Support Services Review Update Template

Suggested template for SSR annual update submission

Update Year: 2012   Unit Name: Distance Learning

Today's Date: March 21, 2012   Unit Review Leader: Robert Bermea

Data Update: (Please enter and update information)

Primary Service Issue	Improvement	Measure	Baseline	Target	Current
Don't have student info about their DL experience at ACC	Get student feedback on their DL experience at ACC	DL Student Support and Technology Survey	N/A	DL students	To be conducted this spring
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.

Enter the information from last year's report into the corresponding fields and fill in the updates

Narrative Update: (Please supply a narrative explanation on the progress of your improvement)

N/A