## Frequency Report: All Students

This report provides item-by-item percentage responses for all students at your institution. In addition, the far right column contains asterisks for those items that are significantly different, when applicable, from your comparison group at $p<.001$ with an effect size greater than or equal to .2.

## The Community College Student Report 2005

## Austin Community College

Compared with other extra large colleges

| 1 Did you begin college at this college or elsewhere? |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 4 In your experiences at this college during the current school year, about how often have you done each of the following? | Very Often | Often | Sometimes | Never |  |
| a. Asked questions in class or contributed to class discussions | 28 | 32 | 38 | 2 |  |
| b. Made a class presentation | 5 | 13 | 38 | 45 | * |
| c. Prepared two or more drafts of a paper or assignment before turning it in | 17 | 27 | 30 | 26 |  |
| d. Worked on a paper or project that required integrating ideas or information from various sources | 18 | 36 | 31 | 15 |  |
| e. Come to class without completing readings or assignments | 6 | 14 | 59 | 21 |  |
| f. Worked with other students on projects during class | 13 | 27 | 39 | 21 |  |
| g. Worked with classmates outside of class to prepare class assignments | 6 | 13 | 38 | 43 |  |
| h. Tutored or taught other students (paid or voluntary) | 2 | 6 | 23 | 69 |  |
| i. Participated in a community-based project as a part of a regular course | 1 | 3 | 9 | 86 |  |
| j. Used the Internet or instant messaging to work on an assignment | 26 | 30 | 26 | 18 |  |
| k. Used e-mail to communicate with an instructor | 16 | 27 | 39 | 19 |  |
| I. Discussed grades or assignments with an instructor | 14 | 30 | 48 | 8 |  |
| m . Talked about career plans with an instructor or advisor | 5 | 16 | 45 | 35 |  |
| n . Discussed ideas from your readings or classes with instructors outside of class | 4 | 13 | 40 | 43 |  |
| o. Received prompt feedback (written or oral) from instructors on your performance | 22 | 38 | 34 | 6 |  |
| p. Worked harder than you thought you could to meet an instructor's standards or expectations | 12 | 34 | 40 | 15 |  |
| q. Worked with instructors on activities other than coursework | 1 | 6 | 16 | 77 |  |
| r. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) | 19 | 32 | 39 | 11 |  |
| s. Had serious conversations with students of a different race or ethnicity other than your own | 20 | 27 | 33 | 20 |  |
| t. Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values | 20 | 24 | 34 | 22 |  |
| u. Skipped class | 3 | 6 | 55 | 36 | * |
| 5 During the current school year, how much has your coursework at this college emphasized the following mental activities? <br> Very <br> Quite <br> Very <br> much a bit Some little |  |  |  |  |  |
| a. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form | 26 | 40 | 27 | 7 |  |
| b. Analyzing the basic elements of an idea, experience, or theory | 25 | 44 | 26 | 5 |  |
| c. Synthesizing and organizing ideas, information, or experiences in new ways | 20 | 40 | 30 | 9 |  |
| d. Making judgments about the value or soundness of information, arguments, or methods | 18 | 34 | 33 | 15 |  |
| e. Applying theories or concepts to practical problems or in new situations | 20 | 36 | 35 | 9 |  |
| f. Using information you have read or heard to perform a new skill | 19 | 37 | 33 | 11 |  |

Notes:

* indicates a significant difference between your college and your comparison group.

Items 2, 29, 30, 33, and 34 are not included in this report. See Table 1.

6 During the current school year, about how much
reading and writing have you done at this college? More

| a. Number of assigned textbooks, manuals, books, or book-length <br> packs of course readings | None | $\mathbf{1}$ to $\mathbf{4}$ | $\mathbf{5}$ to $\mathbf{1 0}$ | $\mathbf{1 1}$ to $\mathbf{2 0}$ | than $\mathbf{2 0}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| b. Number of books read on your own (not assigned) for personal <br> enjoyment or academic enrichment | 24 | 53 | 14 | 5 | 4 |
| c. Number of written papers or reports of any length | 15 | 36 | 27 | 15 | 7 |

7 Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college.

| Extremely | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Extremely |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :--- | :--- |
| challenging | 9 | 23 | 35 | 23 | 7 | 3 | 1 | easy |

