# Community College Survey of Student Engagement 

2010 Benchmark Summary Report - Austin Community College

|  |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: |
|  | Benchmark | Score | Score | Difference | Score | Difference |
| All Students | Active and Collaborative Learning | 46.6 | 49.2 | -2.6 | 50.0 | -3.4 |
| All Students | Student Effort | 49.3 | 49.0 | 0.3 | 50.0 | -0.7 |
| All Students | Academic Challenge | 47.9 | 49.8 | -2.0 | 50.0 | -2.1 |
| All Students | Student-Faculty Interaction | 49.9 | 48.3 | 1.5 | 50.0 | -0.1 |
| All Students | Support for Learners | 49.3 | 48.9 | 0.4 | 50.0 | -0.7 |

Active and Collaborative Learning (ACTCOLL) Means Summary Report - Austin Community College

|  |  |  | Your College | Ex-La | Colleges |  | ohort |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Class | Mean | Mean | Effect Size | Mean | Effect Size |
| 4. 1=Never, 2=Sometimes, 3=Often, 4=Very often |  |  |  |  |  |  |  |
| In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |
| a Asked questions in class or contributed to class discussions (ACTCOL) | CLQUEST | All Students | 2.85 | 2.86 |  | 2.91 |  |
| b Made a class presentation (ACTCOL) | CLPRESEN | All Students | 1.88 | 2.07 | -0.21* | 2.06 |  |
| f Worked with other students on projects during class (ACTCOL) | CLASSGRP | All Students | 2.34 | 2.48 |  | 2.48 |  |
| g Worked with classmates outside of class to prepare class assignments (ACTCOL) | OCCGRP | All Students | 1.86 | 1.87 |  | 1.89 |  |
| h Tutored or taught other students (paid or voluntary) (ACTCOL) | TUTOR | All Students | 1.42 | 1.36 |  | 1.38 |  |
| i Participated in a community-based project as a part of a regular course (ACTCOL) | COMMPROJ | All Students | 1.24 | 1.29 |  | 1.31 |  |
| r Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) (ACTCOL) | OOCIDEAS | All Students | 2.55 | 2.56 |  | 2.57 |  |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 4a. Asked questions in class or contributed to class discussions (ACTCOL) | Never | 38 | 3.5 | 2156 | 3.2 | 10524 | 2.6 |
|  | Sometimes | 377 | 35.1 | 23348 | 34.8 | 131152 | 32.6 |
|  | Often | 365 | 34.0 | 23313 | 34.8 | 142592 | 35.5 |
|  | Very often | 294 | 27.3 | 18205 | 27.2 | 117521 | 29.2 |
|  | Total | 1074 | 100.0 | 67022 | 100.0 | 401789 | 100.0 |
| 4b . Made a class presentation (ACTCOL) | Never | 415 | 38.9 | 19955 | 29.9 | 122008 | 30.5 |
|  | Sometimes | 423 | 39.7 | 27438 | 41.1 | 164392 | 41.1 |
|  | Often | 165 | 15.5 | 13918 | 20.9 | 82133 | 20.5 |
|  | Very often | 63 | 5.9 | 5406 | 8.1 | 31649 | 7.9 |
|  | Total | 1066 | 100.0 | 66717 | 100.0 | 400182 | 100.0 |
| 4f. Worked with other students on projects during class (ACTCOL) | Never | 197 | 18.4 | 9015 | 13.6 | 51449 | 12.9 |
|  | Sometimes | 444 | 41.6 | 26162 | 39.4 | 159526 | 40.1 |
|  | Often | 296 | 27.7 | 21709 | 32.7 | 130953 | 32.9 |
|  | Very often | 132 | 12.3 | 9442 | 14.2 | 55673 | 14.0 |
|  | Total | 1069 | 100.0 | 66328 | 100.0 | 397601 | 100.0 |
