

STUDENT SATISFACTION INVENTORY

Community, Junior and Technical College Version

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Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are part of a sample of students carefully selected to share feedback about your college experiences thus far. Your responses will give your campus leadership insights about the aspects of college that are important to you as well as how satisfied you are with them.

To preserve confidentiality, your name is not requested.

Thank you for your participation.

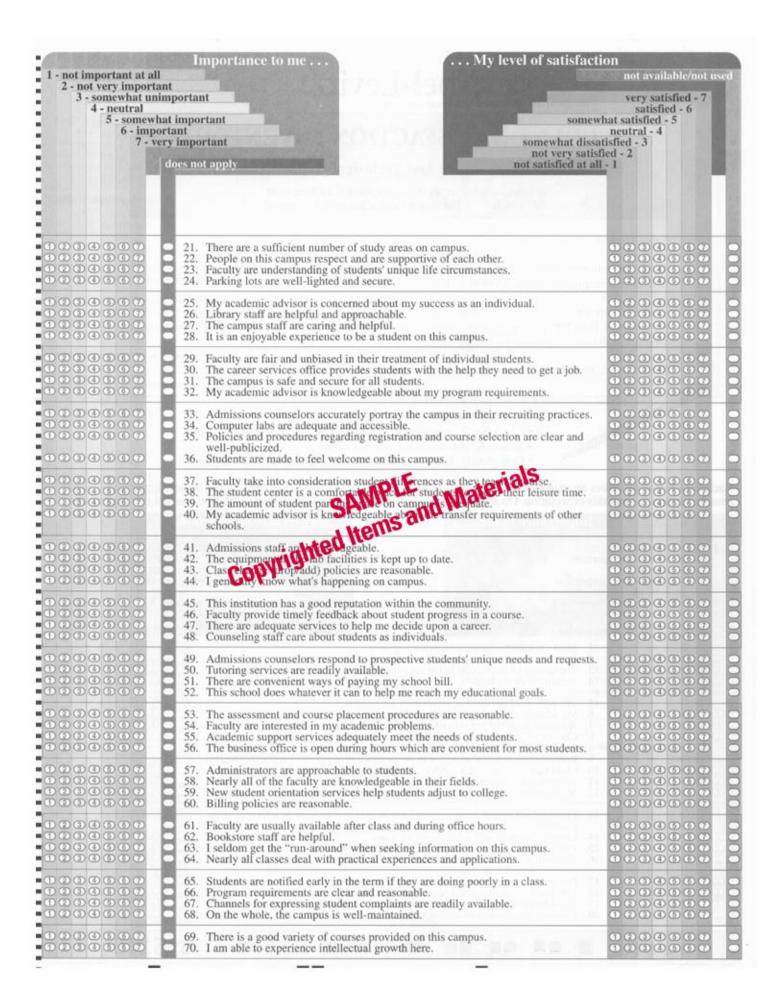


Instructions:

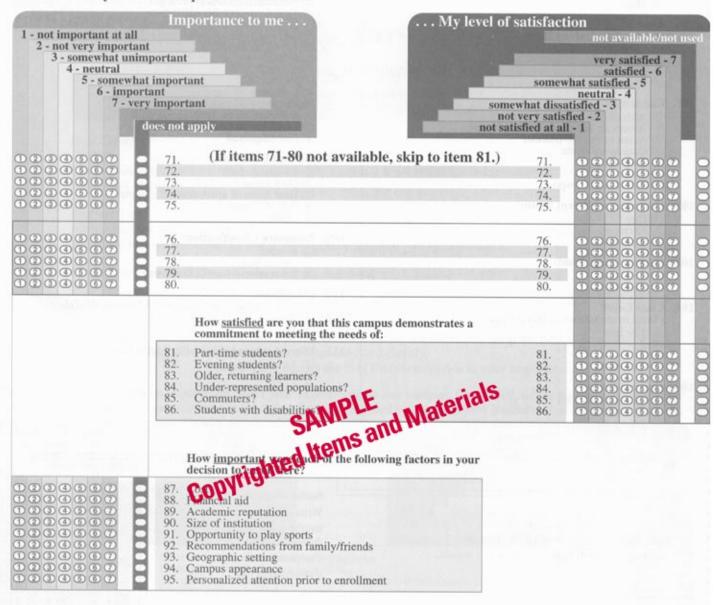
- · Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
- · Erase changes completely and cleanly.
- · Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experience on this campus. (2) the left, tell us how important it is for your institution to meet this expectation. On the right tell as the existing of the left, tell us how important it is for your institution has met this expectation.

