

# Student Support Services

Supporting Your Success!

[www.austincc.edu](http://www.austincc.edu)

223-7000

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Admissions &amp; Records Offices</b> Reports to Director of Admissions & Records Linda Kluck lkluck@austincc.edu	<ul style="list-style-type: none"> <li>▪ Admissions applications</li> <li>▪ Residency</li> <li>▪ Registration assistance</li> <li>▪ Course Schedules</li> <li>▪ Enrollment verification and graduation</li> <li>▪ Name, address, major, and social security number changes</li> <li>▪ Official transcripts</li> <li>▪ Questions about residency</li> <li>▪ Grade Reports</li> <li>▪ Registration information and dates</li> <li>▪ Withdrawals</li> <li>▪ Registration Handbook</li> </ul>	Cypress	2114.1	3-2022	M-T 8-6:30, W-F 8-5, Sat 9-1	Sonia Golcuklu, golcuklu@
		Eastview	2113	3-5150	M-T 8-6:30, W-F 8-5, Sat 9-1	Michael McCarter, mmccarte@
		Northridge	1101.1	3-4730	M-T 8-6:30, W-F 8-5, Sat 9-1	Charlotte McDowell, mcdowell@
		Pinnacle	113	3-8120	M-T 8-6:30, W-F 8-5	Brent Russell, brussell@
		Rio Grande	A152-Annex	3-3030	M-T 8-6:30, W-F 8-5	Erica Wills, ewills@
		Riverside	G8105	3-6020	M-T 8-6:30, W-F 8-5, Sat 9-1	Pat Colunga, pcolunga@
		Round Rock	1107.00	3-0022	M-T 8-6:30, W-F 8-5	Bethany Bell, bduncan@
		South Austin	1104	3-9151	M-T 8-6:30, W-F 8-5, Sat 9-1	Brent (Sherrance) Russell, brussell@
E-mail: lkluck@austincc.edu Websites: <a href="http://www.austincc.edu/support/admissions/">http://www.austincc.edu/support/admissions/</a> <a href="https://onlineserv.austincc.edu/datatel/ooopenweb/st/stmenu.html">https://onlineserv.austincc.edu/datatel/ooopenweb/st/stmenu.html</a>						
<b>Advising</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>▪ Course placement, advising/educational planning, and university transfer information</li> <li>▪ Advising for co-enrollment and dual enrollment high school students</li> <li>▪ Information about college and community resources</li> <li>▪ Texas Success Initiative (TSI) (assessment) requirements and compliance</li> <li>▪ ACC 101 (online pre-Advising)</li> <li>▪ Referral to Learning Labs and Tutoring (see <i>Student Handbook</i>)</li> </ul>	Cypress	2114.8	3-2010	M-T 8-6:30, W-F 8-5, Sat 9-1	Beth Quarles, squarles@
		Eastview	2113	3-5188	M-T 8-6:30, W-F 8-5, Sat 9-1	Dorado Kinney, dkinney@
		Northridge	1101.8	3-4706	M-T 8-6:30, W-F 8-5, Sat 9-1	Mario Tenorio, mtenorio@
		Pinnacle	224	3-8108	M-T 8-6:30, W-F 8-5	George Reyes, rey@
		Rio Grande	A155 (Annex)	3-3137	M-T 8-6:30, W-F 8-5	Voncille Wright, vwright@
		Riverside	G8116	3-6201	M-T 8-6:30, W-F 8-5, Sat 9-1	Virginia Murillo Fraire, vfraire@
		Round Rock	1105.00	3-0040	M-T 8-6:30, W-F 8-5	Kathy James, kjames@
		South Austin	1118	3-9140	M-T 8-6:30, W-F 8-5, Sat 9-1	Susan Hamende, shamende@
		HBC	610	3-7701	M-F 8-5	
Advising Website: <a href="http://www.austincc.edu/support/advising">http://www.austincc.edu/support/advising</a> Steps to Register: <a href="http://www.austincc.edu/apply/creditenrollment.php">http://www.austincc.edu/apply/creditenrollment.php</a> ACC101: <a href="http://austincc.edu/acc101/index_content.html">http://austincc.edu/acc101/index_content.html</a> Online Transfer Services for staff, faculty, and students: <a href="http://www.austincc.edu/support/advising/transfer/">http://www.austincc.edu/support/advising/transfer/</a> University Recruiter's visit online request form: <a href="http://www.austincc.edu/support/advising/transfer/universityreps.php">http://www.austincc.edu/support/advising/transfer/universityreps.php</a>						

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Assessment Centers</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>▪ Schedules and administers COMPASS, ACC's TSI test</li> <li>▪ Schedules and administers English for Speakers of other Languages (ESOL) tests <ul style="list-style-type: none"> <li>• ID cards are required for testing in Academic Testing Center, Libraries, etc.</li> <li>• Schedules and administers Anatomy and Physiology tests</li> </ul> </li> </ul>	Cypress	2114.26	3-2020	M-T 8-6:30, W-F 8-5, Sat 9-1	Mary Jo Stasiowski, mstasiow@
		Eastview	2113	3-5188	M-F 8-8:00, Sat 9-5, Sun 12-6	James Merrifield, jmerrifi@
		Northridge	1109	3-4713	M-T 8-6:30, W-F 8-5, Sat 9-1	Gini Stevens, gstevens@
		Pinnacle	224	3-8189	M-T 8-6:30, W-F 8-5	George Reyes, rey@
		Rio Grande	A-153 Annex	3-3139	M-T 8-6:30, W-F 8-5	Voncille Wright, vwright@
		Riverside	G8116	3-6015	M-T 8-6:30, W-F 8-5, Sat 9-1	Virginia Murillo Fraire, vfraire@
		Round Rock	2205.00	3-0142	M-Th 8-8, F 8-4	Vacant
South Austin	1112	3-9162	M-T 8-6:30, W-F 8-5, 2 <sup>nd</sup> Saturday of each month, 9-1	Donna French, dfrench@		