| 4 g . Worked with classmates outside of class to prepare class assignments (ACTCOL) | Never | 440 | 41.4 | 27387 | 41.2 | 158797 | 39.8 |
|  | Sometimes | 388 | 36.6 | 24725 | 37.2 | 150134 | 37.6 |
|  | Often | 177 | 16.6 | 10370 | 15.6 | 64607 | 16.2 |
|  | Very often | 57 | 5.4 | 4029 | 6.1 | 25277 | 6.3 |
|  | Total | 1062 | 100.0 | 66511 | 100.0 | 398815 | 100.0 |
| 4h. Tutored or taught other students (paid or voluntary) (ACTCOL) | Never | 734 | 68.7 | 49193 | 73.8 | 290737 | 72.7 |
|  | Sometimes | 246 | 23.0 | 12563 | 18.8 | 78110 | 19.5 |
|  | Often | 60 | 5.6 | 3303 | 5.0 | 20575 | 5.1 |
|  | Very often | 29 | 2.7 | 1593 | 2.4 | 10277 | 2.6 |
|  | Total | 1069 | 100.0 | 66652 | 100.0 | 399699 | 100.0 |

Active and Collaborative Learning (ACTCOLL) Frequency Distributions - Austin Community College

| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 4i . Participated in a community-based project as a part of a regular course (ACTCOL) | Never | 874 | 82.0 | 52251 | 78.8 | 307986 | 77.4 |
|  | Sometimes | 148 | 13.9 | 10008 | 15.1 | 63392 | 15.9 |
|  | Often | 28 | 2.6 | 2861 | 4.3 | 18698 | 4.7 |
|  | Very often | 15 | 1.4 | 1208 | 1.8 | 7978 | 2.0 |
|  | Total | 1065 | 100.0 | 66328 | 100.0 | 398054 | 100.0 |
| $4 r$. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) (ACTCOL) | Never | 136 | 12.8 | 8527 | 12.8 | 48463 | 12.1 |
|  | Sometimes | 408 | 38.3 | 25168 | 37.8 | 151718 | 38.0 |
|  | Often | 318 | 29.9 | 20094 | 30.2 | 123573 | 30.9 |
|  | Very often | 202 | 19.0 | 12828 | 19.3 | 75676 | 18.9 |
|  | Total | 1064 | 100.0 | 66617 | 100.0 | 399430 | 100.0 |


|  |  |  | Your College | Ex-La | Colleges |  | ohort |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Class | Mean | Mean | Effect Size | Mean | Effect Size |
| 4. 1=Never, 2=Sometimes, 3=Often, 4=Very often |  |  |  |  |  |  |  |
| In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |
| c Prepared two or more drafts of a paper or assignment before turning it in (STUEFF) | REWROPAP | All Students | 2.38 | 2.46 |  | 2.48 |  |
| d Worked on a paper or project that required integrating ideas or information from various sources (STUEFF) | INTEGRAT | All Students | 2.70 | 2.74 |  | 2.73 |  |
| e Came to class without completing readings or assignments (STUEFF) | CLUNPREP | All Students | 1.89 | 1.88 |  | 1.84 |  |
| 6. 1=None, 2=Between 1 and 4, 3=Between 5 and 10, 4=Between 11 and 20, 5=More than 20 |  |  |  |  |  |  |  |
| During the current school year, about how much reading and writing have you done at this college? |  |  |  |  |  |  |  |
| b Number of books read on your own (not assigned) for personal enjoyment or academic enrichment (STUEFF) | READOWN | All Students | 2.11 | 2.13 |  | 2.10 |  |
| 10. $0=$ None, $1=1-5$ hours, $2=6-10$ hours, $3=11-20$ hours, $4=21-30$ hours, $5=$ More than 30 hours |  |  |  |  |  |  |  |
| About how many hours do you spend in a typical 7-day week doing each of the following? |  |  |  |  |  |  |  |
| a Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activites related to your program) (STUEFF) | ACADPR01 | All Students | 2.04 | 1.91 |  | 1.95 |  |