8 Which of the following have you done, are you doing, or do you plan to do while attending this college?

|  | I have <br> done | I plan <br> to do | I have not <br> nor plan t |
| :--- | :---: | :---: | :---: |
| a. Internship, field experience, co-op experience, or clinical assignment | 12 | 37 | 51 |
| b. English as a second language course | 7 | 4 | 89 |
| c. Developmental/remedial reading course | 13 | 4 | 83 |
| d. Developmental/remedial writing course | 12 | 6 | 81 |
| e. Developmental/remedial math course | 38 | 10 | 53 |
| f. Study skills course | 11 | 14 | 75 |
| g. Honors course | 3 | 21 | 76 |
| h. College orientation program or course | 29 | 9 | 62 |
| i. Organized learning communities (linked courses/study groups led by |  |  |  |
| faculty or counselors) | 8 | 17 | 76 |

9 How much does this college emphasize each of the following?

|  | Very much | Quite a bit | Some | Very little |
| :---: | :---: | :---: | :---: | :---: |
| a. Encouraging you to spend significant amounts of time studying | 24 | 43 | 27 | 6 |
| b. Providing the support you need to help you succeed at this college | 23 | 44 | 26 | 7 |
| c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds | 15 | 28 | 39 | 18 |
| d. Helping you cope with your non-academic responsibilities (work, family, etc.) | 7 | 15 | 33 | 45 |
| e. Providing the support you need to thrive socially | 6 | 18 | 41 | 36 |
| f. Providing the financial support you need to afford your education | 17 | 22 | 27 | 35 |
| g. Using computers in academic work | 33 | 34 | 23 | 10 |

10 About how many hours do you spend in a typical 7-day week doing each of the following?

|  | None | 1-5 | 6-10 | 11-20 | 21-30 | More than 30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activities related to your program) | 3 | 40 | 31 | 18 | 6 | 3 |
| b. Working for pay | 17 | 4 | 4 | 12 | 19 | 44 |
| c. Participating in college-sponsored activities (organizations, campus publications, student government, intercollegiate or intramural sports,etc.) | 88 | 8 | 2 | 1 | 0 | 0 |
| d. Providing care for dependents living with you (parents, children, spouse, etc.) | 54 | 14 | 7 | 6 | 2 | 17 |
| e. Commuting to and from classes | 6 | 75 | 14 | 4 | 1 | 2 |

11 Mark the number that best represents the quality of your relationships with people at this college.

Your relationship with:
a. Other Students

| Friendly, supportive, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unfriendly, unsupportive, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| sense of belonging | 22 | 30 | 25 | 16 | 5 | 2 | 1 | sense of alienation |

b. Instructors

| Available, helpful, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unavailable, unhelpful, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| sympathetic | 28 | 34 | 21 | 12 | 3 | 1 | 1 | unsympathetic |

c. Administrative Personnel \& Offices

| Helpful, considerate, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unhelpful, inconsiderate, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| flexible | 13 | 21 | 25 | 22 | 10 | 5 | 4 | rigid |

12 How much has YOUR EXPERIENCE AT THIS COLLEGE contributed to your knowledge, skills, and personal development in the following areas?

|  | Very much | Quite <br> a bit | Some | Very little |
| :---: | :---: | :---: | :---: | :---: |
| a. Acquiring a broad general education | 25 | 42 | 26 | 9 |
| b. Acquiring job or work-related knowledge and skills | 18 | 26 | 33 | 24 |
| c. Writing clearly and effectively | 15 | 34 | 33 | 19 |
| d. Speaking clearly and effectively | 13 | 29 | 37 | 22 |
| e. Thinking critically and analytically | 21 | 42 | 29 | 8 |
| f. Solving numerical problems | 21 | 32 | 30 | 17 |
| g. Using computing and information technology | 20 | 26 | 32 | 22 |
| h. Working effectively with others | 16 | 33 | 36 | 15 |
| i. Learning effectively on your own | 24 | 38 | 28 | 10 |
| j. Understanding yourself | 18 | 29 | 31 | 23 |
| k. Understanding people of other racial and ethnic | 14 | 21 | 37 | 28 |
| I. Developing a personal code of values and ethics | 13 | 21 | 33 | 33 |
| m . Contributing to the welfare of your community | 7 | 13 | 35 | 46 |
| n . Developing clearer career goals | 20 | 26 | 33 | 22 |
| o. Gaining information about career opportunities | 15 | 25 | 33 | 27 |

13 This section has three parts. Please answer all three sections, indicating
(1) HOW OFTEN you use the following services, (2) HOW SATISFIED you are with
the services, and (3) HOW IMPORTANT the services are to you AT THIS COLLEGE.
$\begin{array}{ll}\text { (1) Frequency of } & \text { (2) Satisfaction }\end{array}$ Use

|  | Often | Sometimes | Rarelyl Never | Don't know N.A. | Very | Somewhat | Not at all | N.A. | Very | Somewhat | Not at all |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. Academic advising/planning | 9 | 40 | 42 | 9 | 23 | 48 | 12 | 18 | 60 | 27 | 13 |
| b. Career counseling | 5 | 21 | 51 | 23 | 15 | 31 | 12 | 42 | 48 | 29 | 24 |
| c. Job placement assistance | 2 | 6 | 46 | 46 | 5 | 12 | 14 | 70 | 33 | 27 | 40 |
| d. Peer or other tutoring | 10 | 23 | 41 | 27 | 20 | 26 | 6 | 47 | 43 | 29 | 28 |
| e. Skill labs (writing, math, etc.) | 9 | 25 | 40 | 26 | 21 | 26 | 6 | 47 | 44 | 27 | 29 |
| f. Child care | 1 | 2 | 34 | 63 | 3 | 6 | 7 | 84 | 26 | 17 | 57 |
| g. Financial aid advising | 15 | 22 | 33 | 30 | 22 | 19 | 14 | 44 | 58 | 16 | 26 |
| h. Computer lab | 25 | 30 | 28 | 18 | 40 | 25 | 5 | 30 | 57 | 24 | 19 |
| i. Student organizations | 2 | 7 | 44 | 47 | 6 | 15 | 9 | 70 | 22 | 33 | 45 |
| j. Transfer credit assistance | 7 | 21 | 37 | 35 | 14 | 24 | 11 | 52 | 54 | 19 | 27 |
| k. Services to students with disabilities | 4 | 4 | 31 | 61 | 8 | 8 | 7 | 77 | 44 | 15 | 42 |


| from this college? (Please respond to each item) |  |  Some- <br> what <br> Likely  <br> likely  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Very likely |  |  | Not <br> likely |
| a. Working full-time | 23 | 21 | 23 | 33 |
| b. Caring for dependents | 13 | 16 | 21 | 51 |
| c. Academically unprepared | 7 | 14 | 25 | 55 |
| d. Lack of finances | 25 | 23 | 20 | 33 |
| e. Transfer to a 4-year college or university | 41 | 20 | 15 | 25 |

15 How supportive are your friends of your attending this college?

16 How supportive is your immediate family of your attending this college?
Extremely 17 Somewhat

Not Very

17 Indicate which of the following are your reasons/goals for attending this college. (Please respond to each item)

| Primary | Secondary <br> goal | goal |
| :--- | :--- | :--- |


| a. Complete a certificate program | 18 | 17 | 66 |
| :--- | :--- | :--- | :--- |
| b. Obtain an associate degree | 35 | 23 | 43 |
| c. Transfer to a 4-year college or university | 65 | 16 | 19 |
| d. Obtain or update job-related skills | 32 | 26 | 42 |
| e. Self-improvement/personal enjoyment | 32 | 38 | 30 |
| f. Change careers | 26 | 16 | 58 |

18 Indicate which of the following are sources you use to pay your tuition at this college. (Please respond to each item)

|  | Major <br> source | Minor <br> source | Not <br> a source |
| :--- | :---: | :---: | :---: |
| a. My own income/savings | 46 | 28 | 26 |
| b. Parent or spouse/significant other's income/savings | 36 | 16 | 49 |
| c. Employer contributions | 6 | 9 | 85 |
| d. Grants \& scholarships | 23 | 8 | 70 |
| e. Student loans (bank, etc.) | 15 | 8 | 77 |
| f. Public assistance | 3 | 3 | 93 |

19 Since high school, which of the following types of schools have you attended other than the one you are now attending? (Please mark all that apply)

6 Proprietary (private) school or training program
5 Public vocational-technical school
23 Another community or technical college
33 4-year college or university
44 None
20 When do you plan to take classes at this college again?