Website: <http://www.austincc.edu/support/assessment>

<b>Bookstore**</b> Reports to Associate Vice President, Instructional Resources and Technology	<ul style="list-style-type: none"> <li>▪ Textbooks</li> <li>▪ Supplemental Course Materials</li> <li>▪ Online Ordering</li> <li>▪ Resale of textbooks</li> <li>▪ Supplies</li> </ul>	<b>Week of August 15, 2011:</b>				
		All Stores open Monday-Thursday 9 – 6, Friday, 9-1 Students can shop online at <a href="http://austincc.bncollege.com">http://austincc.bncollege.com</a> for home delivery				
		<b>Saturday, August 20, 2011:</b> CYP, EVC, NRG, RGC and RVS open 10-2				
		<b>Tuesday, August 23, 2011:</b> A Bookstore Representative will be at Fredericksburg 3-6				
		<b>Extended Fall Hours – August 22-27, 2011</b>				
		Cypress	Bldg 1000	335-8363	M-TH 8-8, F 9-2, Sat 10-2	Georgia Branch, gbranch@
		Eastview	Bldg 8000	927-1619	M-TH 8-8, F 9-2, Sat 10-2	Georgia Branch, gbranch@
		Northridge	Bldg. 4000	834-9366	M-T 8-9, W-TH 8-8, F 9-5, Sat 10-2	Georgia Branch, gbranch@
		Pinnacle	Portable Bldg	288-2303	M-TH 8-8, F 9-2, Sat Closed	Georgia Branch, gbranch@
		Rio Grande	824 W. 12th	474-2607	M-TH 8-8, F 9-5, Sat 10-2	Georgia Branch, gbranch@
		Riverside	Bldg G	385-5727	M-TH 8-8, F 9-5, Sat 10-2	Georgia Branch, gbranch@
		Round Rock	Bldg 2000	310-1761	M-TH 8-8, F 9-2, Sat Closed	Georgia Branch, gbranch@
		South Austin	Main Bldg	445-7437	M-TH 8-8, F 9-2, Sat 10-2	Georgia Branch, gbranch@
		<b>Regular Fall Hours of Operation Begin Monday, August 29, 2011</b>				
		Cypress	Bldg 1000	335-8363	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@
		Eastview	Bldg 8000	927-1619	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@
		Northridge	4131	834-9366	M-TH 9-6:30, Fri & Sat Closed	Georgia Branch, gbranch@
		Pinnacle	Portable Bldg	288-2303	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@
		Rio Grande	824 W. 12th	474-2607	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@
		Riverside	Room 8142	385-5727	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@
Round Rock	Bldg 2000	310-1761	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@		
South Austin	Main Bldg	445-7437	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@		
Little Store @ Rio Grande (supplies)	Main Bldg	474-0189	M-TH 9-6, Fri & Sat Closed	Georgia Branch, gbranch@		
<b>Bookstore Closures:</b> Mon, Sept 5; Fri, Oct 7; Fri, Nov 4; Thanksgiving Holiday, Nov 23-25; Fri, Dec 2; Winter Break, Dec 21-30						
<b>Intersession Bookstore Hours – December 12, 2011-January 5, 2012:</b> All stores Monday-Thursday 9-4, Friday & Saturday Closed <b>Regular Bookstore Hours Begin Monday, January 9, 2012</b>						

\*\*Please check <http://austincc.bncollege.com> for changes to current bookstore hours and textbook information. This site is updated weekly.

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Campus Administration Offices</b>	<ul style="list-style-type: none"> <li>▪ General Information about the College/Campuses</li> <li>▪ Information about faculty teaching schedules, office hours, and phone numbers</li> <li>▪ Vending machine refunds</li> <li>▪ Campus faculty and departmental mailboxes</li> </ul>	Cypress	2102	3-2000	M-F 7am-10pm Sat 8am-5pm Sun Noon-6pm	Linda Haywood, lhaywood@
		Eastview	3104	3-5100	M-F 7am-10pm Sat 8am-5pm Sun Noon-6pm	Juanita Mendez, jmendez@
		Northridge	1208	3-4700	M-Th 7am-10:40pm Fri 7am-10pm Sat 8am-5pm Sun Noon-6pm	Belvolyn Smith, bsmith@
		Pinnacle	1018	3-8102	M-Th 7am-10pm Fri 7am-5pm	David Tucker, dtucker2@
		Rio Grande	205	3-3000	M-Th 7am-10pm Fri 7am-5pm Sat 8am-2pm	Marilyn Lee-Taylor, mlee@
		Riverside	Bldg. A, Rm 2208, 2209	3-6000	M-F 7am-10:40pm Sat 8am-5pm Sun Noon-6pm	Frank Taylor, taylorf@
		Round Rock	Bldg 1000 Room 1103.00	3-0001	M-Th 7am-10pm Fri 7am-5pm	Judy Van Cleve, judyvc@
		South Austin	1140	3-9100	M-F 7am-10pm Sat 8am-5pm Sun Noon-6pm	Betsy Erwin, berwin@
Website: <a href="http://www.austincc.edu/campuses/administration.htm">http://www.austincc.edu/campuses/administration.htm</a>						
<b>Career Services</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>▪ Explore occupations and the job market</li> <li>▪ Help students assess interests, values, experiences, and abilities</li> <li>▪ Teach students how to conduct a job search, write a resume, and interview effectively</li> <li>▪ Use the Internet to conduct a job search</li> </ul>	Cypress	2114.19	3-2010	M-T 8-6:30, W-F 8-5, Sat 9-1	Dawn Allison, dallison@
		Eastview	2113	3-5188	M-T 8-6:30, W-F 8-5	Joanne Keeley, jkeeley@
		Northridge	1101.1	3-4721	M-T 8-6:30, W-F 8-5, Sat 9-1	Clint Rodenfels, crodenfel@
		Pinnacle	238	3-8111	M-T 8-6:30, W-F 8-5	George Reyes, rey@
		Rio Grande	A-156 Annex	3-3138	M-T 8-6:30, W-F 8-5	Voncille Wright, vwright@
		Riverside	G8116	3-6201	M-T 8-6:30, W-F 8-5, Sat 9-1	Virginia Murillo Fraire, vfraire@
		Round Rock	1105.00	3-0009	M-T 8-6:30, W-F 8-5	Eva Thomsen, ethomsen@
		South Austin	1101	3-9162	M-T 8-6:30, W-F 8-5, Sat 9-1	Margie Sandoval-Samilpa, msamilpa@
Website: <a href="http://www.austincc.edu/career/">http://www.austincc.edu/career/</a>						
<b>Community Outreach</b> Reports to AVP, Student Success Systems	<ul style="list-style-type: none"> <li>▪ Develop contacts with the Leadership of East Austin</li> <li>▪ Deliver recruitment and presentation sessions to community agencies</li> <li>▪ Plan and conduct community events at the Eastview Campus</li> </ul>	Eastview	P108	3-5106	M-F 8:30-5:30	Loretta Edelen, edelen@
<b>Computer Centers (Open Labs)</b> Reports to Instructional Technology Manager and	<ul style="list-style-type: none"> <li>▪ Provides access to microcomputer and printers</li> <li>▪ Provides access to productivity and instructional software</li> </ul>	Cypress	2121.7	3-2034	M-F 8-9, Sat 8-5, Sun 12-6	Heather King, hking4@
		Eastview	2203.2	3-5112	M-F 8-9, Sat 8-5, Sun 12-6	Chris Miller, cmiller4
		Elgin		3-9405	M-Th 5-9	Vacant
		HBC	604.11	3-7794	M-F 7:30-4:30	Jay Hunter, jhunter@

