

Support Services Review Template

Unit Name: P-16
Initiatives

Unit Review Leader: Gary Madsen

Today's Date: 12/16/2013

1 Unit Description

Share information about your unit for other people such as, general public, deans, VP's, support staff, and the greater Austin community. This is an opportunity to promote your unit, share information to ground requests for resources and funding, promote collaboration and inform and recruit students. Once this information is pulled together, units will update this on a yearly basis.

1.1 What is your Mission?

(What is the purpose of the unit? What do you do?)

The P-16 Unit facilitates the development of partnerships that support educational and career success for all students in the ACC service area.

1.1.1 How does the mission of the unit support the mission of the college?

The college mission is supported through partnerships that promote student success and accesability for all students and fosters community involvement to create and support that student success.

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1.2 Please tell us who you serve.

(Faculty, staff, external partners, distance learning, students, etc.)

The P-16 Unit serves: Students entering post-secondary and or the workforce, secondary teachers and administrators, post-secondary faculty.

1.3 What services or products does the unit provide?

Promote College and Career Readiness outreach efforts. Provide opportunities for secondary and post-secondary faculty to align curriculum in respective subject areas. Promote development of P-16 Councils and initiatives to promote College and Career Readiness. Provide leadership at the State level to promote College and Career Readiness.

1.3.1 What is the impact of your unit's activities on students or other key stakeholders?

1. Completed Curriculum alignment projects with several area and regional secondary partners.
2. Partnership with Regional Service Center XIII and Texas Higher Ed. Coordinating Board to create College and Career Profile Planning Guide which is now available to all Texas School Districts through their Regional Service Center.

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1.3.2 What are your unit's goals and what A-1 initiatives are they mapped to?

Board Policy A-1 Intended Outcomes

Student Success Initiatives

- SSI1 Increase persistence (term-to-term & fall to fall)
- SSI2 Complete developmental and adult education course progression to credit courses
- SSI3 Increase completion of all attempted courses with a "C" or better
- SSI4 Increase degree/certificate graduates and transfer rates
- SSI5 Increase success equity across all racial/ethnic/gender/income groups

Institutional Effectiveness

- IE1 Balanced instructional offerings among the College's mission elements;
- IE2 A teaching and learning environment that encourages students to be active, life-long learners;
- IE3 Accessible and affordable post-secondary and higher education programs and services for all who qualify and have the ability to benefit;
- IE4 Enrollments reflecting diverse and traditionally underserved populations in numbers that represent the local populations of our Service Area;
- IE5 Job placement from career workforce programs into family-wage careers;
- IE6 Efficiently administered programs and services that create an institution that is a good place to work, learn, and otherwise experience the higher-education process.

Goal #	Unit Goal (description)	Board Policy A-1										
		SSI1	SSI2	SSI3	SSI4	SSI5	IE1	IE2	IE3	IE4	IE5	IE6
	Example goal: Promote the use of accurate and accessible information in a professional and ethical manner by ACC organizational units.											
UG1	Promote College & Career Readiness outreach efforts within ACC service area	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UG2	Promote College & Career Readiness outreach efforts on a State Wide basis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UG3	Promote secondary/post-secondary curriculum alignment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UG4	Promote development of regional and state wide P-16 Councils	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
UG5	Complete and launch the Profile Planning Guide	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

➤ this table will link to other areas in this report

➤ If you need more space than this table allows, contact OIEA for a separate form.

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1.3.2 What are Unit Outcomes and Unit Measures?