7 I will accomplish my goal(s) during this term and will not be returning
6 I have no current plan to return
70 Within the next 12 months
17 Uncertain

21 At this college, in what range is your overall college grade average?

| 20 | A |
| :---: | :--- |
| 30 | A- to B+ |
| 22 | B |
| 17 | B- to C+ |
| 6 | C |
| 2 | C- or lower |
| 3 | Do not have a GPA at this school |
| 1 | Pass/fail classes only |

22 When do you most frequently take classes at this college? (Mark one only)

| 68 | Day classes (morning or afternoon) |
| :---: | :--- |
| 31 | Evening classes |
| 1 | Weekend classes |

23 How many TOTAL credit hours have you earned at this college, not counting the courses you are currently taking this term?

17 none
33 1-14 credits
$22 \quad 15-29$ credits
$14 \quad 30-44$ credits
$8 \quad 45-60$ credits
5 over 60 credits

24 At what other types of institutions are you taking classes this term? (Please mark all that apply)

88 None
1 High school
0 Vocational/technical school
1 Another community or technical college
5 4-year college/university
3 Other

25 How many classes are you presently taking at OTHER institutions?

| 85 | None |
| :---: | :--- |
| 4 | 1 class |
| 4 | 2 classes |
| 3 | 3 classes |
| 3 | 4 classes or more |

26 Would you recommend this college to a friend or family member?
95 Yes 5 No

27 How would you evaluate your entire educational experience at this college?

| 28 | Excellent |
| :---: | :--- |
| 58 | Good |
| 13 | Fair |
| 1 | Poor |

28 Do you have children who live with you?

23 Yes 77 No

31 Are you married?
23 Yes 77 No

32 Is English your native (first) language?
87 Yes 13 No

35 What is the highest academic credential you have earned?

| 2 | None |
| :---: | :--- |
| 75 | High school diploma or GED |
| 6 | Vocational/technical certificate |
| 5 | Associate degree |
| 10 | Bachelor's degree |
| 3 | Master's/doctoral/professional degree |

36 What is the highest level of education obtained by your:

|  | Father | Mother |
| :--- | :---: | :---: |
| a. Not a high school graduate | 13 | 12 |
| b. High school diploma or GED | 21 | 25 |
| c. Some college, did not complete degree | 19 | 21 |
| d. Associate degree | 4 | 9 |
| e. Bachelor's degree | 21 | 17 |
| f. Master's degree/1st professional | 11 | 11 |
| g. Doctorate degree | 6 | 2 |
| h. Unknown | 5 | 4 |

## The Community College Student Report 2005

## Austin Community College

Compared with other HSI/HACU colleges

| 1 Did you begin college at this college or elsewhere? |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 4 In your experiences at this college during the current school year, about how often have you done each of the following? | Very Often | Often | Sometimes | Never |  |
| a. Asked questions in class or contributed to class discussions | 28 | 32 | 38 | 2 |  |
| b. Made a class presentation | 5 | 13 | 38 | 45 | * |
| c. Prepared two or more drafts of a paper or assignment before turning it in | 17 | 27 | 30 | 26 | * |
| d. Worked on a paper or project that required integrating ideas or information from various sources | 18 | 36 | 31 | 15 |  |
| e. Come to class without completing readings or assignments | 6 | 14 | 59 | 21 | * |
| f. Worked with other students on projects during class | 13 | 27 | 39 | 21 |  |
| g. Worked with classmates outside of class to prepare class assignments | 6 | 13 | 38 | 43 |  |
| h. Tutored or taught other students (paid or voluntary) | 2 | 6 | 23 | 69 |  |
| i. Participated in a community-based project as a part of a regular course | 1 | 3 | 9 | 86 |  |
| j. Used the Internet or instant messaging to work on an assignment | 26 | 30 | 26 | 18 |  |
| k. Used e-mail to communicate with an instructor | 16 | 27 | 39 | 19 |  |
| I. Discussed grades or assignments with an instructor | 14 | 30 | 48 | 8 |  |
| m . Talked about career plans with an instructor or advisor | 5 | 16 | 45 | 35 |  |
| n . Discussed ideas from your readings or classes with instructors outside of class | 4 | 13 | 40 | 43 |  |
| o. Received prompt feedback (written or oral) from instructors on your performance | 22 | 38 | 34 | 6 |  |
| p. Worked harder than you thought you could to meet an instructor's standards or expectations | 12 | 34 | 40 | 15 |  |
| q. Worked with instructors on activities other than coursework | 1 | 6 | 16 | 77 |  |
| r. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) | 19 | 32 | 39 | 11 |  |
| s. Had serious conversations with students of a different race or ethnicity other than your own | 20 | 27 | 33 | 20 |  |
| t. Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values | 20 | 24 | 34 | 22 |  |
| u. Skipped class | 3 | 6 | 55 | 36 | * |
| 5 During the current school year, how much has your coursework at this college emphasized the following mental activities? | Very much | Quite <br> a bit | Some | Very little |  |
| a. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form | 26 | 40 | 27 | 7 |  |
| b. Analyzing the basic elements of an idea, experience, or theory | 25 | 44 | 26 | 5 |  |
| c. Synthesizing and organizing ideas, information, or experiences in new ways | 20 | 40 | 30 | 9 |  |
| d. Making judgments about the value or soundness of information, arguments, or methods | 18 | 34 | 33 | 15 |  |
| e. Applying theories or concepts to practical problems or in new situations | 20 | 36 | 35 | 9 |  |
| f. Using information you have read or heard to perform a new skill | 19 | 37 | 33 | 11 |  |