| 13.11=Rarely/never, 2=Sometimes, 3=Often |  |  |  |  |  |  |  |
| How often you use the following services? |  |  |  |  |  |  |  |
| d Frequency: Peer or other tutoring | USETUTOR | All Students | 1.62 | 1.46 | 0.25* | 1.46 | 0.24* |
| e Frequency: Skill labs (writing, math, etc.) | USELAB | All Students | 1.70 | 1.68 |  | 1.71 |  |
| h Frequency: Computer lab | USECOMLB | All Students | 2.04 | 2.05 |  | 2.10 |  |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 4c. Prepared two or more drafts of a paper or assignment before turning it in (STUEFF) | Never | 263 | 24.7 | 14315 | 21.5 | 83591 | 21.0 |
|  | Sometimes | 308 | 28.9 | 20007 | 30.1 | 119503 | 30.0 |
|  | Often | 321 | 30.1 | 19441 | 29.2 | 117333 | 29.4 |
|  | Very often | 175 | 16.4 | 12754 | 19.2 | 78334 | 19.6 |
|  | Total | 1067 | 100.0 | 66517 | 100.0 | 398761 | 100.0 |
| 4d. Worked on a paper or project that required integrating ideas or information from various sources (STUEFF) | Never | 109 | 10.2 | 7267 | 10.9 | 43138 | 10.8 |
|  | Sometimes | 341 | 31.9 | 18556 | 27.9 | 113465 | 28.4 |
|  | Often | 382 | 35.7 | 24785 | 37.3 | 148349 | 37.2 |
|  | Very often | 237 | 22.2 | 15850 | 23.8 | 94012 | 23.6 |
|  | Total | 1069 | 100.0 | 66458 | 100.0 | 398964 | 100.0 |
| 4e. Came to class without completing readings or assignments (STUEFF) | Never | 286 | 26.8 | 20202 | 30.4 | 128633 | 32.3 |
|  | Sometimes | 638 | 59.8 | 36731 | 55.4 | 216932 | 54.5 |
|  | Often | 113 | 10.6 | 6846 | 10.3 | 38366 | 9.6 |
|  | Very often | 30 | 2.8 | 2582 | 3.9 | 14091 | 3.5 |
|  | Total | 1067 | 100.0 | 66361 | 100.0 | 398022 | 100.0 |
| 6b . Number of books read on your own (not assigned) for personal enjoyment or academic enrichment (STUEFF) | None | 281 | 26.2 | 17240 | 26.1 | 111601 | 28.2 |
|  | Between 1 and 4 | 535 | 49.9 | 32792 | 49.6 | 189735 | 47.9 |
|  | Between 5 and 10 | 164 | 15.3 | 9706 | 14.7 | 56047 | 14.1 |
|  | Between 11 and 20 | 45 | 4.2 | 3379 | 5.1 | 20482 | 5.2 |
|  | More than 20 | 47 | 4.4 | 3056 | 4.6 | 18507 | 4.7 |
|  | Total | 1072 | 100.0 | 66173 | 100.0 | 396372 | 100.0 |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 10a . Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activites related to your program) (STUEFF) | None | 18 | 1.7 | 1043 | 1.6 | 6475 | 1.6 |
|  | 1-5 hours | 385 | 36.0 | 28325 | 42.8 | 164511 | 41.6 |
|  | 6-10 hours | 355 | 33.1 | 19898 | 30.1 | 117969 | 29.8 |
|  | 11-20 hours | 198 | 18.5 | 11255 | 17.0 | 69433 | 17.6 |
|  | 21-30 hours | 79 | 7.4 | 3750 | 5.7 | 24269 | 6.1 |
|  | More than 30 hours | 36 | 3.3 | 1847 | 2.8 | 12943 | 3.3 |
|  | Total | 1071 | 100.0 | 66118 | 100.0 | 395600 | 100.0 |
| 13.1d. Frequency: Peer or other tutoring (STUEFF) | Do not know/not applicable | 233 | 22.4 | 17730 | 27.7 | 106115 | 27.6 |
|  | Rarely/never | 431 | 41.6 | 29776 | 46.5 | 178822 | 46.4 |
|  | Sometimes | 246 | 23.7 | 11914 | 18.6 | 71312 | 18.5 |
|  | Often | 127 | 12.3 | 4568 | 7.1 | 28740 | 7.5 |
|  | Total | 1037 | 100.0 | 63988 | 100.0 | 384989 | 100.0 |
| 13.1e . Frequency: Skill labs (writing, math, etc.) (STUEFF) | Do not know/not applicable | 264 | 25.4 | 14534 | 22.7 | 89386 | 23.3 |
|  | Rarely/never | 392 | 37.7 | 24682 | 38.6 | 143262 | 37.3 |
|  | Sometimes | 226 | 21.7 | 15662 | 24.5 | 93008 | 24.2 |
|  | Often | 157 | 15.1 | 9027 | 14.1 | 58542 | 15.2 |
|  | Total | 1039 | 100.0 | 63905 | 100.0 | 384198 | 100.0 |
| 13.1h . Frequency: Computer lab (STUEFF) | Do not know/not applicable | 156 | 15.1 | 9229 | 14.4 | 50902 | 13.2 |
|  | Rarely/never | 273 | 26.4 | 16543 | 25.8 | 92680 | 24.1 |
|  | Sometimes | 297 | 28.8 | 19031 | 29.7 | 115589 | 30.0 |
|  | Often | 307 | 29.7 | 19269 | 30.1 | 125994 | 32.7 |
|  | Total | 1033 | 100.0 | 64072 | 100.0 | 385165 | 100.0 |

## Academic Challenge (ACCHALL) Means Summary Report - Austin Community College

| Item | Variable |  | Your College | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Mean | Mean | Effect Size | Mean | Effect Size |
| 4. 1=Never, 2=Sometimes, 3=Often, 4=Very often |  |  |  |  |  |  |  |
| In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |
| p Worked harder than you thought you could to meet an instructor's standards or expectations (ACCHALL) | WORKHARD | All Students | 2.49 | 2.54 |  | 2.56 |  |
| 5. 1=Very little, 2=Some, 3=Quite a bit, 4=Very much |  |  |  |  |  |  |  |
| During the current school year, how much has your coursework at this college emphasized the following mental activities? |  |  |  |  |  |  |  |
| b Analyzing the basic elements of an idea, experience, or theory (ACCHALL) | ANALYZE | All Students | 2.88 | 2.89 |  | 2.86 |  |
| c Synthesizing and organizing ideas, information, or experiences in new ways (ACCHALL) | SYNTHESZ | All Students | 2.66 | 2.75 |  | 2.73 |  |
| d Making judgments about the value or soundness of information, arguments, or methods (ACCHALL) | EVALUATE | All Students | 2.51 | 2.58 |  | 2.57 |  |
| e Applying theories or concepts to practical problems or in new situations (ACCHALL) | APPLYING | All Students | 2.61 | 2.66 |  | 2.67 |  |
| f Using information you have read or heard to perform a new skill. (ACCHALL) | PERFORM | All Students | 2.69 | 2.76 |  | 2.78 |  |
| 6. 1=None, 2=Between 1 and 4, 3=Between 5 and 10, 4=Between 11 and 20, 5=More than 20 |  |  |  |  |  |  |  |
| During the current school year, about how much reading and writing have you done at this college? |  |  |  |  |  |  |  |
| a Number of assigned textbooks, manuals, books, or book-length packs of course readings (ACCHALL) | READASGN | All Students | 2.77 | 2.84 |  | 2.87 |  |
| c Number of written papers or reports of any length (ACCHALL) | WRITEANY | All Students | 2.75 | 2.84 |  | 2.85 |  |
| 7. 1=Extremely easy ... 7=Extremely challenging |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| 7 Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college (ACCHALL) | EXAMS | All Students | 5.05 | 4.92 |  | 4.99 |  |
| 9. 1=Very little, 2=Some, 3=Quite a bit, 4=Very much |  |  |  |  |  |  |  |
| How much does this college emphasize each of the following? |  |  |  |  |  |  |  |
| a Encouraging you to spend significant amounts of time studying (ACCHALL) | ENVSCHOL | All Students | 3.00 | 2.96 |  | 2.98 |  |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 4 p . Worked harder than you thought you could to meet an instructor's standards or expectations (ACCHALL) | Never | 143 | 13.3 | 7302 | 11.0 | 42099 | 10.6 |
|  | Sometimes | 391 | 36.6 | 26048 | 39.2 | 154453 | 38.8 |
|  | Often | 402 | 37.5 | 22925 | 34.5 | 139379 | 35.0 |
|  | Very often | 134 | 12.6 | 10166 | 15.3 | 62446 | 15.7 |
|  | Total | 1070 | 100.0 | 66441 | 100.0 | 398377 | 100.0 |
| 5b. Analyzing the basic elements of an idea, experience, or theory (ACCHALL) | Very little | 58 | 5.5 | 3133 | 4.7 | 19236 | 4.8 |
|  | Some | 263 | 24.5 | 17651 | 26.5 | 111678 | 27.9 |
|  | Quite a bit | 501 | 46.8 | 28982 | 43.5 | 173150 | 43.3 |
|  | Very much | 248 | 23.2 | 16912 | 25.4 | 95546 | 23.9 |
|  | Total | 1070 | 100.0 | 66678 | 100.0 | 399610 | 100.0 |
| 5c . Synthesizing and organizing ideas, information, or experiences in new ways (ACCHALL) | Very little | 106 | 10.0 | 4842 | 7.3 | 28975 | 7.3 |
|  | Some | 343 | 32.3 | 21408 | 32.3 | 132310 | 33.3 |
|  | Quite a bit | 416 | 39.1 | 25838 | 38.9 | 153786 | 38.7 |
|  | Very much | 197 | 18.5 | 14278 | 21.5 | 82758 | 20.8 |
|  | Total | 1062 | 100.0 | 66366 | 100.0 | 397829 | 100.0 |
| 5d . Making judgments about the value or soundness of information, arguments, or methods (ACCHALL) | Very little | 147 | 13.8 | 8317 | 12.5 | 48640 | 12.2 |
|  | Some | 405 | 38.0 | 23329 | 35.1 | 144121 | 36.2 |
|  | Quite a bit | 335 | 31.4 | 22772 | 34.3 | 136473 | 34.3 |
|  | Very much | 180 | 16.9 | 11962 | 18.0 | 68957 | 17.3 |
|  | Total | 1067 | 100.0 | 66380 | 100.0 | 398191 | 100.0 |
| 5e. Applying theories or concepts to practical problems or in new situations (ACCHALL) | Very little | 116 | 10.9 | 6833 | 10.3 | 39142 | 9.8 |
|  | Some | 378 | 35.4 | 22190 | 33.4 | 135786 | 34.0 |
|  | Quite a bit | 377 | 35.3 | 23968 | 36.0 | 143582 | 36.0 |
|  | Very much | 196 | 18.4 | 13544 | 20.4 | 80533 | 20.2 |
|  | Total | 1067 | 100.0 | 66535 | 100.0 | 399043 | 100.0 |
| 5f . Using information you have read or heard to perform a new skill. (ACCHALL) | Very little | 133 | 12.4 | 6116 | 9.2 | 34488 | 8.6 |
|  | Some | 304 | 28.5 | 19982 | 29.9 | 120433 | 30.1 |
|  | Quite a bit | 395 | 37.0 | 24185 | 36.2 | 145563 | 36.4 |
|  | Very much | 236 | 22.1 | 16505 | 24.7 | 99890 | 24.9 |
|  | Total | 1068 | 100.0 | 66788 | 100.0 | 400374 | 100.0 |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 6a . Number of assigned textbooks, manuals, books, or book-length packs of course readings (ACCHALL) | None | 26 | 2.4 | 1908 | 2.9 | 11209 | 2.8 |
|  | Between 1 and 4 | 514 | 48.0 | 28686 | 43.3 | 166216 | 41.9 |
|  | Between 5 and 10 | 308 | 28.8 | 20079 | 30.3 | 121972 | 30.8 |
|  | Between 11 and 20 | 123 | 11.5 | 9131 | 13.8 | 55118 | 13.9 |
|  | More than 20 | 100 | 9.3 | 6389 | 9.7 | 41725 | 10.5 |
|  | Total | 1071 | 100.0 | 66193 | 100.0 | 396240 | 100.0 |
| 6 c . Number of written papers or reports of any length (ACCHALL) | None | 126 | 11.8 | 6501 | 9.8 | 39443 | 10.0 |
|  | Between 1 and 4 | 346 | 32.4 | 21205 | 32.1 | 124961 | 31.6 |
|  | Between 5 and 10 | 347 | 32.5 | 20738 | 31.4 | 123545 | 31.2 |
|  | Between 11 and 20 | 169 | 15.9 | 11515 | 17.4 | 69658 | 17.6 |
|  | More than 20 | 80 | 7.5 | 6153 | 9.3 | 38342 | 9.7 |
|  | Total | 1068 | 100.0 | 66112 | 100.0 | 395949 | 100.0 |
| 7. Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college (ACCHALL) | Extremely easy | 4 | 0.4 | 576 | 0.9 | 3484 | 0.9 |
|  | (2) | 22 | 2.1 | 1368 | 2.2 | 7584 | 2.0 |
|  | (3) | 50 | 4.8 | 3957 | 6.3 | 21749 | 5.7 |
|  | (4) | 221 | 21.6 | 15791 | 25.0 | 90012 | 23.7 |
|  | (5) | 381 | 37.3 | 22049 | 34.9 | 129167 | 34.0 |
|  | (6) | 239 | 23.4 | 13947 | 22.0 | 88315 | 23.2 |
|  | Extremely challenging | 106 | 10.4 | 5568 | 8.8 | 39837 | 10.5 |
|  | Total | 1023 | 100.0 | 63256 | 100.0 | 380148 | 100.0 |
| 9a. Encouraging you to spend significant amounts of time studying (ACCHALL) | Very little | 42 | 3.9 | 3018 | 4.6 | 16981 | 4.3 |
|  | Some | 220 | 20.6 | 15596 | 23.6 | 92219 | 23.3 |
|  | Quite a bit | 504 | 47.2 | 28263 | 42.7 | 169592 | 42.8 |
|  | Very much | 302 | 28.3 | 19277 | 29.1 | 117435 | 29.6 |
|  | Total | 1068 | 100.0 | 66154 | 100.0 | 396227 | 100.0 |


|  |  |  | Your College | Ex-La | Colleges |  | ohort |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Class | Mean | Mean | Effect Size | Mean | Effect Size |
| 4. 1=Never, 2=Sometimes, 3=Often, 4=Very often |  |  |  |  |  |  |  |
| In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |
| k Used email to communicate with an instructor (STUFAC) | EMAIL | All Students | 2.68 | 2.65 |  | 2.66 |  |
| 1 Discussed grades or assignments with an instructor (STUFAC) | FACGRADE | All Students | 2.54 | 2.48 |  | 2.54 |  |
| m Talked about career plans with an instructor or advisor (STUFAC) | FACPLANS | All Students | 2.02 | 1.96 |  | 2.04 |  |
| n Discussed ideas from your readings or classes with instructors outside of class (STUFAC) | FACIDEAS | All Students | 1.75 | 1.69 |  | 1.74 |  |
| o Received prompt feedback (written or oral) from instructors on your performance (STUFAC) | FACFEED | All Students | 2.69 | 2.64 |  | 2.67 |  |
| q Worked with instructors on activities other than coursework (STUFAC) | FACOTH | All Students | 1.34 | 1.38 |  | 1.41 |  |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 4 k . Used email to communicate with an instructor (STUFAC) | Never | 118 | 11.1 | 7975 | 12.0 | 50375 | 12.6 |
|  | Sometimes | 360 | 33.7 | 22821 | 34.3 | 131831 | 33.1 |
|  | Often | 334 | 31.2 | 19807 | 29.8 | 119159 | 29.9 |
|  | Very often | 257 | 24.0 | 15843 | 23.8 | 97121 | 24.4 |
|  | Total | 1069 | 100.0 | 66446 | 100.0 | 398486 | 100.0 |
| 41 . Discussed grades or assignments with an instructor (STUFAC) | Never | 105 | 9.8 | 7104 | 10.7 | 36833 | 9.2 |
|  | Sometimes | 457 | 42.8 | 29934 | 45.0 | 174547 | 43.8 |
|  | Often | 333 | 31.2 | 19836 | 29.8 | 124175 | 31.1 |
|  | Very often | 173 | 16.2 | 9672 | 14.5 | 63214 | 15.9 |
|  | Total | 1068 | 100.0 | 66546 | 100.0 | 398769 | 100.0 |
| 4 m . Talked about career plans with an instructor or advisor (STUFAC) | Never | 322 | 30.2 | 22195 | 33.4 | 118428 | 29.7 |
|  | Sometimes | 471 | 44.3 | 29194 | 43.9 | 177616 | 44.6 |
|  | Often | 194 | 18.2 | 10671 | 16.1 | 71702 | 18.0 |
|  | Very often | 77 | 7.2 | 4408 | 6.6 | 30614 | 7.7 |
|  | Total | 1064 | 100.0 | 66468 | 100.0 | 398360 | 100.0 |
| 4 n . Discussed ideas from your readings or classes with instructors outside of class (STUFAC) | Never | 480 | 45.3 | 32893 | 49.6 | 184379 | 46.4 |
|  | Sometimes | 405 | 38.1 | 23566 | 35.5 | 149456 | 37.6 |
|  | Often | 140 | 13.2 | 7049 | 10.6 | 46414 | 11.7 |
|  | Very often | 36 | 3.4 | 2792 | 4.2 | 17337 | 4.4 |
|  | Total | 1061 | 100.0 | 66300 | 100.0 | 397586 | 100.0 |
| 40 . Received prompt feedback (written or oral) from instructors on your performance (STUFAC) | Never | 80 | 7.5 | 5908 | 8.9 | 31429 | 7.9 |
|  | Sometimes | 369 | 34.5 | 23811 | 35.9 | 141125 | 35.4 |
|  | Often | 422 | 39.5 | 25073 | 37.8 | 155001 | 38.9 |
|  | Very often | 198 | 18.5 | 11545 | 17.4 | 70649 | 17.7 |
|  | Total | 1069 | 100.0 | 66337 | 100.0 | 398204 | 100.0 |
| 4 q . Worked with instructors on activities other than coursework (STUFAC) | Never | 800 | 75.8 | 47890 | 72.7 | 277496 | 70.2 |
|  | Sometimes | 168 | 15.9 | 12417 | 18.9 | 81887 | 20.7 |
|  | Often | 69 | 6.5 | 4100 | 6.2 | 26128 | 6.6 |
|  | Very often | 19 | 1.8 | 1443 | 2.2 | 9543 | 2.4 |
|  | Total | 1056 | 100.0 | 65850 | 100.0 | 395054 | 100.0 |

## Support for Learners (SUPPORT) Means Summary Report - Austin Community College

|  |  |  | Your College | Ex-La | Colleges |  | ohort |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Class | Mean | Mean | Effect Size | Mean | Effect Size |
| 9. 1=Very little, 2=Some, 3=Quite a bit, 4=Very much |  |  |  |  |  |  |  |
| How much does this college emphasize each of the following? |  |  |  |  |  |  |  |
| b Providing the support you need to help you succeed at this college (SUPPORT) | ENVSUPRT | All Students | 2.99 | 2.95 |  | 2.98 |  |
| c Encouraging contact among students from different economic, social, and racial or ethnic backgrounds (SUPPORT) | ENVDIVRS | All Students | 2.52 | 2.54 |  | 2.50 |  |
| d Helping you cope with your non-academic responsibilities (work, family, etc.) (SUPPORT) | ENVNACAD | All Students | 1.90 | 1.91 |  | 1.95 |  |
| e Providing the support you need to thrive socially (SUPPORT) | ENVSOCAL | All Students | 2.06 | 2.12 |  | 2.15 |  |
| f Providing the financial support you need to afford your education (SUPPORT) | FINSUPP | All Students | 2.41 | 2.37 |  | 2.46 |  |
| 13.11=Rarely/never, 2=Sometimes, 3=Often |  |  |  |  |  |  |  |
| How often you use the following services? |  |  |  |  |  |  |  |
| a Frequency: Academic advising/planning | USEACAD | All Students | 1.76 | 1.72 |  | 1.77 |  |
| b Frequency: Career counseling | USECACOU | All Students | 1.50 | 1.45 |  | 1.43 |  |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 9 b . Providing the support you need to help you succeed at this college (SUPPORT) | Very little | 47 | 4.4 | 3556 | 5.4 | 19055 | 4.8 |
|  | Some | 240 | 22.5 | 15745 | 23.8 | 90572 | 22.9 |
|  | Quite a bit | 462 | 43.2 | 27471 | 41.6 | 165890 | 41.9 |
|  | Very much | 319 | 29.9 | 19268 | 29.2 | 120139 | 30.4 |
|  | Total | 1068 | 100.0 | 66040 | 100.0 | 395656 | 100.0 |
| 9c. Encouraging contact among students from different economic, social, and racial or ethnic backgrounds (SUPPORT) | Very little | 180 | 17.0 | 11596 | 17.6 | 71913 | 18.2 |
|  | Some | 354 | 33.4 | 20625 | 31.3 | 129192 | 32.8 |
|  | Quite a bit | 322 | 30.4 | 19950 | 30.3 | 116020 | 29.4 |
|  | Very much | 204 | 19.2 | 13647 | 20.7 | 77073 | 19.6 |
|  | Total | 1060 | 100.0 | 65818 | 100.0 | 394198 | 100.0 |
| 9d. Helping you cope with your non-academic responsibilities (work, family, etc.) (SUPPORT) | Very little | 439 | 41.1 | 27819 | 42.3 | 157181 | 39.9 |
|  | Some | 360 | 33.7 | 21507 | 32.7 | 134937 | 34.2 |
|  | Quite a bit | 200 | 18.8 | 10886 | 16.5 | 67815 | 17.2 |
|  | Very much | 68 | 6.4 | 5586 | 8.5 | 34405 | 8.7 |
|  | Total | 1067 | 100.0 | 65798 | 100.0 | 394338 | 100.0 |
| 9e. Providing the support you need to thrive socially (SUPPORT) | Very little | 341 | 32.0 | 19042 | 29.1 | 108219 | 27.6 |
|  | Some | 405 | 38.1 | 25671 | 39.2 | 155765 | 39.7 |
|  | Quite a bit | 227 | 21.3 | 14317 | 21.9 | 88977 | 22.7 |
|  | Very much | 91 | 8.5 | 6393 | 9.8 | 39458 | 10.1 |
|  | Total | 1064 | 100.0 | 65423 | 100.0 | 392419 | 100.0 |
| 9f. Providing the financial support you need to afford your education (SUPPORT) | Very little | 302 | 28.4 | 18660 | 28.5 | 98529 | 25.1 |
|  | Some | 274 | 25.7 | 17656 | 26.9 | 105061 | 26.7 |
|  | Quite a bit | 241 | 22.6 | 15273 | 23.3 | 97683 | 24.9 |
|  | Very much | 247 | 23.2 | 13986 | 21.3 | 91788 | 23.4 |
|  | Total | 1064 | 100.0 | 65575 | 100.0 | 393061 | 100.0 |


| Item |  | Your College |  | Ex-Large Colleges |  | 2010 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Percent | Count | Percent | Count | Percent |
| 13.1a . Frequency: Academic advising/planning (SUPPORT) | Do not know/not applicable | 63 | 6.0 | 6476 | 10.0 | 34855 | 8.9 |
|  | Rarely/never | 377 | 35.9 | 23930 | 36.9 | 133598 | 34.3 |
|  | Sometimes | 468 | 44.6 | 26997 | 41.6 | 170018 | 43.6 |
|  | Often | 141 | 13.4 | 7508 | 11.6 | 51424 | 13.2 |
|  | Total | 1049 | 100.0 | 64911 | 100.0 | 389895 | 100.0 |
| 13.1b . Frequency: Career counseling (SUPPORT) | Do not know/not applicable | 194 | 18.6 | 12950 | 20.0 | 80602 | 20.8 |
|  | Rarely/never | 489 | 46.9 | 32140 | 49.7 | 195872 | 50.4 |
|  | Sometimes | 299 | 28.6 | 15731 | 24.3 | 90108 | 23.2 |
|  | Often | 61 | 5.9 | 3843 | 5.9 | 21751 | 5.6 |
|  | Total | 1043 | 100.0 | 64664 | 100.0 | 388333 | 100.0 |