1 - not important at a 2 - not very impor 3 - somewhat u 4 - neutral 5 - somew 6 - imp	tant nimportant any righted liter.	
0000000 0000000 0000000	Most students feel a sense of belonging here. Faculty care about me as an individual. The quality of instruction in the vocational/technical programs is excellent. Security staff are helpful.	
0200000 020000 020000 020000	The personnel involved in registration are helpful. My academic advisor is approachable. Adequate financial aid is available for most students. Classes are scheduled at times that are convenient for me.	
0000000 0000000 0000000 0000000	9. Internships or practical experiences are provided in my degree/certificate program. 10. Child care facilities are available on campus. 11. Security staff respond quickly in emergencies. 12. My academic advisor helps me set goals to work toward.	
0000000 0000000 0000000 0000000	 13. Financial aid awards are announced to students in time to be helpful in college planning. 14. Library resources and services are adequate. 15. I am able to register for classes I need with few conflicts. 16. The college shows concern for students as individuals. 	
0000000 0000000 0000000 0000000	17. Personnel in the Veterans' Services program are helpful. 18. The quality of instruction I receive in most of my classes is excellent. 19. This campus provides effective support services for displaced homemakers. 20. Financial aid counselors are helpful.	
	PLEASE DO NOT MARK IN THIS AREA	695149



Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 71 - 80 is provided as a response area for those additional questions. Continue on to item 81 when you have completed this section.



Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

- 96. So far, how has your college experience met your expectations?
 - 1 Much worse than I expected
 - ② Quite a bit worse than I expected
 - ③ Worse than I expected About what I expected

 - Better than I expected
 - (6) Quite a bit better than I expected
 - Much better than I expected
- 97. Rate your overall satisfaction with your experience here thus far.
 - Not satisfied at all
 - ② Not very satisfied
 - ③ Somewhat dissatisfied
 - Neutral
 - Somewhat satisfied
 - Satisfied
 - D Very satisfied

- 98. All in all, if you had it to do over again, would you enroll here?
 - 1 Definitely not
 - 2 Probably not
 - 3 Maybe not
 - ① I don't know
 - Maybe yes
 - Probably yes
 - Definitely yes

CONTINUE TO THE NEXT PAGE

Choose the one response that best describes you and o	darken the corresponding oval for each of the items below.	
99. Gender: ① Female ② Male 100. Age: ① 18 and under ② 19 to 24 ③ 25 to 34 ④ 35 to 44 ⑤ 45 and over	106. Educational Goal: ① Associate degree ② Vocational/technical program ③ Transfer to another institution ④ Certification (initial or renewal) ⑤ Self-improvement/pleasure ⑥ Job-related training ⑦ Other 107. Employment:	
101. Ethnicity/Race: ① African-American ② American Indian or Alaskan Native ③ Asian or Pacific Islander ④ Caucasian/White ⑤ Hispanic ⑥ Other ⑦ Prefer not to respond	① Full-time off campus ② Part-time off campus ③ Full-time on campus ④ Part-time on campus ⑤ Not employed 108. Current Residence: ① Residence hall ② Own house	
102. Current Enrollment Status: ① Day ② Evening ③ Weekend	 ③ Rent room or apartment off campus ④ Parent's home ⑤ Other 109. Residence Classification: ① In-state ② Out-of-state ③ International (not U.S. citizen) 	
103. Current Class Load: ① Full-time ② Part-time		
104. Class Level: (Years in attendance at this college)	110. Disabilities: Physical disability or a diagnosed learning disability? ① Yes ② No 111. When I entered this institution, it was my: ① 1st choice	
105. Current GPA: ① No credits earned ② 1.99 or below ③ 2.0 - 2.49 ④ 2.5 - 2.99 ⑤ 3.0 - 3.49 ⑥ 3.5 or above	111. When I entered this institution, it was my: ① 1st choice ② 2nd choice ③ 3rd choice ③ 3rd choice ③ 3rd choice ③ Social Security Number:	
Your Social Security Number is requested for research purposes and will not appear on any report.	Social Security Number: Write your Social Security number in the nine spaces of the box provided. Completely darken the corresponding oval. Social Security Number: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
Fill in major code from list provided by your institution. 112. Major:	113. Item requested by your institution: ① ② ③ ④ ⑤ ⑥	
	ime to complete this inventory. do not fold.	
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