► Each unit may have up to 2 separate measures to support each Unit Outcome

Goal #	Unit Goal (description)	Outcome #	Unit Outcome (description)	Measure #	Unit Measure (description)
	Example goal: Promote the use of accurate and accessible information in a professional and ethical manner by ACC organizational units.		Example outcome: Maintain a system [The Information Portal System "TIPS"] that allows staff and faculty to access enrollment-related data for planning and decision making .		Example measure: Measure usage of TIPS by computing average number of TIPS users per month for fiscal year.
UG1	Promote College & Career Readiness outreach efforts within ACC service area	UO1.1	Maintain a system to track secondary campuses in ACC service area work with ACC and Region XIII to promote College & Career Readiness efforts	UM1.1.1	Measure participation by physical count of HS campuses participating
				UM1.1.2	
		UO1.2		UM1.2.1	
				UM1.2.2	
		UO1.3		UM1.3.1	
				UM1.3.2	
		UO1.4		UM1.4.1	
				UM1.4.2	
		UO1.5		UM1.5.1	
				UM1.5.2	
UG2	Promote College & Career Readiness outreach efforts on a State Wide basis	UO2.1	Maintain a system to track secondary campuses through coordinated efforts of local Community Colleges and local Service Centers promote College & Career Readiness	UM2.1.1	Measure participation by physical count of secondary and post-secondary campuses participating
				UM2.1.2	
		UO2.2		UM2.2.1	
				UM2.2.2	
		UO2.3		UM2.3.1	
				UM2.3.2	
		UO2.4		UM2.4.1	
				UM2.4.2	
		UO2.5		UM2.5.1	
				UM2.5.2	

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Goal #	Unit Goal (description)	Outcome #	Unit Outcome (description)	Measure #	Unit Measure (description)
UG3	Promote secondary/post-secondary curriculum alignment	UO3.1	Facilitate clear communications of Alignment meetings being scheduled timely.	UM3.1.1	Measure participation by counting number of meetings held in core subject areas
				UM3.1.2	
		UO3.2		UM3.2.1	
				UM3.2.2	
		UO3.3		UM3.3.1	
				UM3.3.2	
		UO3.4		UM3.4.1	
				UM3.4.2	
		UO3.5		UM3.5.1	
				UM3.5.2	
UG4	Promote development of regional and state wide P-16 Councils	UO4.1	Formation of regional and state wide P-16 Councils	UM4.1.1	Measured by count of active P-16 Councils in targeted area
				UM4.1.2	
		UO4.2		UM4.2.1	
				UM4.2.2	
		UO4.3		UM4.3.1	
				UM4.3.2	
		UO4.4		UM4.4.1	
				UM4.4.2	
		UO4.5		UM4.5.1	
				UM4.5.2	
UG5	Complete and launch the Profile Planning Guide	UO5.1	Profile Planning Guide Completed	UM5.1.1	Measured by date of guide completion
				UM5.1.2	
		UO5.2	Profile Planning Guide in active mode on RegionXIII web site	UM5.2.1	Measured by date guide is active on web site and accessible for campus use
				UM5.2.2	
		UO5.3	Profile planning guide used by 30% of school districts in State	UM5.3.1	
				UM5.3.2	Measured via data gathered from regional service centers
		UO5.4		UM5.4.1	
				UM5.4.2	
		UO5.5		UM5.5.1	

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Goal #	Unit Goal (description)	Outcome #	Unit Outcome (description)	Measure #	Unit Measure (description)
				UM5.5.2	

➤ *this table will link to other areas in this report*

➤ *If you need more space than this table allows, contact OIEA for a separate form.*

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2.5.2 Unit Outcomes Assessment

