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## Cluster Groups

Functional Area Cluster Groups In fall 2003, the [Institutional Planning Committee](#) created cross-organizational unit Cluster Groups based on broad functional areas. A coordinator was assigned to each Cluster Group. This person is responsible for calling meetings and facilitating and coordinating the collaborative development of initiatives for their functional area.

### Reports

- [Initiative and Objective Summary Report for all Clusters for 2005](#)
- [Initiative Summary Reports for all Clusters for 2005](#)

### Cluster Groups (definition, members, units)

- [Business Services](#)
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## Business Services Cluster Group

### Definition/Service

It is the mission of the Business Services Cluster to give sound financial planning not only for the current fiscal year, but for future financial implications to the college. It is our goal to provide good customer service to the students whom we serve, vendors who provide services to us, and fellow employees of the college whom we work with daily.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Ben Ferrell
- Neil Vickers
- Jerry North
- Leslie Sabin
- Gilbert Rodriquez
- Cheryl Coe Chista Shirazi
- Theresa Harkins

### Units Included

- Budget Planning/Control
- Accounts Payable/Receivable
- Cashiering
- Purchasing
- Fixed Assets
- Investment
- Auxiliary
- E-Commerce
- Insurance

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## Campus Operations and Support Services Cluster Group

### Definition/Service

The Campus Operations and Support Services Cluster is composed of diverse units whose purpose is to provide: the infrastructure and activities that keep ACC campuses and centers available and helpful to the College's student, faculty, staff, and community constituencies across the ACC Service Area. Cluster activities include campus safety and security, food and vending services, and duplication services, as well as marketing and community response initiatives. Campus Operations and Support Services keep buildings open, services functioning, and provide the ACC presence that works within our local communities.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Don Bradley
- Bill Carter
- Tyra Duncan-Hall
- Rica Greenwood
- Susan Jones
- Pat Lindsey
- Dianne Olla
- Luanne Preston
- Judy Van Cleve
- Victor Vara

### Units Included

- Campus Operations (Managers)
- Extension Centers
- Duplication
- Communication
- Food Service
- Vending
- Campus Police
- estaffing

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## Evaluation and Professional Development Cluster Group

### Definition/Service

The Evaluation and Professional Development Cluster coordinates and provides employee evaluation support services and professional development opportunities for all ACC employees.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Gerry Tucker, Leader
- Terry Stewart Mouchayleh
- Susan Hamende
- John Caporusso
- Tobin Quereau
- Richard Smith
- James Harris

### Units Included

- Evaluation and Professional Development

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## External Affairs Cluster Group

### Definition/Service

Strategic development and evaluation of programs to extend and enhance ACC's external image with key constituencies in support of the College's mission, values, and Master Plan initiatives.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Stephanie diina-Dempsey
- Patty Scogin,
- Linda Young
- Lynn Persyn

### Units Included

- ACC Foundation Grants
- Marketing and Public Relations
- Public Information
- Media Relations
- Governmental Relations
- Annexation
- Business & Community
- Educational Partnerships

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## Facilities & Operations Cluster Group

### Definition/Service

Our mission is to develop and maintain a safe, functional, and attractive campus for the students, faculty, staff, and visitors of Austin Community College and to create an environment that encourages learning and supports the College's tradition of excellence. If education is to flourish, our buildings and grounds must be attractive, clean, safe, and energy efficient. Our goal is to provide superior service and maintain the campuses and facilities at a high standard that is exemplified by that tradition of excellence.

We can accomplish this only by developing and employing:

- Sound business practices
- Simplified, accountable and cost-effective operating procedures
- Innovative planning strategies
- New and proven technologies
- Ethical business practices
- A well-trained and service-oriented workforce

Our success is measured by the level of customer satisfaction attained, achievement of cost-effective management and use of physical resources, fostering of links with industry and other key governmental and regulatory agencies, and the pride and satisfaction of its employees.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Bill Mullane, Leader
- Bill Carter
- Kathleen Christensen
- Becky Cole
- John Corbett
- Tyra Duncan-Hall
- Donetta Goodall
- Linda Haywood
- Blake Jackson
- Dean Johnson
- Juanita Mendez
- Mike Midgley
- Linda Morrison
- Joe Napolitano
- Walter Prentice
- Bel Smith
- Richard Smith
- Frank Taylor
- Marilyn Lee-Taylor
- Judy Van Cleve
- Larry Willoughby

### Units Included

- Facilities & Construction
- Buildings & Grounds
- Maintenance
- Custodial Services
- Environmental Health and Safety

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## Human Resources Cluster Group