Notes:

* indicates a significant difference between your college and your comparison group.

Items 2, 29, 30, 33, and 34 are not included in this report. See Table 1.

6 During the current school year, about how much
reading and writing have you done at this college? More

| a. Number of assigned textbooks, manuals, books, or book-length <br> packs of course readings | None | $\mathbf{1}$ to $\mathbf{4}$ | $\mathbf{5}$ to $\mathbf{1 0}$ | $\mathbf{1 1}$ to $\mathbf{2 0}$ | than $\mathbf{2 0}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| b. Number of books read on your own (not assigned) for personal <br> enjoyment or academic enrichment | 24 | 53 | 14 | 5 | 4 |
| c. Number of written papers or reports of any length | 15 | 36 | 27 | 15 | 7 |

7 Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college.

| Extremely | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Extremely |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :--- | :--- |
| challenging | 9 | 23 | 35 | 23 | 7 | 3 | 1 | easy |

8 Which of the following have you done, are you doing, or do you plan to do while attending this college?

|  | I have <br> done | I plan <br> to do | I have not <br> nor plan t |
| :--- | :---: | :---: | :---: |
| a. Internship, field experience, co-op experience, or clinical assignment | 12 | 37 | 51 |
| b. English as a second language course | 7 | 4 | 89 |
| c. Developmental/remedial reading course | 13 | 4 | 83 |
| d. Developmental/remedial writing course | 12 | 6 | 81 |
| e. Developmental/remedial math course | 38 | 10 | 53 |
| f. Study skills course | 11 | 14 | 75 |
| g. Honors course | 3 | 21 | 76 |
| h. College orientation program or course | 29 | 9 | 62 |
| i. Organized learning communities (linked courses/study groups led by |  |  |  |
| faculty or counselors) | 8 | 17 | 76 |

9 How much does this college emphasize each of the following?

|  | Very much | Quite a bit | Some | Very little |
| :---: | :---: | :---: | :---: | :---: |
| a. Encouraging you to spend significant amounts of time studying | 24 | 43 | 27 | 6 |
| b. Providing the support you need to help you succeed at this college | 23 | 44 | 26 | 7 |
| c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds | 15 | 28 | 39 | 18 |
| d. Helping you cope with your non-academic responsibilities (work, family, etc.) | 7 | 15 | 33 | 45 |
| e. Providing the support you need to thrive socially | 6 | 18 | 41 | 36 |
| f. Providing the financial support you need to afford your education | 17 | 22 | 27 | 35 |
| g. Using computers in academic work | 33 | 34 | 23 | 10 |

10 About how many hours do you spend in a typical 7-day week doing each of the following?

|  | None | 1-5 | 6-10 | 11-20 | 21-30 | More than 30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activities related to your program) | 3 | 40 | 31 | 18 | 6 | 3 |
| b. Working for pay | 17 | 4 | 4 | 12 | 19 | 44 |
| c. Participating in college-sponsored activities (organizations, campus publications, student government, intercollegiate or intramural sports,etc.) | 88 | 8 | 2 | 1 | 0 | 0 |
| d. Providing care for dependents living with you (parents, children, spouse, etc.) | 54 | 14 | 7 | 6 | 2 | 17 |
| e. Commuting to and from classes | 6 | 75 | 14 | 4 | 1 | 2 |

