

# Effectiveness Update



## Student Services Effectiveness Measures Report for Academic Year 1998-99

### PURPOSE

To provide exemplary programs that support the teaching/learning process and to increase opportunities for students to define and reach their educational and career goals.

### INTENDED OUTCOME

1. The unduplicated headcount enrollment of ACC will reflect the diversity of the population the College serves.

### CRITERION

Based on THECB demographic data on the service area college age population and the fall unduplicated headcount enrollment of ACC students, the percent of ACC students from each demographic group will be within  $\pm 5\%$  of their proportion in the service area college age population.

### RESULTS

ACC is not meeting this criterion. Headcount enrollments for only two demographic groups, White and Hispanic, were within the acceptable range for their proportion in the service area population. Black headcount enrollments were below the acceptable range, and Other (Asian, Native American and International demographic groups) headcount enrollments were above the acceptable range for their respective groups in the service area.

### DATA

Comparison of ACC Fall 1998 Headcount to 1998 Service Area Population Proportions

Ethnicity	1998 Service Area College Age (15-40 and up) Population		Criteria Range	ACC Fall 1998 Headcount		ACC Enrollments $\pm$ Range
Total	857,875	100%	N/A	25,609	100%	N/A
White	588,339	68.6%	$\pm 3.4\%$ 65.2% - 72.0%	17,071	66.6%	within range
Black	70,499	8.2%	$\pm .4\%$ 7.8% - 8.6%	1,513	5.9%	1.9% below range
Hispanic	170,746	19.9%	$\pm 1.0\%$ 18.9% - 20.9%	5,015	19.6%	within range
Other	26,341	3.1%	$\pm .2\%$ 2.9% - 3.2%	2,010	7.8%	4.6% above range

Source: THECB *Population and Projections by County*  
Certified 12th Class Day Headcount furnished by Loretta Edelen



**Student Services Effectiveness Measures Report 1998-99** (continued)

**INTENDED OUTCOME**

2. The applicants who register and attend ACC will reflect the demographics of the applicant pool.

**CRITERION**

Based on demographic data from the yearly applicant pool and the annual headcount enrollment of first time at ACC students, at least 75% of each demographic group represented in the applicant pool will actually enroll.

**RESULTS**

In Fiscal Year 1998, ACC met this criterion with White and Other demographic groups. However, ACC did not meet this criteria with Black and Hispanic students. Black and Hispanic first time at ACC headcount enrollments were below the acceptable range of the criterion.

**DATA**

Comparison of Fiscal Year 1998 First Time Applicants with Fiscal Year 1998 First Time Applicants Who Actually Enrolled

Ethnic Group	First Time Applicants		First Time Applicants Who Actually Enrolled			± Criteria
	N	%	N	% of all applicants	% of ethnic group applicants that enrolled	
White	15,095	62.2%	11,329	67.2%	75.1%	0.1% above criteria
Black	1,501	6.2%	915	5.4%	61.0%	14.0% below criteria
Hispanic	4,255	17.5%	2,965	17.6%	69.7%	5.3% below criteria
Other	2,138	8.8%	1,636	9.7%	76.5%	1.5% above criteria

Source: ACC SIRS Student Database Produced by Greg Black 10/22/98

**Student Services Effectiveness Measures Report 1998-99** (continued)

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**INTENDED OUTCOME**

3. ACC will provide financial aid opportunities to students who demonstrate the most need.

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**CRITERION**

Based on the Federal Pell Grant Program Student Payment Summary, 50% of students receiving Pell grants will have an Expected Family Contribution of zero.

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**RESULTS**

ACC is meeting this criterion. For the 1997-1998 academic year, of the 3600 students receiving Pell Grants, 1824, or 50.7% have an EFC of 0.

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**DATA**

Expected Family Contribution Statistics  
Fall 1998

Expected Family Contribution	Active Student Records	Percent
0	1,824	50.7%
1 - 100	104	2.9%
101 - 500	329	9.1%
501 - 900	357	9.9%
901 - 1300	313	8.7%
1301 and above	673	18.7%
Total	3600	100%

Source: Federal Pell Grant Program Student Payment Summary, September 10,1998

**Student Services Effectiveness Measures Report 1998-99** (continued)

**INTENDED OUTCOME**

4. The College will maintain a loan default rate 5% below the maximum threshold required by law.

**CRITERION**

Based on the Department of Education's Default Management Division's Annual Report to ACC, ACC's loan default rate will be at least 5% less than the federally defined maximum threshold.

**RESULTS**

ACC is meeting this criterion. Information from the Department of Education indicate ACC's FY 1995 Official Cohort Default Rate is 14.9 percent; the federally defined maximum threshold is 25 percent.

**DATA**

Fiscal Year (FY) 1993, 1994, 1995 OFFICIAL Cohort Default Rates for Schools with 30 or More Borrowers Entering Repayment in FY 1995

Fiscal Year	Number of Borrowers Entering Repayment	Number of Borrowers Who Entered Repayment and Defaulted/Made Insufficient Payments	Official Cohort Default Rate
1993	1,286	199	15.5%
1994	1,365	220	16.1%
1995	1,599	239	14.9%

Source: United States Department of Education, November, 1997