Measure # (linked from 1.3.2)	Unit Measure (description) (linked from 1.3.2)	Unit Baseline data (for the unit measure)	Unit Current Data (for the unit measure)	Unit Target data (for the unit measure)	Unit Current Status (% of target data)	Outcome # (linked from 1.3.2)
	Example unit measure: <i>Measure usage of TIPS by computing average number of TIPS users per month for fiscal year.</i>					
UM1.1.1	<i>Measure participation by physical count of HS campuses participating</i>	0.00	4.00	8.00	50%	UO1.1
UM1.1.2	0				#DIV/0!	UO1.1
UM1.2.1	0				#DIV/0!	UO1.2
UM1.2.2	0				#DIV/0!	UO1.2
UM1.3.1	0				#VALUE!	UO1.3
UM1.3.2	0				#VALUE!	UO1.3
UM1.4.1	0				#VALUE!	UO1.4
UM1.4.2	0				#VALUE!	UO1.4
UM1.5.1	0				#VALUE!	UO1.5
UM1.5.2					#VALUE!	UO1.5
UM2.1.1	<i>Measure participation by physical count of secondary and post-secondary campuses participating</i>	0.00	7.00	15.00	47%	UO2.1
UM2.1.2	0				#DIV/0!	UO2.1
UM2.2.1	0				#DIV/0!	UO2.2
UM2.2.2	0				#DIV/0!	UO2.2
UM2.3.1						UO2.3
UM2.3.2						UO2.3
UM2.4.1						UO2.4
UM2.4.2						UO2.4
UM2.5.1						UO2.5
UM2.5.2						UO2.5
UM3.1.1	<i>Measure participation by counting number of meetings held in core subject areas</i>	1.00	6.00	15.00	40%	UO3.1
UM3.1.2	0				#DIV/0!	UO3.1
UM3.2.1						UO3.2
UM3.2.2						UO3.2
UM3.3.1						UO3.3

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Measure # (linked from 1.3.2)	Unit Measure (description) (linked from 1.3.2)	Unit Baseline data (for the unit measure)	Unit Current Data (for the unit measure)	Unit Target data (for the unit measure)	Unit Current Status (% of target data)	Outcome # (linked from 1.3.2)
UM3.3.2						U03.3
UM3.4.1						U03.4
UM3.4.2						U03.4
UM3.5.1						U03.5
UM3.5.2						U03.5
UM4.1.1	<i>Measured by count of active P-16 Councils in targeted area</i>	1	4	6.00		U04.1
UM4.1.2	0					U04.1
UM4.2.1						U04.2
UM4.2.2						U04.2
UM4.3.1						U04.3
UM4.3.2						U04.3
UM4.4.1						U04.4
UM4.4.2						U04.4
UM4.5.1						U04.5
UM4.5.2						U04.5
UM5.1.1	<i>Measured by date of guide completion</i>	0.00	Fall 2012	completed		U05.1
UM5.1.2	0					U05.1
UM5.2.1	<i>Measured by date guide is active on web site and accessible for campus use</i>	0.00	Spring 2013	completed		U05.2
UM5.2.2	0					U05.2
UM5.3.1						U05.3
UM5.3.2	<i>Measured via data gathered from regional service centers</i>	0	20	completed		U05.3
UM5.4.1						U05.4
UM5.4.2						U05.4
UM5.5.1	0					U05.5
UM5.5.2	0					U05.5

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Measure # <small>(linked from 1.3.2)</small>	Unit Measure (description) <small>(linked from 1.3.2)</small>	Unit Baseline data <small>(for the unit measure)</small>	Unit Current Data <small>(for the unit measure)</small>	Unit Target data <small>(for the unit measure)</small>	Unit Current Status <small>(% of target data)</small>	Outcome # <small>(linked from 1.3.2)</small>
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2.5.3 If you have qualitative data that cannot be entered in data table above, please describe them

No additional data available at current time

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3 Improvement Plan

Outline your unit's objectives (improvements) based on the challenges and opportunities you determined in the analysis section (Part 2). Include a list of the objectives (improvements) you propose and measures for success.

