

Austin Community College Compliance Certification Response  
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South Austin Campus

Austin Community College's Library Services (LS) is a college-wide library system that exists as a department within ACC's Instructional Resources Technology (IRT) division. ACC operates six campus libraries, five library centers located in area high schools, and works cooperatively with Texas State University to provide library service to ACC students in the Round Rock Higher Education Center. A seventh campus library opens at the South Austin Campus in the fall semester of 2006.

ACC Library Services is committed to providing consistent, quality services to all campus and remote user students and faculty. To deliver this model, ACC LS has chosen a centralized, highly technology-driven approach and infrastructure for all library services and organization. Campus libraries are managed by Head Librarians and all Head Librarians report to the Dean of Library Services.

All faculty librarians, full time and adjunct/part time, are trained in, and responsible for, delivering ACC LS services to both on campus and remote users. This is accomplished by:

- All librarians provide reference support through both real-time and e-mail e-support [\[1\]](#).
- All full-time librarians support the information literacy program with classroom/student presentations, in-library point-of-use reference and

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designing information literacy curriculum including integrated research assignments, study guides and tutorials [\[2\]](#).

- All librarians are familiar with and support integrated information instruction in ACC curriculum in such classes as English Comp I, Chemistry I, Business classes, Health Sciences classes, and developmental studies at reference desks.
- Full time librarians work in partnership with all ACC classroom faculty to design information literacy that matches/meets curriculum and student needs [\[3\]](#).
- All librarians participate in the Info Coach Service (e-coaching for classroom assignments information and research assistance) [\[4\]](#).
- One librarian (with two back up librarians) is responsible for answering e-mail reference requests within 48 hours [\[5\]](#), usually much less and, as needed, sorting out e-mails to be answered by librarians who are more expert in reference areas.
- Six librarians from across the college comprise the coordinating effort for information literacy each year. These librarians work as a team to offer information literacy instruction inside the college, to feeder high schools, and to co-enrolled students.
- All librarians encourage access to non-ACC library resources through interlibrary loan, and by providing TexShare borrower cards, which faculty and on campus and all distance learning students can use to check out materials at most academic and many public libraries across the state.

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- All fulltime librarians provide workshops for ACC faculty to support instruction.