

Austin Community College 2009 Performance Snapshot

Student Access

Student Success

Community Service

	Progress to Target	Chg from Prior Year
1. Closing The Gaps (CTG) Enrollment Progress		
a. CTG Total Enrollment ³	●	↑
b. CTG African-American Enrollment ³	●	↑
c. CTG Hispanic Enrollment ³	●	↑
2. Service Area & Underserved Populations		
a. African-American Student Proportion ³	●	↑
b. Hispanic Serving Institution Status ³	●	↑
c. Service Area Penetration-Credit Students ¹	●	↓
3. Adult Education Enrollment³		
a. Adult Basic Education (ABE)	●	↓
b. English as a Second Language (ESL)	●	↓
c. General Educ. Development (GED)	●	↑
4. Developmental Education (DE) Enrollment³		
a. DE Total Enrollment	●	↓
b. DE Reading	●	↑
c. DE Writing	●	↑
d. DE Math	●	↑
5. Affordability		
a. Tuition & Fees/Credit Hour ⁵	●	→
b. % of Students Receiving Financial Aid ⁵	●	↑

	Progress to Target	Chg from Prior Year
6. Student Progress		
a. Course Completion ¹	●	↓
a1. Traditional Classroom ³	●	↑
a2. Distance Learning ³	●	↑
b. Fall-to-Fall Retention ¹	●	↓
c. DE Transition to Credit - Math ¹	●	↑
d. DE Transition to Credit - Writing ¹	●	↑
e. ABE (GED) Transition to Credit ³	●	↑
7. Student Success		
a. Closing The Gaps Success Goals ⁴		
1) Total Associates	●	↑
2) Total Certificates	●	↑
3) Total Technical	●	↑
4) Total Health Sciences	●	↓
b. IPEDS 3-year Graduation Rate ⁵	●	↓
c. IPEDS 3-year Transfer Rate ⁵	●	↑
d. Job Placement Rate ⁴	●	↓
e. Licensure Rate ⁴	●	↑
f. Total ABE Completers ³	●	↑
g. Total GED Completers ³	●	↓
h. Total Core Completers ³	●	↑

	Progress to Target	Chg from Prior Year
8. Continuing Education and Training		
a. Enrollments ³	●	↑
b. Student Satisfaction with Courses ³	●	↑
c. Companies Served by CT ¹	●	↑
d. Net Revenue ¹	●	↑
e. Market Penetration-CE Students ¹	●	↑

Legend

Data Sources

¹ National Community College Benchmarking Project (NCCBP)
² Community College Survey of Student Engagement (CCSSE)
³ Austin Community College Data System
⁴ Texas Higher Education Coordinating Board
⁵ National Center for Educational Statistics

Symbols

● Achieved target
● Within 10% of target
● Did not achieve target
● No target set
↑ Comparison to previous year

Institutional Support and Efficiencies

9. Student Support Services		
a. Advising - Use ²	●	→
b. Advising - Satisfaction ²	●	→
c. Tutoring Use ²	●	↓
d. Tutoring Satisfaction ²	●	↓

10. Administrative Efficiencies		
a. Administrative Cost per Credit Hour ¹	●	↑
b. Administrative Cost Ratio ⁴	●	↑
c. Administrative Cost/FTE Student ¹	●	↑

11. Climate		
a. Student Satisfaction ²	●	→
b. Employee Satisfaction ³	●	↓
c. Grievance Rate ¹	●	↑
d. Faculty/Staff Diversity ³	●	↓