Username jmendez@austincc.edu
Unit Review Leader: Dr. Mary Hensley
Unit Name: Juanita Mendez

1.

What improvements have been planned/implemented:

Overall Eastview Campus signage improvement and installation plan. The Eastview Campus
has had several renovations and department moves within FY10-12 . When renovations
take place on the campus, the changes to the signage is not included as part of the project.
Therefore, most of the campus internal and external directional signage need a complete
overhaul to make all the necessary changes, mainly when departments have moved to a
different location.

For example, the Dean of Communications relocated from building 2000, second floor, to 3000
second floor. There are several areas where the signage is not incorrect.

Also, the signage in the parking lots need to be updated and additional signage to indicate
which parking lot you are in, example: Parking Lot A, Parking Lot B, etc. Add additional signage
is also needed to direct people to the location of the campus's Handicap parking, as well as,
additional "Non Smoking Campus" signage. Currently we do have these type of signage but
more are needed.

2.
How did you decide that these improvements would benefit your unit or what weakness is
the unit trying to improve:

These improvements are necessary:
1) When the renovations are approved the signage relocation, corrections, changes are not
included in the project.
2) Need to correct and change both internal and external signage
3) Need to add additional signage in the parking lots
4) Submit the request as part of the campus improvement goals and include them in the budget
process.

3.
Measures: what measures are going to be used to determine if the improvements were
successful.

The Eastview Campus signage will show the corrected changes:
1) Will reflect the new location and changes of all areas and departments
2) Updated signage for both internal and external
3) Improve and added signage in the parking lots for easier navigation at the Eastview
Campus
4) Approved budget to achieve signage improvement plan.

3a. Baseline data: the data used to determine improvements were needed

1) Requests from departments changes and corrections to the new locations to show
2) Add more "Non Smoking Campus" to all areas of the campus, people still smoking on

campus may not have seen the signage.
3) When there is a problem in one of the parking lots, additional signage needed to that a person can indicate which parking they are at.
4) Replace old faded signage.

3b. Target goals: the data that shows your improvements have achieved your goals

1) All Internal and external signage will be correct.
2) Person coming to Eastview will know that this a "Non Smoking Campus" and Smoking is prohibited in the parking lots, as well.
3) When hunting for a parking space, it will be clear and visible which parking lot you are in.
4) Bright, clear and easy to see read and see signage.

3c. Current data: where you are currently in reaching your target

1)The Eastview Campus Signage Improvement Plan is at the beginning stage of the process. Currently, the Student Services, Admissions and Records, and Campus Police are being renovated, as well as other departments that have moved.
2)ACC became a "Non Smoking Campus" in January 2012.
3) Faded and additional signage in the parking lots.
4) Determine the cost.
5) Include this initiate in the FY 12-13 Budget Process request for approval.

Narrative:

This will improve, update, and replace overall Eastview Campus signage. It will include all campus internal and external directional signage. This project will completely overhaul and update signage and include changes to departments' who have moved to different locations.

Also, the signage in the parking lots need to be updated and additional signage to indicate which parking lot you are in, example: Parking Lot A, Parking Lot B, etc. Add additional signage is also needed to direct people to the location of the campus's Handicap parking. As well as, additional "Non Smoking Campus" signage.