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
Director of Instructional Computing and Technology  IT Manager – Tom Thomas tthomas1@austincc.edu		Northridge	1204	3-4646	M-F 8-9, Sat 8-5, Sun 12-6	Nisha Patel, npatel1@
		Pinnacle	904	3-8115	M-Th 8-9, F 8-12	Kenroy Burke, kburke2@
		Rio Grande	228	3-3082	M-Th 8-9, F 8-5, Sat 9-1	Karl Richichi, richichi@
		Riverside	A1126	3-6010	M-F 8-9, Sat 8-5, Sun 12-6	Barry Rominger, brominge@
		Round Rock	1315.00	3-0120	M-Th 8-9, F 8-5	Jay Howard, jhoward@ Jeff Webb, jwebb2@
		South Austin	1201.6	3-9186	M-F 8-9, Sat 8-5, Sun 12-6	Bradly Schuster, bschust1@
Website: <a href="http://irt.austincc.edu/ict/computer/index.php">http://irt.austincc.edu/ict/computer/index.php</a>						
<b>Counseling</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>▪ Educational Planning, course placement, and university transfer information</li> <li>▪ Workshops about motivation, learning styles, choosing a major, communication, and stress management</li> <li>▪ Texas Success Initiative (TSI) (assessment) requirements and compliance</li> <li>▪ Information about college and community resources</li> <li>▪ Career counseling</li> <li>▪ Short-term crisis counseling</li> <li>▪ ACC 101 (online pre-Advising)</li> <li>▪ Referral to Learning Labs and Tutoring (see <i>Student Handbook</i>)</li> <li>▪ Academic Standards of Progress counseling (see <i>Student Handbook</i>)</li> </ul>	Cypress	2114.8	3-2010	M-T 8-6:30, W-F 8-5, Sat 9-1	Amber Kelley, amberk@
		Eastview	2113	3-5188	M-T 8-6:30, W-F 8-5, Sat 9-1	Dorado Kinney, dkinney@
		Northridge	1101.1	3-4721	M-T 8-6:30, W-F 8-5, Sat 9-1	Clint Rodenfels, crodenfel@
		Pinnacle	224	3-8108	M-T 8-6:30, W-F 8-5	George Reyes, rey@
		Rio Grande	A156 (Annex)	3-3137	M-T 8-6:30, W-F 8-5	Voncille Wright, vwright@
		Riverside	G8116	3-6201	M-T 8-6:30, W-F 8-5, Sat 9-1	Virginia Murillo Fraire, vfraire@
		Round Rock	1105.00	3-0009	M-T 8-6:30, W-F 8-5	Louella Tate, ltate@
		South Austin	1101	3-9141	M-T 8-6:30, W-F 8-5, Sat 9-1	Yolanda Chapa, ymc@
Website: <a href="http://www.austincc.edu/support/advising">http://www.austincc.edu/support/advising</a>						
<b>Course Substitutions/ Waivers</b> Contact appropriate Department Chair, Assistant Dean, or Dean	▪ Request to substitute course for ACC requirement					See Organizational Reference: Referral Guide
<b>Custodial/ Maintenance</b> Reports to the Campus Manager	<ul style="list-style-type: none"> <li>▪ Cleaning</li> <li>▪ Repairs</li> <li>▪ Maintenance</li> <li>▪ Grounds</li> </ul>	Cypress	2102	3-2002		Linda Haywood, lhaywood@
		Eastview	3100	3-5100		Juanita Mendez, jmendez@
		Northridge	1208	3-4703		Belvolyn Smith, bsmith@
		Pinnacle	1018	3-8102		David Tucker, dtucker2@
		Rio Grande	205	3-3000		Marilyn Lee-Taylor, mlee@
		Riverside	A2208	3-6056		Frank Taylor, taylorf@
		Round Rock	1103.00	3-0001		Judy Van Cleve, judyvc@
South Austin	1140	3-9100		Betsy Erwin, berwin@		
<b>Developmental Education</b> Contact Department Chair or faculty member, or campus-based designee of Department Chair	▪ Placement Decision					See Organizational Reference: Referral Guide