### Definition/Service

The purpose of the Human Resources Cluster Group is to review, analyze and develop automated systems and employee programs to ensure organizational effectiveness and efficiency and to enhance customer service to employees.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Kay Barclay
- Erica Breedlove
- Bobetta Burns
- Andrew Christie
- Bill Carter
- Rose Mary Reyes
- Neil Vickers
- Vicki West
- Chista Shirazi
- Terry Mouchayleh
- Susan Smith

### Units Included

- Compensation
- Benefits
- Records
- Employment
- Payroll Services

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## Instruction / Credit Cluster Group

### Definition/Service

The purpose of the Credit Instruction Cluster Group is to provide residents of the College service area access to high-quality college-credit instruction, in multiple formats and delivery modes, that leads directly to careers or to university transfer.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Donetta Goodall
- Mike Midgley
- Robert Bermea
- Charles Quinn
- Lyman Grant
- Mary Corredor
- Frank Flauto
- David Fonken
- Gary Hampton
- Mary Harris
- Dianne Olla
- Gaye Lynn Scott
- Linda Smarzik
- Yvonne VanDyke
- Eileen Klein
- Hazel Ward
- Luann Preston

### Units Included

- Academic Transfer Programs
- Workforce Education Programs
- Developmental Education
- Early College Start
- Distance Learning
- International Programs
- ESL (credit and non-credit)
- Adult Education

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## Non-Credit Instruction Cluster Group

### Definition/Service

The purpose of the non-credit instruction cluster group is Bringing College and Community resources together to provide needed quality and practical educational services.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Sandy Gaskin
- Tom applegate
- Sharon Duncan
- Jerry Haba
- Sharion Jenkins
- Linda Morrison
- Kirk White

### Units Included

- Community Programs
- Customized Training
- Health Professions Institute
- High Technology Institute
- Business and Industry Institute
- Teacher Education
- Business Testing

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## Institutional Effectiveness Cluster Group

### Definition/Service

The institutional effectiveness cluster provides support and integration of planning and evaluation processes to ensure continuous improvement college-wide.

### Meetings and Reports

- [09-30-2005 - Minutes](#)
- [FY05 Meetings & Reports Archive](#)

### Members

- Soon Merz , Coordinator
- Lynn Beaman
- Imad Mouchayleh
- Ziv Shafir
- Richard Smith
- Susan Thomason
- Jim Walker
- Connie Wall
- Roslyn Wallace

### Units Included

- Office of Effectiveness & Accountability
- Internal Audit

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## Instructional and Information Technology Cluster Group

### Definition/Service

The Instructional and Information Technology Cluster provides educational and technological resources and support to academic, workforce, and administrative programs.

### Meetings and Reports

- No new posting at this time.
- [FY05 Meetings & Reports Archive](#)

### Members

- Bill Carter
- Andrew Christie
- Matthew Daude
- Theresa Harkins
- Jeanette Mosey
- Rick Saylor
- Richard Smith
- Julie Todaro
- Susan Thomason
- Gary Weseman
- Roy Mosier
- Jennifer Weber
- Rosemary Burkes

### Units Included

- Library Services
- Instructional Computing and Technology Services
- Instructional Development Services
- Information Technology
- Video Support Services

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## Student Services Cluster Group

### Definition/Service

The purpose of the Student Services Cluster is to provide access to and success in higher education through student support services.

### Meetings and Reports

- [12-13-2007 & 12-20-2007 Minutes](#)
- [11-20-2006 Minutes](#)
- [11-20-2006 Agenda](#)
- [11-13-2006 Minutes](#)
- [10-30-2006 Agenda](#)
- [4-17-2006 Minutes](#)
- [2-09-2006 Minutes](#)
- [01-31-2006 Minutes](#)
- [12-12-2005 Minutes](#)
- [FY05 Meetings & Reports Archive](#)

### Members

- Kathleen Christensen, Coordinator
- Amber Kelley
- Cheryl Richard
- George Reyes
- Andrea Hinojosa
- K. Leigh Hamm-Forell
- Roland Hays
- Mariano Diaz-Miranda
- Lauren Gage
- April Seaborn
- Linda Kluck
- Loretta Edelen
- Louella Tate
- Maggie De la Teja
- Donna Jolley
- Karl Meyer
- Richard Armenta
- Leslie Saldana
- Steve Christopher
- Terry Bazan
- Yolanda Chapa
- Robert Daley
- Sharon Frederick
- Stewart Sachers
- Trish Welch
- Virginia Fraire
- Von Wright
- student to be appointed

### Units Included

- Admissions & Records
- Advising
- African American Cultural Center
- Assessment
- Campus Student Support & Success Systems
- Community Outreach
- Counseling
- El Centro
- Financial Aid
- Learning Labs
- Office for Students with Disabilities
- Recruitment
- Student Life
- Support Centers
- Testing

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