3.1 Unit Objectives (improvements), Measures, Challenges or opportunities

(data linked to table 4)

Objective #	Objectives (Improvements)	Objective Measure	Objective Baseline data	Objective Target data	Opportunity or challenges identified	Responsible person	Related Unit Outcome #	Related Unit Outcome
	<i>Example: Develop a new workshop curriculum to train faculty and staff on how to access enrollment-related data through TIPS.</i>	<i>Example: Measure participation in OIEA workshops by computing number of participants at OIEA training sessions during fiscal year.</i>			<i>Example: Review of activity accessing TIPS indicated that most TIPS users were OIEA staff; need to expand use of TIPS to more staff and faculty.</i>			
OB1.1	Partner with Reg. XIII to create CR workshops	number of workshops created	0.00	4.00	Time and monetary resources	Director P-16 Initiatives	UO1.1	Maintain a system to track secondary campuses in ACC service area work with ACC and
OB1.2							UO1.2	0
OB1.3							UO1.3	
OB1.4							UO1.4	
OB1.5							UO1.5	
OB2.1	Schedule Central College Regional meetings	number of meetings held	0.00	4.00	Time and monetary resources	Director P-16 Initiatives	UO2.1	Maintain a system to track secondary campuses through coordinated efforts of local Community Colleges and local Service Centers promote College &
OB2.2							UO2.2	0
OB2.3							UO2.3	
OB2.4							UO2.4	
OB2.5							UO2.5	
OB3.1	Schedule alignment meetings in 4 core subject areas	number of meetings held	0.00	4	Time and monetary resources	Director P-16 Initiatives	UO3.1	Facilitate clear communications of Alignment meetings being
OB3.2							UO3.2	
OB3.3							UO3.3	
OB3.4							UO3.4	

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Objective #	Objectives (Improvements)	Objective Measure	Objective Baseline data	Objective Target data	Opportunity or challenges identified	Responsible person	Related Unit Outcome #	Related Unit Outcome
OB3.5							UO3.5	
OB4.1	Establish regional partnerships to form Councils	partnerships formed	0	4.00	Time and monetary resources	Director P-16 Initiatives and	UO4.1	Formation of regional and state wide P-16 Councils
OB4.2							UO4.2	
OB4.3							UO4.3	
OB4.4							UO4.4	
OB4.5							UO4.5	
OB5.1	write Profile Planning guide	guide completed	0.00	fall 2012	Time and monetary resources	Region XIII	UO5.1	Profile Planning Guide Completed
OB5.2	go live with Profile Planning Guide on Reg XIII web site	guide live on site	0	spring 2013	Time and monetary resources	Region XIII	UO5.2	Profile Planning Guide in active mode on RegionXIII web site
OB5.3	Provide training for Service Center implementation of Guide	20 Regional Service Centers participate	0	20	Time and monetary resources	Region XIII	UO5.3	Profile planning guide used by 30% of school districts in State
OB5.4							UO5.4	0
OB5.5							UO5.5	0

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Objective #	Objectives (Improvements)	Objective Measure	Objective Baseline data	Objective Target data	Opportunity or challenges identified	Responsible person	Related Unit Outcome #	Related Unit Outcome
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3.2 Does the unit have sufficient control over the objectives (improvements) and key strategies to implement them effectively?

YES NO

3.2.1 If not, please describe your unit plans to successfully implement this objective (improvement).

Unit has controll

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3.3 Objectives and Key Strategies with Timeline and Costs

➤ (NO more than 3 strategies for each objective (improvement))

Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	Related Objective (Improvements)	Related Objectives (Improvements)
Example	OIEA staff will develop content for a new TIPS training workshop.	Year 1					\$ 100	OB1.1	
Example	OIEA staff will create a short video that will be posted on the website demonstrating how to use TIPS.	Year 2					\$ 1,500	OB1.1	
Example	OIEA staff will offer at least one new workshop through Professional Development Office.	Year 3					\$ 20,000	OB1.1	
OKS1.1.1	P-16 office will schedule meetings	Fall 2012	ACC meeting rooms and Service Center meeting rooms	P-16 Administrative Staff	none	none	\$ 1,500	OB1.1	Partner with Reg. XIII to create CR workshops
OKS1.1.2									
OKS1.1.3									
OKS1.2.1								OB1.2	0
OKS1.2.2									
OKS1.2.3									
OKS1.3.1								OB1.3	0
OKS1.3.2									
OKS1.3.3									
OKS1.4.1								OB1.4	0
OKS1.4.2									