11 Mark the number that best represents the quality of your relationships with people at this college.

Your relationship with:
a. Other Students

| Friendly, supportive, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unfriendly, unsupportive, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| sense of belonging | 22 | 30 | 25 | 16 | 5 | 2 | 1 | sense of alienation |

b. Instructors

| Available, helpful, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unavailable, unhelpful, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| sympathetic | 28 | 34 | 21 | 12 | 3 | 1 | 1 | unsympathetic |

c. Administrative Personnel \& Offices

| Helpful, considerate, | 7 | 6 | 5 | 4 | 3 | 2 | 1 | Unhelpful, inconsiderate, |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| flexible | 13 | 21 | 25 | 22 | 10 | 5 | 4 | rigid |

12 How much has YOUR EXPERIENCE AT THIS COLLEGE contributed to your knowledge, skills, and personal development in the following areas?

|  | Very much | Quite a bit | Some | Very little |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| a. Acquiring a broad general education | 25 | 42 | 26 | 9 |  |
| b. Acquiring job or work-related knowledge and skills | 18 | 26 | 33 | 24 |  |
| c. Writing clearly and effectively | 15 | 34 | 33 | 19 | * |
| d. Speaking clearly and effectively | 13 | 29 | 37 | 22 | * |
| e. Thinking critically and analytically | 21 | 42 | 29 | 8 |  |
| f. Solving numerical problems | 21 | 32 | 30 | 17 |  |
| g. Using computing and information technology | 20 | 26 | 32 | 22 | * |
| h. Working effectively with others | 16 | 33 | 36 | 15 | * |
| i. Learning effectively on your own | 24 | 38 | 28 | 10 |  |
| j. Understanding yourself | 18 | 29 | 31 | 23 | * |
| k. Understanding people of other racial and ethnic | 14 | 21 | 37 | 28 | * |
| I. Developing a personal code of values and ethics | 13 | 21 | 33 | 33 | * |
| m . Contributing to the welfare of your community | 7 | 13 | 35 | 46 | * |
| n . Developing clearer career goals | 20 | 26 | 33 | 22 |  |
| o. Gaining information about career opportunities | 15 | 25 | 33 | 27 |  |

13 This section has three parts. Please answer all three sections, indicating
(1) HOW OFTEN you use the following services, (2) HOW SATISFIED you are with
the services, and (3) HOW IMPORTANT the services are to you AT THIS COLLEGE.
$\begin{array}{ll}\text { (1) Frequency of } & \text { (2) Satisfaction }\end{array}$ Use

|  | Often | Sometimes | Rarelyl Never | Don't know N.A. |  | Very | Somewhat | Not at all | N.A. | Very | Somewhat | Not at all |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. Academic advising/planning | 9 | 40 | 42 | 9 |  | 23 | 48 | 12 | 18 | 60 | 27 | 13 |
| b. Career counseling | 5 | 21 | 51 | 23 |  | 15 | 31 | 12 | 42 | 48 | 29 | 24 |
| c. Job placement assistance | 2 | 6 | 46 | 46 |  | 5 | 12 | 14 | 70 | 33 | 27 | 40 |
| d. Peer or other tutoring | 10 | 23 | 41 | 27 |  | 20 | 26 | 6 | 47 | 43 | 29 | 28 |
| e. Skill labs (writing, math, etc.) | 9 | 25 | 40 | 26 | * | 21 | 26 | 6 | 47 | 44 | 27 | 29 |
| f. Child care | 1 | 2 | 34 | 63 |  | 3 | 6 | 7 | 84 | 26 | 17 | 57 |
| g. Financial aid advising | 15 | 22 | 33 | 30 |  | 22 | 19 | 14 | 44 | 58 | 16 | 26 |
| h. Computer lab | 25 | 30 | 28 | 18 | * | 40 | 25 | 5 | 30 | 57 | 24 | 19 |
| i. Student organizations | 2 | 7 | 44 | 47 | * | 6 | 15 | 9 | 70 | 22 | 33 | 45 |
| j. Transfer credit assistance | 7 | 21 | 37 | 35 |  | 14 | 24 | 11 | 52 | 54 | 19 | 27 |
| k. Services to students with disabilities | 4 | 4 | 31 | 61 |  | 8 | 8 | 7 | 77 | 44 | 15 | 42 |


| from this college? (Please respond to each item) |  |  Some- <br> what <br> Likely  <br> likely  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Very likely |  |  | Not <br> likely |
| a. Working full-time | 23 | 21 | 23 | 33 |
| b. Caring for dependents | 13 | 16 | 21 | 51 |
| c. Academically unprepared | 7 | 14 | 25 | 55 |
| d. Lack of finances | 25 | 23 | 20 | 33 |
| e. Transfer to a 4-year college or university | 41 | 20 | 15 | 25 |