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Duplication Services</b>	▪ Copying/Printing of materials	Cypress	2104	3-2101	M-F 7am-10pm Sat 8am-5pm Sun 12pm-6pm	Linda Haywood, lhaywood@ Jeanne Dillon, svaughn@ Jason Martinez, jmartin7@
		Eastview	2167	3-5184	M-F 7am-10pm Sat 8am-5pm Sun 12pm-6pm	Juanita Mendez, jmendez@
		Northridge	1107	3-4700 3-4704	M-F 7am-10pm Sat 8am-5pm Sun 12pm-6pm	Belvolyn Smith, bsmith@ Vince Simmons, vsimmons@
		Pinnacle	110 1026	3-8088	M-Th 7am-10pm F 7am-5pm	David Tucker, dtucker2@
		Rio Grande	204 Main Bldg	3-3005 3-3008	M-Th 7am-10pm F 7am-5pm Sat 8am-2pm	Marilyn Lee-Taylor, mlee@ Dianna Botello, dbotello@ David Vela, dvela@
		Riverside	2209	3-6045 3-6177	M-F 7am-10:30pm Sat 8am-5pm Sun 12pm-6pm	Frank Taylor, taylorf@ Pat Lindsey, plindsey@
		Round Rock	1103.01	3-0007	M-Th 7am-10pm F 7am-5pm	Judy Van Cleve, judyvc@ Al Martinez, amartin7@
		South Austin	1141	3-9109	M-F 7am-10pm Sat 8am-5pm Sun 12pm-6pm	Betsy Erwin, berwin@ Mary Cervantez, mcerv@ Duduwa Kurugu, dkurugu@
<b>Enrollment Management</b> Reports to Director, Enrollment Manager, Patricia Salazar, psalaza2@austincc.edu	Student Recruitment Office <ul style="list-style-type: none"> <li>• Campus Tours</li> <li>• Requests for information</li> <li>• Enrollment Assistance</li> <li>• Open Houses/College Days</li> <li>• School and Community</li> <li>• Presentation &amp; College Fairs</li> </ul> Mobile Go Centers Youth Programs Men of Distinction Programs	HBC	610	3-7701	M-F 8am-5pm	<a href="mailto:outreach@austincc.edu">outreach@austincc.edu</a>
Website: <a href="http://austincc.edu/sro">http://austincc.edu/sro</a>						
<b>Financial Aid Offices</b> Reports to Director of Financial Aid, Terry Bazan <a href="mailto:tbazan@austincc.edu">tbazan@austincc.edu</a>	▪ College Work-Study ▪ Federal Financial Aid (grants and loans) ▪ Scholarships ▪ Texas Grant	Cypress	2114.7	3-4243	M-T 8-6:30, W-F 8-5, Sat 9-1	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Eastview	2156	3-4243	M-T 8-6:30, W-F 8-5, Sat 9-1	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Northridge	1106	3-4243	M-T 8-6:30, W-F 8-5, Sat 9-1	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Pinnacle	224	3-4243	M-T 8-6:30, W-F 8-5	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Rio Grande	A-154 Annex	3-4243	M-T 8-6:30, W-F 8-5	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Riverside	8140	3-4243	M-T 8-6:30, W-F 8-5, Sat 9-1	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		Round Rock	1109.00	3-4243	M-T 8-6:30, W-F 8-5	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
		South Austin	1103	3-4243	M-T 8-6:30, W-F 8-5, Sat 9-1	<a href="mailto:finaid@austincc.edu">finaid@austincc.edu</a>
Website: <a href="http://www.austincc.edu/support/financialaid/">http://www.austincc.edu/support/financialaid/</a>						

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Food Service</b> Reports to the Campus Manager	<ul style="list-style-type: none"> <li>▪ Vending Machines</li> <li>▪ Contract food services</li> <li>▪ Refunds</li> </ul>	Cypress	2102	3-2002		Linda Haywood, lhaywood@
		Eastview	3100	3-5100		Juanita Mendez, jmendez@
		Northridge	1208	3-4700		Belvolyn Smith, bsmith@
		Pinnacle	1019	3-8103		David Tucker, dtucker 2@
		Rio Grande	205	3-3000		Marilyn Lee-Taylor, mlee@
		Riverside	A2208	3-6056		Frank Taylor, taylorf@
		Round Rock	Student Commons	3-0001		Judy Van Cleve, judyvc@
		South Austin	1140	3-9100		Betsy Erwin, berwin@
<b>GED Testing</b> Reports to Michiel Davis	<ul style="list-style-type: none"> <li>▪ Testing available in writing skills, social studies, science, interpreting, literature, mathematics, and the arts</li> </ul>	HBC	106	3-7714		Michiel Davis, mddavis@
<b>Grades</b> Contact Professor, Department Chair, Assistant Dean, or Dean	<ul style="list-style-type: none"> <li>▪ Grade change request</li> <li>▪ Incomplete grade conversion</li> </ul>					See Organizational Reference: Referral Guide
<b>Informal Class Transfer</b> Contact Professor, Department Chair, Dean	<ul style="list-style-type: none"> <li>▪ Extenuating requests after adds/drops are over per established guidelines</li> </ul>					See Organizational Reference: Referral Guide
<b>Instructor Concerns</b> Contact Professor, Department Chair, or Dean	<ul style="list-style-type: none"> <li>▪ Students wishing to appeal decisions related to instruction</li> </ul>					See Organizational Reference: Referral Guide
<b>Interactive Video Classrooms</b> Report to IVC Services Specialist, Matt Gossage <a href="mailto:mgossage@austincc.edu">mgossage@austincc.edu</a>	<ul style="list-style-type: none"> <li>▪ Customer service to IVC faculty and students</li> <li>▪ Facilitators assist with IVC Technology, class assessments, exams and evaluations</li> <li>▪ Offer IVC Training Workshops for faculty using IVC classrooms</li> </ul>	EVC	8360	3-5738	M-F 7:30am – 10pm	Matt Gossage, mgossage@
Website: <a href="http://irt.austincc.edu/ict/IVC/">http://irt.austincc.edu/ict/IVC/</a>						
<b>International Student Admissions/ International Student Office</b> Reports to Linda Kluck <a href="mailto:lkluck@austincc.edu">lkluck@austincc.edu</a>	<ul style="list-style-type: none"> <li>▪ All international student admissions requests</li> <li>▪ Answers specific questions regarding international student status and immigration</li> <li>▪ Monitors SEVIS compliance</li> </ul>	Riverside	8105	3-6241	M-T 8-6:30, W-F 8-5	intadm@
Website: <a href="http://www.austincc.edu/support/international/index.php">http://www.austincc.edu/support/international/index.php</a>						
<b>Learning Labs (Tutoring Centers)</b> Report to the Interim Director, Student Learning Services, Terri Kelly <a href="mailto:tkelly1@austincc.edu">tkelly1@austincc.edu</a>	<ul style="list-style-type: none"> <li>▪ Tailored individual instruction in an open-access lab setting</li> <li>▪ Traditional and/or computerized one-on-one and small group instruction</li> <li>▪ Skills review workshops/materials</li> </ul>	Cypress	2110	3-2040	M-TH 8-8, F 9-3, Sat 10-5, Sun 12-6	Terri Kelly, tkelly1@
		Eastview	2304	3-5114	M-TH 8-8, F 9-3, Sat 10-5, Sun 12-6	Theresa Mooney, tmooney@
		Northridge	4119	3-4813	M-TH 8-8, F 9-3, Sat 10-5, Sun 12-6	Allen Mueller, amueller@