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Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	Related Objective (Improvements)	Related Objectives (Improvements)
OKS1.4.3									
OKS1.5.1								OB1.5	
OKS1.5.2									
OKS1.5.3									
OKS2.1.1	P-16 office will schedule meetings	Fall 2012	Regional meeting locations	P-16 Administrative Staff	none	Grant funding	\$ 2,500	OB2.1	Schedule Central College Regional meetings
OKS2.1.2									
OKS2.1.3									
OKS2.2.1								OB2.2	0
OKS2.2.2									
OKS2.2.3									
OKS2.3.1								OB2.3	
OKS2.3.2									
OKS2.3.3									
OKS2.4.1								OB2.4	
OKS2.4.2									
OKS2.4.3									
OKS2.5.1								OB2.5	
OKS2.5.2									
OKS2.5.3									

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Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	Related Objective (Improvements)	Related Objectives (Improvements)
OKS3.1.1	P-16 office will schedule meetings	Fall 2012	Meeting rooms HBC and Service center	P-16 Administrative Staff	none	none	\$ 500	OB3.1	Schedule alignment meetings in 4 core subject areas
OKS3.1.2									
OKS3.1.3									
OKS3.2.1								OB3.2	
OKS3.2.2									
OKS3.2.3									
OKS3.3.1								OB3.3	
OKS3.3.2									
OKS3.3.3									
OKS3.4.1								OB3.4	
OKS3.4.2									
OKS3.4.3									
OKS3.5.1								OB3.5	
OKS3.5.2									
OKS3.5.3									
OKS4.1.1	P-16 office will schedule meetings	Fall 2012	none at ACC	P-16 Administrative Staff	none	none	\$ 500	OB4.1	Establish regional partnerships to form Councils
OKS4.1.2									
OKS4.1.3									
OKS4.2.1									

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Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	Related Objective (Improvements)	Related Objectives (Improvements)
OKS4.2.2								OB4.2	
OKS4.2.3									
OKS4.3.1								OB4.3	
OKS4.3.2									
OKS4.3.3									
OKS4.4.1								OB4.4	
OKS4.4.2									
OKS4.4.3									
OKS4.5.1								OB4.5	
OKS4.5.2									
OKS4.5.3									
OKS5.1.1	P-16 office will schedule meetings	Fall 2012	Meeting rooms HBC and Service center	P-16 Administrative Staff	none	none	Grant funding	OB5.1	write Profile Planning guide
OKS5.1.2									
OKS5.1.3									
OKS5.2.1	Region XIII	Spring 2013	none at ACC	none at ACC	none	none	Grant funding	OB5.2	go live with Profile Planning Guide on Reg XIII web site
OKS5.2.2									
OKS5.2.3									
OKS5.3.1	Region XIII	Spring and Fall 2013	none at ACC	none at ACC	none	none	Grant funding		Provide training for Service Center

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Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	Related Objective (Improvements)	Related Objectives (Improvements)
OKS5.3.2								OB5.3	for Service Center implementation of Guide
OKS5.3.3									
OKS5.4.1									
OKS5.4.2								OB5.4	
OKS5.4.3									
OKS5.5.1									
OKS5.5.2								OB5.5	0
OKS5.5.3									

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Objective Key Strategy #	Objective Key Strategy	Timeline	Related Facilities Needs (details)	Related Staffing Needs (details)	Related Equip/Tech Needs (details)	Other Related Needs (details)	Total costs	<i>Related Objective (Improvements)</i>	<i>Related Objectives (Improvements)</i>
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3.4 Describe how the evaluation measures are appropriate and relevant for the proposed objectives (improvements).

The data collected verifies that projects are moving forward

3.5 Describe the process used to evaluate the results of your improvements (objectives), and indicate who participated in the review.