15 How supportive are your friends of your attending this college?

16 How supportive is your immediate family of your attending this college?
Extremely 17 Somewhat

Not Very

17 Indicate which of the following are your reasons/goals for attending this college. (Please respond to each item)

| Primary | Secondary <br> goal | goal |
| :--- | :--- | :--- |


| a. Complete a certificate program | 18 | 17 | 66 |
| :--- | :--- | :--- | :--- |
| b. Obtain an associate degree | 35 | 23 | 43 |
| c. Transfer to a 4-year college or university | 65 | 16 | 19 |
| d. Obtain or update job-related skills | 32 | 26 | 42 |
| e. Self-improvement/personal enjoyment | 32 | 38 | 30 |
| f. Change careers | 26 | 16 | 58 |

18 Indicate which of the following are sources you use to pay your tuition at this college. (Please respond to each item)

|  | Major <br> source | Minor <br> source | Not <br> a source |
| :--- | :---: | :---: | :---: |
| a. My own income/savings | 46 | 28 | 26 |
| b. Parent or spouse/significant other's income/savings | 36 | 16 | 49 |
| c. Employer contributions | 6 | 9 | 85 |
| d. Grants \& scholarships | 23 | 8 | 70 |
| e. Student loans (bank, etc.) | 15 | 8 | 77 |
| f. Public assistance | 3 | 3 | 93 |

19 Since high school, which of the following types of schools have you attended other than the one you are now attending? (Please mark all that apply)

6 Proprietary (private) school or training program
5 Public vocational-technical school
23 Another community or technical college
33 4-year college or university
44 None
20 When do you plan to take classes at this college again?

7 I will accomplish my goal(s) during this term and will not be returning
6 I have no current plan to return
70 Within the next 12 months
17 Uncertain

21 At this college, in what range is your overall college grade average?

| 20 | A |
| :---: | :--- |
| 30 | A- to B+ |
| 22 | B |
| 17 | B- to C+ |
| 6 | C |
| 2 | C- or lower |
| 3 | Do not have a GPA at this school |
| 1 | Pass/fail classes only |

22 When do you most frequently take classes at this college? (Mark one only)

| 68 | Day classes (morning or afternoon) |
| :---: | :--- |
| 31 | Evening classes |
| 1 | Weekend classes |

23 How many TOTAL credit hours have you earned at this college, not counting the courses you are currently taking this term?

17 none
33 1-14 credits
$22 \quad 15-29$ credits
$14 \quad 30-44$ credits
$8 \quad 45-60$ credits
5 over 60 credits

24 At what other types of institutions are you taking classes this term? (Please mark all that apply)

88 None
1 High school
0 Vocational/technical school
1 Another community or technical college
5 4-year college/university
3 Other

25 How many classes are you presently taking at OTHER institutions?

| 85 | None |
| :---: | :--- |
| 4 | 1 class |
| 4 | 2 classes |
| 3 | 3 classes |
| 3 | 4 classes or more |

26 Would you recommend this college to a friend or family member?
95 Yes 5 No

27 How would you evaluate your entire educational experience at this college?

| 28 | Excellent |
| :---: | :--- |
| 58 | Good |
| 13 | Fair |
| 1 | Poor |

28 Do you have children who live with you?

23 Yes 77 No

31 Are you married?
23 Yes 77 No

32 Is English your native (first) language?
87 Yes 13 No

35 What is the highest academic credential you have earned?

| 2 | None |
| :---: | :--- |
| 75 | High school diploma or GED |
| 6 | Vocational/technical certificate |
| 5 | Associate degree |
| 10 | Bachelor's degree |
| 3 | Master's/doctoral/professional degree |

36 What is the highest level of education obtained by your:

|  | Father | Mother |
| :--- | :---: | :---: |
| a. Not a high school graduate | 13 | 12 |
| b. High school diploma or GED | 21 | 25 |
| c. Some college, did not complete degree | 19 | 21 |
| d. Associate degree | 4 | 9 |
| e. Bachelor's degree | 21 | 17 |
| f. Master's degree/1st professional | 11 | 11 |
| g. Doctorate degree | 6 | 2 |
| h. Unknown | 5 | 4 |

