

Austin Community College Compliance Certification Response (5th Year Interim Report)

Austin Community College provides and supports student and faculty access and user privileges to adequate library collections and services and to other learning/information resources consistent with the degrees offered at the college, through both ownership and formal arrangements/agreements. These collections and resources of the library are sufficient to support the college's educational programs, as mandated by [administrative rule\[1\]](#).

At the [Round Rock Higher Education Center \(RRHEC\)\[2\]](#), ACC Library Services [partners\[3\]](#) with Texas State University libraries to provide ACC students reference services, to locate print resources for delivery from ACC campuses to the RRHEC, and to offer information literacy to ACC classes at the RRHEC. ACC Library Service hours align with class hours at the RRHEC, Monday-Thursday, 8:30 a.m.-9:00 p.m.; Friday, 8:30 a.m.-4:00 p.m.

The Head Librarian at the Pinnacle Campus serves as the library extension services manager and serves as liaison and planner for extension library services. In this role, she coordinates the planning meetings between ACC and Texas State library services, works with RRHEC to hire TexShare library employees, trains RRHEC library employees to identify resources and services needed by RRHEC ACC faculty and staff, and coordinates ACC's delivery services to RRHEC.

ACC students at the RRHEC have access to ACC Library Services materials at the Center and also to the full range of services provided by ACC's Library Services at any of ACC's campuses and teaching locations. Most materials at other ACC locations can be delivered to the RRHEC within two working days. Materials unavailable at ACC can be requested on [interlibrary loan\[4\]](#).

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ACC's Library Services provides general collections of materials and print reference collections at the major campuses. The web-based [catalog\[5\]](#) lists more than 120,000 volumes of print, media, and computer software material available at ACC campuses for faculty, staff, and student use. More than 1,000 periodicals are available in print in ACC libraries (with two to three years of back issues retained) and are supplemented by the many online resources that include the full text of thousands of periodicals. Along with print materials, media materials available include videotapes, audiocassettes, records, CDs, DVDs and computer software; all of which provide alternatives to the printed page. In addition to the links on the Library Services web site, and from departmental sites, almost 800 websites are cataloged and accessible through the ACC online library catalog. Off-campus/remote users must go through an authentication process in order to access these resources.

Library Services works in partnership with classroom faculty and other professional staff to ensure collections and resources are adequate to support the college's educational programs. Faculty members are encouraged to make recommendations for the development of the collections. Library Services solicits recommendations from ACC teaching faculty and professional staff each fall for the development of collections through a formal collection development letter and, throughout the year, through visits to faculty department meetings and e-mails posted to faculty electronic lists. Each new faculty member is given an additional invitation to assist (no matter when hired).

ACC participates in the following arrangements/agreements to broaden access to adequate collections and other learning/information resources:

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[TexShare\[6\]](#): TexShare is a statewide consortium that community college, college, university, and public libraries participate in to access electronic resources at a greatly reduced cost to individual libraries. ACC LS provides access to TexShare resources and an additional 28 to 30 online institutional subscriptions. These institutional subscriptions as well as online e-books are chosen by the ACC librarians (coordinated by the LS e-Resource Coordinator) in conjunction with ACC classroom faculty.

[TexShare Cards\[7\]](#) (Loan Star Library Cards): This card program, part of TexShare, is a reciprocal borrowing program designed to allow the registered users to borrow materials directly from the libraries of other participating institutions. Registered users obtain a card from ACC first, and then they are able to check out materials from other participating Texas institutions.

In addition, LS has a membership with Amigos, a regional nonprofit organization that provides a library resource-sharing network and information technology to libraries. Through Amigos, LS has access to online content and support for interlibrary loan and resource sharing and cataloging.

All library partnerships/agreements are reviewed annually. This review process includes assessing the use of the resources provided for faculty and students, past and future classes scheduled, and budget availability (for all agreements).