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
	<ul style="list-style-type: none"> <li>▪ Guided study groups</li> <li>▪ Self-paced independent study</li> <li>▪ Supplemental instruction</li> <li>▪ Tutorial software</li> </ul>	Pinnacle Tutoring	600	3-8138	M-TH 8-8, F 9-3	Marie-Line McGhee, mlmcghee@
		Pinnacle Computer	614	3-8140	M-TH 8-8, F 9-3	Marie-Line McGhee, mlmcghee@
		Rio Grande Tutoring	212	3-3367	M-TH 8-8, F 9-3	Myra Bradley, mybra@
		Rio Grande Computer	227	3-3366	M-TH 8-8, F 9-3	Myra Bradley, mybra@
		Riverside Tutoring	G9100	3-6037	M-TH 8-8, F 9-3, Sat 10-5, Sun 12-6	Bill Cheek, bcheek@
		Riverside Computer	G9100	3-6240	M-TH 8-8, F 9-2, Sat 11-4, Sun 12-6	Bill Cheek, bcheek@
		Round Rock	2330.00	3-0207	M-TH 8-8, F 9-3	Jim Nelson, jnelson@
		South Austin	1138	3-9243	M-TH 8-8, F 9-3, Sat 10-5, Sun 12-6	Susan Jones, susanj@
Website: <a href="http://www.austincc.edu/tutor/">http://www.austincc.edu/tutor/</a>						
<b>Library Services/ Instructional Resources and Technology</b> Head Librarians (HL) manage library staff and services on each campus. HLs report to the Dean of Library Services, Dr. Julie Todaro, <a href="mailto:jtodaro@austincc.edu">jtodaro@austincc.edu</a>	<ul style="list-style-type: none"> <li>▪ Offers reference assistance in seeking information, course-related materials, college support materials</li> <li>▪ Provides access to electronic and print resources</li> <li>▪ Provides instruction in seeking/locating electronic and print information in library and from remote locations</li> <li>▪ Provides study space</li> <li>▪ Maintains course reserve and reference materials</li> </ul>	Cypress	Library 2121.9 Building 2000	3-2036	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Terry Barksdale (HL) tbarksda@
		Eastview	Library 2200 Building 2000	3-5116	M-F 7:30am-9pm, Sat 8am-5pm, Sun noon-6pm	Margaret Peloquin (HL) peloquin@
		Elgin	Main 412	3-9706	M-TH 5-9	
		Northridge	Library 1223 Building 1000	3-4744	M-F 7:30am-9pm, Sat 8am-5pm, Sun noon-6pm	Melinda Townsel (HL) mtownsel@
		Pinnacle	Library 904	3-8150	M-TH 7:30am-9pm, F 7:30am-noon	Leigh Kilman (HL), lkilman@
		Rio Grande	Library 230 Main Building	3-3068	M-TH 7:30am-9pm, F 7:30am-5pm, Sat 9am-1pm	Pam Spooner (HL), pspooner@
		Riverside	Library Bldg A-1108	3-6005	M-F 7:30am-9pm, Sat 8am-5pm, Sun noon-6pm	Margaret Peloquin (HL), peloquin@
		Round Rock	Library 1302 Bldg 1000	3-0104	M-TH 7:30am-9pm, F 7:30am-5:00pm	Sheila Henderson (HL) shender1@
		South Austin	Library 1201	3-9181	M-F 7:30am-9pm, Sat 8am-5pm, Sun noon-6pm	Terese Morgan (HL), tmorgan@
Website: <a href="http://library.austincc.edu/">http://library.austincc.edu/</a> E-mail contact for non-campus sites (BSP, FBG, etc.) – Leigh Kilman (HL) <a href="mailto:lkilman@austincc.edu">lkilman@austincc.edu</a>						
<b>Instructional Development Services</b> <a href="http://irt.austincc.edu/ids">http://irt.austincc.edu/ids</a>	<ul style="list-style-type: none"> <li>• Teaching and Learning Consultations</li> <li>• Course Redesign</li> <li>• Curriculum Development</li> <li>• Distance Learning</li> <li>• Innovation Grants</li> <li>• Instructional Design</li> <li>• Instructional Technology</li> <li>• Instructional Resources</li> <li>• Multimedia and Video Production</li> <li>• Training</li> </ul>	All ACC Campuses		3-7786 3-7667		<a href="mailto:lds@austincc.edu">lds@austincc.edu</a> <a href="mailto:irt@austincc.edu">irt@austincc.edu</a>  Staff list at <a href="http://irt.austincc.edu/ids/staff.php">http://irt.austincc.edu/ids/staff.php</a>

