Live, Online, Personalized Learning Assistance In

**MATH *** WRITING *** BUSINESS *** SCIENCE**

When you're stuck on a math problem at midnight and need a real person to help you get back on track –
Try SMARTHINKING!

When you want help brainstorming for a paper or someone to look over your paper before you turn it in –
Try SMARTHINKING!

When you're halfway through a course but need a refresher on what you learned the second week of class –
Try SMARTHINKING!

YOUR USERNAME IS **distance2005austin**
YOUR PASSWORD IS **tutoring**

Get Started Now!

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**STEP 1: CREATE or UPDATE YOUR ACCOUNT**

**TO CREATE A NEW ACCOUNT**
1. Go to [www.smarthinking.com](http://www.smarthinking.com) and enter the username and password displayed above.
2. Complete the Registration Form; choose a new username and password. Use this login whenever you need help.

**IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT**
1. Log into SMARTHINKING using your existing username and password.
2. Click on “My Account.”
3. Click the icon on the left side: “If you received a new username...”
4. Enter the new username and password above - this will recharge your account.

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**STEP 2: GET HELP**

- **Connect With an e-structor** and interact with a live tutor when you have a question.
  
  Note: The first time you use SMARTHINKING, you will get a “plug-in” notice. You must click "Yes" when asked if you will accept the plug-in.

- **Submit your Writing** for any class to our Online Writing Lab and receive feedback from a tutor usually within 24 hours.

- **Submit a Question** and a tutor will reply usually within 24 hours.

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**STEP 3: PROBLEMS? CHECK YOUR TECH**

**Processor:** Pentium 100 processor (or Mac equivalent).

**Browser:** For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better.

For Apple Mac users - Internet Explorer required.

**Connection:** 28.8K modem, 56K modem recommended.

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Need help using SMARTHINKING?
E-mail Customer Support at support@smarthinking.com
or call (888) 430-7429 ext. 1

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Register and Login for more information on live tutoring hours and the other services available to you!