Meetings and participants were counted. Review was conducted by P-16 office, Regeion Service Center XIII, and individual P-16 Councils

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4 Evaluation and Reporting

Present the quantitative and qualitative information (data) you collected after implementing each proposed solution/strategy in your unit plan, and write a summary of results and analysis of future needs. This section is to be completed after your unit's objectives (improvements) have been implemented and data has been collected on the success of the improvements.

4.1 Evaluation of Implemented Objectives

(some data linked to table 3.1)

Objective #	Objectives (Improvements)	Objective Measure (conditions/ criteria)	Objective Baseline data	Objective Current data	Objective Target data	Current data (as % of target)	Related Unit Outcome
Example	Develop a new workshop curriculum to train faculty and staff on how to access enrollment-related data through TIPS.	Measure participation in OIEA workshops by computing number of participants at OIEA training sessions during fiscal year.					UO1.1
OB1.1	Partner with Reg. XIII to create CR workshops	number of workshops created	0.00	2.00	4.00	50%	UO1.1
OB1.2	0	0	0.00		0.00	#DIV/0!	UO1.2
OB1.3	0	0	0.00		0.00	#DIV/0!	UO1.3
OB1.4	0	0	0.00		0.00	#DIV/0!	UO1.4
OB1.5						#VALUE!	UO1.5
OB2.1	Schedule Central College Regional meetings	number of meetings held	0.00	3.00	4.00	75%	UO2.1
OB2.2	0	0	0.00		0.00	#DIV/0!	UO2.2
OB2.3						#VALUE!	UO2.3
OB2.4						#VALUE!	UO2.4
OB2.5						#VALUE!	UO2.5
OB3.1	Schedule alignment meetings in 4 core subject areas	number of meetings held	0.00	1.00	4	#VALUE!	UO3.1
OB3.2						#VALUE!	UO3.2
OB3.3						#VALUE!	UO4.3
OB3.4						#VALUE!	UO3.4

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<i>Objective #</i>	<i>Objectives (Improvements)</i>	<i>Objective Measure (conditions/ criteria)</i>	<i>Objective Baseline data</i>	<i>Objective Current data</i>	<i>Objective Target data</i>	<i>Current data (as % of target)</i>	<i>Related Unit Outcome</i>
OB3.5						#VALUE!	UO3.5
OB4.1	Establish regional partnerships to form Councils	partnerships formed	0	2	4.00	#VALUE!	UO4.1
OB4.2						#VALUE!	UO4.2
OB4.3						#VALUE!	UO4.3
OB4.4						#VALUE!	UO4.4
OB4.5						#VALUE!	UO4.5
OB5.1	write Profile Planning guide	guide completed	0.00	completed	fall 2012	#VALUE!	UO5.1
OB5.2	go live with Profile Planning Guide on Reg XIII web site	guide live on site	0	completed	spring 2013	#VALUE!	UO5.2
OB5.3	Provide training for Service Center implementation of Guide	20 Regional Service Centers participate	0	20	20	#VALUE!	UO5.3
OB5.4						#VALUE!	UO5.4
OB5.5	0					#VALUE!	UO5.5

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Objective #	Objectives (Improvements)	Objective Measure (conditions/ criteria)	Objective Baseline data	Objective Current data	Objective Target data	Current data (as % of target)	Related Unit Outcome
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4.2 Briefly summarize the degree to which the targets were met.

➤ *Note the key strategies or activities designed to implement the objectives (improvements)*

"missing data"

4.3 What impact did your implemented improvements (objectives) have on the unit's goals and outcomes?

"missing data"

Support Services Review Template

<i>Objective #</i>	<i>Objectives (Improvements)</i>	<i>Objective Measure (conditions/ criteria)</i>	<i>Objective Baseline data</i>	<i>Objective Current data</i>	<i>Objective Target data</i>	<i>Current data (as % of target)</i>	<i>Related Unit Outcome</i>
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4.4 Briefly describe how the results of the improvements contributed to advancing the mission and goals of the college.

"missing data"