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
	<ul style="list-style-type: none"> <li>Needs Assessment</li> </ul>					
<b>Media &amp; Faculty Resource Centers/Instructional Computing &amp; Technology</b> Report to the Instructional Technology Manager and Director of Instructional Computing and Technology  IT Manager – Bruce Mitchell, <a href="mailto:bmitchel@austincc.edu">bmitchel@austincc.edu</a>	<ul style="list-style-type: none"> <li>Provides support for Classroom Technology</li> <li>Provides technology for faculty use to support instruction</li> </ul>	Cypress	2121.9	3-2036	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Richard Palmer, <a href="mailto:rpalmer@austincc.edu">rpalmer@austincc.edu</a> Sherri Bassett, <a href="mailto:smiles@austincc.edu">smiles@austincc.edu</a>
		Eastview	2202	3-5113	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Jamie Madden, <a href="mailto:jmadden1@austincc.edu">jmadden1@austincc.edu</a> Chris Rusch, <a href="mailto:crusch@austincc.edu">crusch@austincc.edu</a>
		HBC	604.11	3-7741	M-F 8am-5pm	Vacant
		Northridge	1229	3-4750	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Les Zovek, <a href="mailto:lzovek@austincc.edu">lzovek@austincc.edu</a> Eric Knox, <a href="mailto:eknox2@austincc.edu">eknox2@austincc.edu</a>
		Pinnacle	912	3-8143	M-TH 8am-9pm, F 8am-noon	Vincent Ledesma, <a href="mailto:vledesma@austincc.edu">vledesma@austincc.edu</a>
		Rio Grande	225	3-3075	M-TH 8am-9pm, F 8am-5pm, Sat 9am-1pm	Stephanie Bogdanich, <a href="mailto:sbogdani@austincc.edu">sbogdani@austincc.edu</a> Margot Rochon, <a href="mailto:mrochon@austincc.edu">mrochon@austincc.edu</a>
		Riverside	A-1121	3-6007	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Daine Vineyard, <a href="mailto:jvineyar@austincc.edu">jvineyar@austincc.edu</a> Matt Myers, <a href="mailto:mmyers1@austincc.edu">mmyers1@austincc.edu</a>
		Round Rock	1307.00	3-0111	M-TH 8am-9pm, F 8am-5pm	Michael Stewart, <a href="mailto:mdstewar@austincc.edu">mdstewar@austincc.edu</a> Mario Menendez, <a href="mailto:mmenende@austincc.edu">mmenende@austincc.edu</a>
		South Austin	1214	3-9191	M-F 8am-9pm, Sat 8am-5pm, Sun noon-6pm	Laura Tabor Huerta, <a href="mailto:ltabor@austincc.edu">ltabor@austincc.edu</a> Tim Richardson, <a href="mailto:trichar2@austincc.edu">trichar2@austincc.edu</a>
Website: <a href="http://irt.austincc.edu/ict/media/">http://irt.austincc.edu/ict/media/</a>						
<b>Office Hours – Faculty</b> Report Problems or concerns to the Campus Manager's office	<ul style="list-style-type: none"> <li>Report unavailability of faculty</li> <li>In emergency, contact the Assistant Dean</li> </ul>	Cypress	2102	3-2002	M-F 7am-10pm Sat 8am-5pm Sun noon-6pm	Linda Haywood, <a href="mailto:lhaywood@austincc.edu">lhaywood@austincc.edu</a>
		Eastview	3100	3-5103	M-F 7am-10pm Sat 8am-5pm Sun Noon-6pm	Juanita Mendez, <a href="mailto:jmendez@austincc.edu">jmendez@austincc.edu</a>
		Northridge	1208	3-4703	M-Th 7am-10:40pm Fri 7am – 10 pm Sat 8am-5pm Sun Noon-6pm	Belvolyn Smith, <a href="mailto:bsmith@austincc.edu">bsmith@austincc.edu</a>
		Pinnacle	1018	3-8102	M-Th 7am-10pm Fri 7am-5pm	David Tucker, <a href="mailto:dtucker2@austincc.edu">dtucker2@austincc.edu</a>
		Rio Grande	205	3-3000	M-Th 7am-10pm Fri 7am-5pm Sat 8am-2pm	Marilyn Lee-Taylor, <a href="mailto:mlee@austincc.edu">mlee@austincc.edu</a>
		Riverside	A2208	3-6206	M-F 7am-10:30pm Sat 8am-5pm Sun Noon-6pm	Frank Taylor, <a href="mailto:taylorf@austincc.edu">taylorf@austincc.edu</a>
		Round Rock	1103.00	3-0001	M-TH 7am-10pm; Fri 7am-5pm	Judy Van Cleve, <a href="mailto:judyvc@austincc.edu">judyvc@austincc.edu</a>
		South Austin	1140	3-9106	M-F 7am-10pm Sat 8am-5pm; Sun Noon-6 pm	Betsy Erwin, <a href="mailto:berwin@austincc.edu">berwin@austincc.edu</a>
<b>Office of Student Life</b> Reports to Student Life Director, Cheryl Richard <a href="mailto:crichard@austincc.edu">crichard@austincc.edu</a>	<ul style="list-style-type: none"> <li>First Year Experience (CYP)</li> <li>Diversity (EVC)</li> <li>Clubs and Orgs (NRG)</li> <li>Service (PIN)</li> <li>Student Government (RGC)</li> <li>Intramural Sports/Recreation (RGC)</li> <li>Campus Activity Funding Board, Student Activity Advisory Board (RVS)</li> <li>Accent (RRC)</li> </ul>	Cypress	1121	3-2120	M-Th 9am-6pm, F 8am -5pm	Stacy Wooten, <a href="mailto:swooten@austincc.edu">swooten@austincc.edu</a>
		Eastview	2158	3-5303	M-Th 9am-6pm, F 8am-5pm	John Jacobs, <a href="mailto:jjacobs@austincc.edu">jjacobs@austincc.edu</a>
		Northridge	1112.2	3-4715	M-Th 9am-6pm, F 8am-5pm	Quevarra Moten, <a href="mailto:qmoten@austincc.edu">qmoten@austincc.edu</a>
		Pinnacle	108 Commons	3-8233	M-Th 9am-6pm, F 8am-5pm	Angela Robertson, <a href="mailto:arobert1@austincc.edu">arobert1@austincc.edu</a>
		Rio Grande	101.1	3-3114	M-Th 9am-6pm, F 8am-5pm	John Jacobs, <a href="mailto:jjacobs@austincc.edu">jjacobs@austincc.edu</a>
		Riverside	G8130	3-6264	M-Th 9am-6pm, F 8am-5pm	Toniette Haynes Robinson, <a href="mailto:thaynes@austincc.edu">thaynes@austincc.edu</a>
		Round Rock	2117.00	3-0137	M-Th 9am-5pm, F 8am-5pm	Jennifer Flowers, <a href="mailto:jflower2@austincc.edu">jflower2@austincc.edu</a> Tracy Partin, <a href="mailto:tpartin@austincc.edu">tpartin@austincc.edu</a>

