Username rcole@austincc.edu Unit Review Leader: Becky S. Cole Unit Name: EHS and Insurance

1.

What improvements have been planned/implemented:

ACC Emergency Alert system has been changed to an opt out rather than and opt in system. This is the system that is utilized to provide emergency mass notification to students and employees via E-mail, text and phone notifications.

EHS Emergency Management owns and manages the ACC Emergency Alert system. School Messenger is the provider for the hosted system.

More information concerning this system can be viewed on the Emergency Procedures web site http://www.austincc.edu/emergency/

2.

How did you decide that these improvements would benefit your unit or what weakness is the unit trying to improve:

Minimal percentage of employees and students were opting in for the emergency mass notification system. In the event of an emergency at ACC that required activation of the system, a minimal number of students and employees would have received the emergency notification via text or cell phone call.

The legislature also identified the requirement that all emergency notifications sytems for colleges and universities be an opt out system rather than an opt in type system.

3.

Measures: what measures are going to be used to determine if the improvements were successful.

Percentages of faculty, employees and students signed up for ACC Emergency Alert for phone and text notifications.

3a. Baseline data: the data used to determine improvements were needed

In the Fall 2010, ACC Emergency Alert was offered as an opt-in service and only 5% of students and 32% of employees were signed-up for emergency notifications via text or cell phone call.

3b. Target goals: the data that shows your improvements have achieved your goals

Our goal is to have full, maximum participation by the start of Spring 2013 of all students, faculty and staff/hourlys.

3c. Current data: where you are currently in reaching your target

Via a multi-pronged advertising effort, the numbers crept up to 12% for students and 44% for employees by the end of the Spring 2012 semester.

On May 24, 2012, an opt-out system was implemented where students cannot register for classes without providing their contact info (or deliberately opting-out). Faculty must provide their contact info before accessing their class roster or entering grades. As of June 25, 2012 (one month later) student enrollment has increased to 32% and employee enrollment has reached 56%.

Narrative:

On May 24, 2012, an opt-out system was implemented where students cannot register for classes without providing their contact info (or deliberately opting-out). Faculty must provide their contact info before accessing their class roster or entering grades. As of yet, we have not fully implemented a true opt out system for staffing table/hourly employees. We are currently working on identifying an effective mechanism to utilize providing a true opt out system for staffing table/hourly employees.