

How Do You Define Communication?

What examples come to mind when you think of the term "communication?"

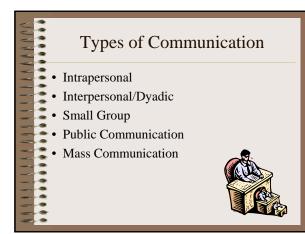
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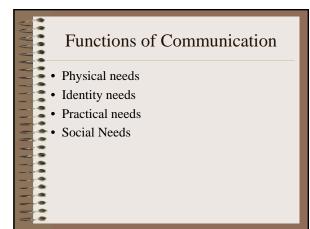
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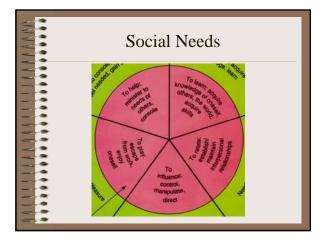
Official definition: The process of creating meaning through symbolic interaction."

Considering Attributes of Communication

- Why is communication considered a process, not a discrete occurrence?
- What do the authors mean when they say "communication is symbolic?"
- *********************** • Research: Should all communication behaviors "count" as being intentional?









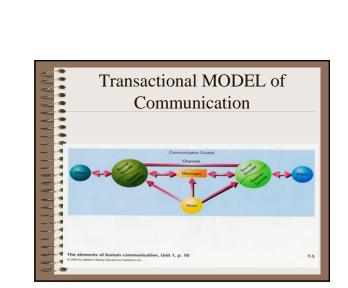
Transactional Det Communica Communication refers to t more persons... sending and receiving msg simultaneously..... through a variety of chann that occur within an enviro are distorted by noise..... and lead to some effect. Transactional Definition of Communication • Communication refers to the act of one or

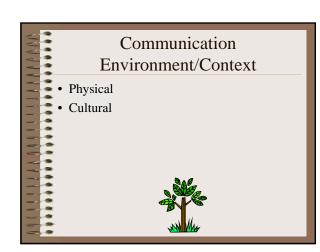
- sending and receiving msgs

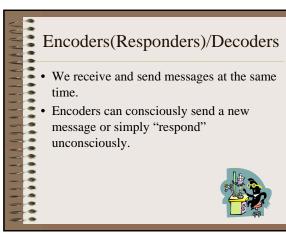
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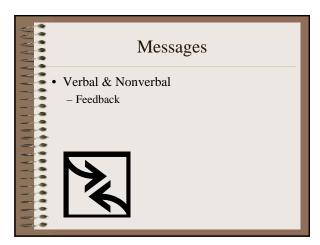
....

- through a variety of channels.....
- that occur within an environment....

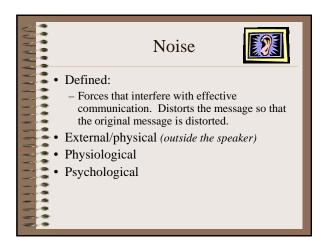


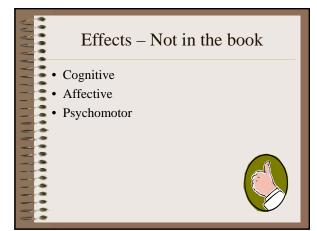






 Vocal/Verbal Face to Face Mediated (telephone, e-mail, faxes, videoconference) Writing Not in the book: Visual Olfactory Tactile Note: More nonverbal than verbal channels 	Channels of Communication
	 Face to Face Mediated (telephone, e-mail, faxes, videoconference) Writing Not in the book: Visual Olfactory Tactile







Competent Communicator

• Defined:

 "Achieves one's goals in a manner that ideally maintains or enhances the relationship in which communication occurs."

8 Characteristics of Competent Communicator 1. Wide range of behaviors 2. Choose appropriate behavior 3. Skill @ performing behaviors 4. Empathy & Perspective taking 5. Cognitive complexity 6. Self-monitoring 7. Commitment to relationship 8. *****Communication is Inevitable, Irreversible & Unrepeatable. *****

Competence in Mediated Communication • What does it mean to communicate in a mediated environment? • Challenges: • Leaner messages • How does the absence of "richness" affect a mediated communication exchange? • Disinhibition • How does increased expressiveness impact nonface-to-face exchanges? • Permanence