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
	<ul style="list-style-type: none"> <li>Leadership (SAC)</li> <li>Campus Life (All)</li> </ul>	South Austin	1121	3-9172	M-Th 9am-5pm, F 8am-5pm	Eileen Galvez, egalvez@
Student Life Website: <a href="http://www.austincc.edu/SL">http://www.austincc.edu/SL</a> The Orientation Program Website: <a href="http://www.austincc.edu/support/advising/orientation.php">http://www.austincc.edu/support/advising/orientation.php</a>						
<b>Office for Students with Disabilities</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>Classroom &amp; testing accommodations</li> <li>Handbook for Faculty (support information)</li> <li>Printed materials in alternate formats</li> <li>Academic success strategies</li> <li>Advising for students with disabilities</li> <li>Registration assistance</li> <li>OSD Information Sessions</li> <li>Sign language interpreter (contact Interpreter Services @ 223-6151)</li> </ul>	Cypress	2114.22	3-2026	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Saturday of each month 9 - 1	Stephanie DeHoff, scochren@
		Eastview	2136	3-5159	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Saturday of each month 9-1	Oscar Newman, onewman@
		Northridge	1111.5	3-4725	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Saturday of each month 9-1	Cathy Tremaria, tremaria@
		Pinnacle	224	3-8300	M-T 8-6:30, W-F 8-5,	Carolyn Allred, callred@
		Rio Grande	A150 Annex	3-3142	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Sat of each month 9-1	Judy Hay-Mullen, jhaymull@
		Riverside	G8141	3-6244	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Saturday of each month, 9-1	Lori Bowman, lbowman@
		Round Rock	1111.01	3-0048	M-T 8-6:30, W-F 8-5	Lauren Sebel, lsebel@
		South Austin	1112	3-9163	M-T 8-6:30, W-F 8-5, 1 <sup>st</sup> Saturday of each month, 9-1	Eloisa Sleeth, esleeth@
Websites: <a href="http://www.austincc.edu/support/osd/index.php">http://www.austincc.edu/support/osd/index.php</a> <a href="http://www.austincc.edu/support/facstaff/index.php">http://www.austincc.edu/support/facstaff/index.php</a>						
<b>Overloading a Class</b> Contact: <ul style="list-style-type: none"> <li>Assistant Dean</li> <li>Dept. Chair</li> <li>Dean</li> <li>Campus Administrative Office</li> </ul>	<ul style="list-style-type: none"> <li>Per established guidelines</li> </ul>	Cypress	2102	3-2002	M-F 7am-10pm, Sat 8-5, Sun Noon-6	Linda Haywood, lhaywood@
		Eastview	3100	3-5103	M-TH 7:30am-10pm, F 8-5, Sat 9-2	Juanita Mendez, jmendez@
		Northridge	1208	3-4703	M-Th 7am-10:40pm, F 7am-10pm, Sat 8-5, Sun Noon-6	Belvolyn Smith, bsmith@
		Pinnacle	1019	3-8103	M-TH 7am-10pm, F 7-5	David Tucker, dtucker2@
		Rio Grande	205	3-3000	M-TH 7am-10pm, F 7-5, Sat 8-2	Marilyn Lee Taylor, mlee@
		Riverside	A2208	3-6206	M-F 7am-10:30pm, Sat 8-4, Sun Noon-6	Frank Taylor, taylorf@
		Round Rock	1103.00	3-0001	M-TH 7am-10pm, F 7-5	Judy Van Cleve, judyvc@
		South Austin	1140	3-9106	M-F 7am-10pm, Sat 8-4, Sun Noon-6	Betsy Erwin, berwin@
<b>Police (District)</b> Reports to Chief of Police, Lynn Dixon <a href="mailto:cdixon@austincc.edu">cdixon@austincc.edu</a>	<ul style="list-style-type: none"> <li>Public safety and assistance</li> <li>Law enforcement</li> <li>Traffic and parking enforcement</li> <li>Lost and found</li> </ul>	Cypress	2101	3-2008	M-F 6:30am-10:30pm Sat 7:30am-5:30pm Sun 11:30am-6:30pm	
		Eastview	2103	3-5120	M-F 6:30am-10:30pm Sat 7:30am-5:30pm	

