

Username dohanlon@austincc.edu  
Unit Review Leader: Louella Tate  
Unit Name: SS Deans RRC

1.

What improvements have been planned/implemented:

The Round Rock Campus (RRC) implemented a One Stop approach to working with College Connections Round Rock ISD high schools. One Stop services began in 2010-2011, continued for 2011-2012 and are scheduled for the 2012-2013 academic year. Student Services departments participating in this program are Admissions, Assessment, Advising and Counseling, the Office for Students with Disabilities, and Financial Aid. During this period, students are able to complete the admissions application, financial aid application, take the required assessment as indicated, obtain important information related to college resources, and get advised for the summer or fall semesters. The goal of the One Stop approach is to provide streamlined services, increase the number of high school seniors served during designated College Connections days, and minimize disruptions by decreasing the number of days students are called out of class to participate in these activities.

2.

How did you decide that these improvements would benefit your unit or what weakness is the unit trying to improve:

The One Stop program was developed in response to concerns expressed by RRISD personnel due to the number of times students were being called out of class to participate in ACC college preparation activities. This also assists in addressing any potential staffing issues at the RRC by reducing the number of days staff are out of the office.

3.

Measures: what measures are going to be used to determine if the improvements were successful.

3a. Baseline data: the data used to determine improvements were needed

Qualitative: Feedback from RRISD personnel. Information gathered from meetings which include RRC College Connections team members, campus dean, and key personnel from RRISD. General feedback and concerns from ACC student services staff who have participated in the College Connections process.

Quantitative: RRISD rosters listing number of high school seniors to determine total percentage of seniors advised for 2010-2011 and 2011-2012.

College Connections reports indicating number of students completing all three services to include the admissions process, assessment and advising at RRISD campuses for 2011-2012. 2011-2012 data showing number of RRISD College Connections students enrolling at ACC.

3b. Target goals: the data that shows your improvements have achieved your goals

A five percent year to year increase in the number of high school seniors completing admissions, assessment and advising process at their high school campus beginning with the 2012-2013 academic year.

Any increase in number of RRISD College Connections students enrolling at ACC for the 2013-2014 academic year.

Implementation of One Stop process at newly assigned Cedar Ridge High School for 2012-2013 academic year.

Positive feedback from RRISD personnel, RRC staff, and College Connections students indicating One Stop approach is effective and efficient.

3c. Current data: where you are currently in reaching your target

The RRISD College Connections 2011-2012 report measures the percentage of students who completed the admissions process, those who took the assessment test, and total number of students advised for each of the RRISD high schools served.

College Connections comparison data shows marked increase in percentage of students advised from 2010-2011 to 2011-2012 for five out of the six high schools served.

Narrative: