↓                   |
| c. General Educ. Development (GED)                            | ●                  | ↑                   |
| <b>4. Developmental Education (DE) Enrollment<sup>3</sup></b> |                    |                     |
| a. DE Total Enrollment  | ●                  | ↓                   |
| b. DE Reading   | ●                  | ↑                   |
| c. DE Writing   | ●                  | ↑                   |
| d. DE Math  | ●                  | ↑                   |
| <b>5. Affordability</b>                                       |                    |                     |
| a. Tuition & Fees/Credit Hour <sup>5</sup>                    | ●                  | →                   |
| b. % of Students Receiving Financial Aid <sup>5</sup>         | ●                  | ↑                   |

## Student Success

|   | Progress to Target | Chg from Prior Year |
|---|--------------------|---------------------|
| <b>6. Student Progress</b>                        |                    |                     |
| a. Course Completion <sup>1</sup>                 | ●                  | ↓                   |
| a1. Traditional Classroom <sup>3</sup>            | ●                  | ↑                   |
| a2. Distance Learning <sup>3</sup>                | ●                  | ↑                   |
| b. Fall-to-Fall Retention <sup>1</sup>            | ●                  | ↓                   |
| c. DE Transition to Credit - Math <sup>1</sup>    | ●                  | ↑                   |
| d. DE Transition to Credit - Writing <sup>1</sup> | ●                  | ↑                   |
| e. ABE (GED) Transition to Credit <sup>3</sup>    | ●                  | ↑                   |
| <b>7. Student Success</b>                         |                    |                     |
| a. Closing The Gaps Success Goals <sup>4</sup>    |                    |                     |
| 1) Total Associates                               | ●                  | ↑                   |
| 2) Total Certificates                             | ●                  | ↑                   |
| 3) Total Technical                                | ●                  | ↑                   |
| 4) Total Health Sciences                          | ●                  | ↓                   |
| b. IPEDS 3-year Graduation Rate <sup>5</sup>      | ●                  | ↓                   |
| c. IPEDS 3-year Transfer Rate <sup>5</sup>        | ●                  | ↑                   |
| d. Job Placement Rate <sup>4</sup>                | ●                  | ↓                   |
| e. Licensure Rate <sup>4</sup>                    | ●                  | ↑                   |
| f. Total ABE Completers <sup>3</sup>              | ●                  | ↑                   |
| g. Total GED Completers <sup>3</sup>              | ●                  | ↓                   |
| h. Total Core Completers <sup>3</sup>             | ●                  | ↑                   |

## Community Service

|   | Progress to Target | Chg from Prior Year |
|---|--------------------|---------------------|
| <b>8. Continuing Education and Training</b>       |                    |                     |
| a. Enrollments <sup>3</sup>                       | ●                  | ↑                   |
| b. Student Satisfaction with Courses <sup>3</sup> | ●                  | ↑                   |
| c. Companies Served by CT <sup>1</sup>            | ●                  | ↑                   |
| d. Net Revenue <sup>1</sup>                       | ●                  | ↑                   |
| e. Market Penetration-CE Students <sup>1</sup>    | ●                  | →                   |

### Legend

#### Data Sources

- <sup>1</sup> National Community College Benchmarking Project (NCCBP)
- <sup>2</sup> Community College Survey of Student Engagement (CCSSE)
- <sup>3</sup> Austin Community College Data System
- <sup>4</sup> Texas Higher Education Coordinating Board
- <sup>5</sup> National Center for Educational Statistics

#### Symbols

- Achieved target
- Within 10% of target
- Did not achieve target
- No target set
- ↑ Comparison to previous year

## Institutional Support and Efficiencies

| 9. Student Support Services             |   |   | 10. Administrative Efficiencies                     |   |   | 11. Climate                             |   |   |
|---|---|---|---|---|---|---|---|---|
| a. Advising - Use <sup>2</sup>          | ● | → | a. Administrative Cost per Credit Hour <sup>1</sup> | ● | ↑ | a. Student Satisfaction <sup>2</sup>    | ● | → |
| b. Advising - Satisfaction <sup>2</sup> | ● | → | b. Administrative Cost Ratio <sup>4</sup>           | ● | ↑ | b. Employee Satisfaction <sup>3</sup>   | ● | ↓ |
| c. Tutoring Use <sup>2</sup>            | ● | ↓ | c. Administrative Cost/FTE Student <sup>1</sup>     | ● | ↑ | c. Grievance Rate <sup>1</sup>          | ● | ↑ |
| d. Tutoring Satisfaction <sup>2</sup>   | ● | ↓ |   |   |   | d. Faculty/Staff Diversity <sup>3</sup> | ● | ↓ |