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
					Sun 11:30am-6:30pm	
		Northridge	1103	3-4718	M-Th 6:30am-11:10 pm Fri 6:30am – 10:30pm Sat 7:30am-5:30pm Sun 11:30am-6:30pm	
		Pinnacle	112	3-8014	M-Th 6:30am-10:30pm Fri 6:30am-5:30pm	
		Rio Grande	102	3-3007	M-Th 6:30am-10:30pm Fri 6:30am-10:00pm Sat 7:30am-4:00pm	
		Riverside	A2238	3-6044	M-F 6:30am-11:00pm Sat 7:30am-5:30pm Sun 11:30am-6:30pm	
		Round Rock	Bldg 1000 Room 1133	3-0050	M-Th 6:30am-10:30pm, Fri 6:30am-5:30pm	
		South Austin	1102	3-9142	M-F 6:30am-10:30pm Sat 7:30am-5:30pm Sun 11:30am-6:30pm	
Website: <a href="http://www.austincc.edu/police/">http://www.austincc.edu/police/</a>						
<b>Support Center</b> Reports to Director, Special Populations, Steve Christopher <a href="mailto:schris@austincc.edu">schris@austincc.edu</a>	<ul style="list-style-type: none"> <li>Child care payment assistance</li> <li>Textbook Collection</li> <li>College and community referrals</li> <li>Academic success support</li> <li>Unanticipated financial emergencies (students)</li> </ul>	Cypress	2114.24	3-2205	M 9:30-6:30, T-F 8-5	Linda Reister, <a href="mailto:lreister@">lreister@</a>
		Eastview	2137	3-5214	M-T 8-6:30, W-F 8-5	Roseana Lahti, <a href="mailto:rlahti@">rlahti@</a>
		Northridge	1111.1	3-4845	M 12-5, T 8-6:30, W-F 8-5	Marshall Bennett, <a href="mailto:cbennet3@">cbennet3@</a>
		Pinnacle	224	3-8111	M-T 8-6:30, W-F 8-5	Joyce Pope-Cain, <a href="mailto:jpcain@">jpcain@</a>
		Rio Grande			N/A	N/A
		Riverside	G8138	3-6026	M-T 8-6:30, W-F 8-5	Angelica Cancino-Cox, <a href="mailto:acancino@">acancino@</a>
		Round Rock	1110.01	3-0032	M-T 8-6:30, W-F 8-5	Stephanie Horgan, <a href="mailto:shorgan@">shorgan@</a>
		South Austin	1105	3-9161	M-T 8-6:30, W-F 8-5	Julie Cuellar-Reck, <a href="mailto:jcuellar@">jcuellar@</a>
Website: <a href="http://www.austincc.edu/support/financialaid/center/">http://www.austincc.edu/support/financialaid/center/</a>						
<b>Testing Centers (Instructional)</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>Administers tests for Distance Learning courses</li> <li>Administers tests, when requested by faculty, to students who miss regularly scheduled classroom tests</li> <li>Administers all tests for approved courses</li> </ul>	Cypress	1139	3-2075	M-F 8-8, Sat 9-4, Sun noon-5	Don Bradley, <a href="mailto:dbradley@">dbradley@</a>
		Eastview	2155	3-5145	M-F 8-8, Sat 9-5, Sun noon-6	James Merrifield, <a href="mailto:jmerrifi@">jmerrifi@</a>
		Northridge	3237	3-4735	M-F 8-8, Sat 9-4, Sun noon-5	Rey Valdez, <a href="mailto:rvaldez@">rvaldez@</a>
		Pinnacle	706	3-8002	M-TH 8-8, F 8-4	James Land, <a href="mailto:jland@">jland@</a>
		Rio Grande	127	3-3164	M-TH 8-8, F 8-4, Sat 9-1	Nancy Worlds, <a href="mailto:worlds@">worlds@</a>
		Riverside	A1132	3-6242	M-F 8-8, Sat 9-5, Sun noon-6	Connie Wasson, <a href="mailto:cwasson@">cwasson@</a>
		Round Rock	2205.00	3-0142	M-TH 8-8, F 8-4	Vacant
		South Austin	1135	3-9240	M-F 8-8, Sat 9-4, Sun noon-5	BethAnn Avery, <a href="mailto:bethann@">bethann@</a>
Website: <a href="http://www.austincc.edu/testctr/">http://www.austincc.edu/testctr/</a>						
<b>Testing Centers (ACC Centers)</b> Reports to Director, Center Operations	<ul style="list-style-type: none"> <li>Administers tests for Distance Learning courses</li> <li>Administers tests, when requested by faculty, to students who miss regularly scheduled classroom tests</li> <li>Administers all tests for approved courses</li> </ul>	Fredericksburg	226	(830) 997-6363	M-TH 4:45pm – 7pm	
		San Marcos Center	524	(512)353-7224	M-TH 5:00pm-8:30pm Must arrive by 7:30pm	

Provider	Description of Request	Campus	Room	Phone	Hours	E-mail (...@austincc.edu)
<b>Transfer Services</b> Reports to Dean of Student Services	<ul style="list-style-type: none"> <li>▪ Information on area university transfer plans, transfer reference books, catalogs of Texas universities, and university brochures</li> <li>▪ Designated computers available for researching universities and submitting online transfer admission applications</li> <li>▪ Postings of transfer events on Information Bulletin boards</li> <li>▪ Postings of Calendar of Transfer Events on ACC's home web page</li> </ul>	Cypress	2114.19	3-2010	M-T 8-6:30, W-F 8-5, Sat 9-1	Elnita Fennel, efennell@
		Eastview	2113	3-5188	M-T 8-6:30, W-F 8-5	Eddie Garcia, egarcia1@
		Northridge	1101.20	3-4868	M-T 8-6:30, W-F 8-5, Sat 9-1	Sarah Porter, sporter2@
		Pinnacle	224	3-8111	M-T 8-6:30, W-F 8-5	George Reyes, rey@
		Rio Grande	A-156 Annex	3-3138	M-T 8-6:30, W-F 8-5	Voncille Wright, vwright@
		Riverside	G8116	3-6201	M-T 8-6:30, W-F 8-5, Sat 9-1	Virginia Murillo Fraire, vfraire@
		Round Rock	1105.00	3-0009	M-T 8-6:30, W-F 8-5	Louella Tate, ltate@
		South Austin	1106, 1107	3-9168 3-9160	M-T 8-6:30, W-F 8-5, Sat 9-1	Tracy Long, tlong2@ Renee Esparza, tesparza@
Websites: Online Transfer Services for staff and faculty: <a href="http://www.austincc.edu/support/advising/transfer/">http://www.austincc.edu/support/advising/transfer/</a> University Recruiter's visit online request form: <a href="http://www.austincc.edu/support/advising/transfer/universityreps.php">http://www.austincc.edu/support/advising/transfer/universityreps.php</a>						
<b>Veterans Affairs</b> Reports to Mark Harden, VA Manager <a href="mailto:mharden@austincc.edu">mharden@austincc.edu</a>	<ul style="list-style-type: none"> <li>▪ Certification of benefits</li> <li>▪ Supports services for students using VA benefits</li> </ul>	Northridge	1106	3-4360	M- 9:30-6:30, T-F 8-5	Cynthia Mendez, cmendez@
		Riverside	G8140	3-6165	M-T 8-6:30pm, W-F 8-5	Terry Cotton, tsulteme@
		Round Rock	1109.01	3-0030 3-0027	M-T 8-6:30pm, W-F 8-5	Audrey Mahboubi-Tehrani, amahboub@
		HBC	301.1	3-7574	M-F 8-5	Robert Garza, rgarza1@