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Unit Name: IRT/Library Services

1.

What improvements have been planned/implemented:

Information Literacy Program revised:

--IL outcomes compared against college gen ed and workforce outcomes DONE  
--external to department ACAP assessment of IL program DONE  
--internal review/revision of program to insure outcomes meet general ed and workforce needs  
COMPLETED SPRING 2013

2.

How did you decide that these improvements would benefit your unit or what weakness is the unit trying to improve:

Our 2009 and 2010 Technology Survey indicated ongoing need to educate constituent on new/cutting edge technologies. This data resulted in an IPAD pilot/ap pilot in Spring of 2012 and an Information Literacy program review.

Our program comparison against statewide and college gen ed and workforce required outcomes identified a number of outcomes (general technology primarily) that needed to be updated to meet constituent needs.

3.

Measures: what measures are going to be used to determine if the improvements were successful.

Pre and post information literacy teaching session survey data compiled/compared (Fall 2012 and Spring 2013)

Blackboard embedded "graded" information literacy student surveys to determine "b or better" and customer satisfaction.

Post survey of faculty to be compared against pre survey delivered and completed in Fall 2011 and Spring 2012.

3a. Baseline data: the data used to determine improvements were needed

Technology survey data results (documentation attached to Todaro emails)

Faculty survey data results

# of outcomes and discipline-specific outcomes found in gen ed and workforce in assessment completed in Fall 2011

3b. Target goals: the data that shows your improvements have achieved your goals

Increased awareness of library resources and services  
Increased awareness of role and use of technology in learning  
Greater number of outcomes (goal of 80% which is a 30 to 45% increase) in disciplines and a greater number of disciplines with information literacy outcomes (gen ed, workforce and ACAP results)

3c. Current data: where you are currently in reaching your target

Pre test information gathered in:

- awareness of library resources and services
- awareness of role and use of technology in learning
- number of outcomes in disciplines and a greater number of disciplines with information literacy outcomes (gen ed, workforce and ACAP results)

Narrative:

We have completed our data gathering on constituent awareness and familiarity levels of technology.

We have completed our general ed/workforce outcomes comparison and our ACAP assessment of outcomes expectations by outside experts.

We are 50% - 60% with revising our Information Literacy program to incorporate needed outcomes.