

Austin Community College 2009 Performance Snapshot

Student Access

Student Success

Community Service

	Progress to Target	Chg from Prior Year
1. Closing The Gaps (CTG) Enrollment Progress		
a. CTG Total Enrollment ³	●	↑
b. CTG African-American Enrollment ³	●	↑
c. CTG Hispanic Enrollment ³	●	↑
2. Service Area & Underserved Populations		
a. African-American Student Proportion ³	●	↑
b. Hispanic Serving Institution Status ³	●	↑
c. Service Area Penetration-Credit Students ¹	●	↓
3. Adult Education Enrollment³		
a. Adult Basic Education (ABE)	●	↓
b. English as a Second Language (ESL)	●	↓
c. General Educ. Development (GED)	●	↑
4. Developmental Education (DE) Enrollment³		
a. DE Total Enrollment	●	↓
b. DE Reading	●	↑
c. DE Writing	●	↑
d. DE Math	●	↑
5. Affordability		
a. Tuition & Fees/Credit Hour ⁵	●	→
b. % of Students Receiving Financial Aid ⁵	●	↑

	Progress to Target	Chg from Prior Year
6. Student Progress		
a. Course Completion ¹	●	↓
a1. Traditional Classroom ³	●	↑
a2. Distance Learning ³	●	↑
b. Fall-to-Fall Retention ¹	●	↓
c. DE Transition to Credit - Math ¹	●	↑
d. DE Transition to Credit - Writing ¹	●	↑
e. ABE (GED) Transition to Credit ³	●	↑
7. Student Success		
a. Closing The Gaps Success Goals ⁴		
1) Total Associates	●	↑
2) Total Certificates	●	↑
3) Total Technical	●	↑
4) Total Health Sciences	●	↓
b. IPEDS 3-year Graduation Rate ⁵	●	↓
c. IPEDS 3-year Transfer Rate ⁵	●	↑
d. Job Placement Rate ⁴	●	↓
e. Licensure Rate ⁴	●	↑
f. Total ABE Completers ³	●	↑
g. Total GED Completers ³	●	↓
h. Total Core Completers ³	●	↑

	Progress to Target	Chg from Prior Year
8. Continuing Education and Training		
a. Enrollments ³	●	↑
b. Student Satisfaction with Courses ³	●	↑
c. Companies Served by CT ¹	●	↑
d. Net Revenue ¹	●	↑
e. Market Penetration-CE Students ¹	●	↑

Legend

Data Sources

¹ National Community College Benchmarking Project (NCCBP)
² Community College Survey of Student Engagement (CCSSE)
³ Austin Community College Data System
⁴ Texas Higher Education Coordinating Board
⁵ National Center for Educational Statistics

Symbols

● Achieved target
● Within 10% of target
● Did not achieve target
● No target set
↑ Comparison to previous year

Institutional Support and Efficiencies

9. Student Support Services		
a. Advising - Use ²	●	→
b. Advising - Satisfaction ²	●	→
c. Tutoring Use ²	●	↓
d. Tutoring Satisfaction ²	●	↓

10. Administrative Efficiencies		
a. Administrative Cost per Credit Hour ¹	●	↑
b. Administrative Cost Ratio ⁴	●	↑
c. Administrative Cost/FTE Student ¹	●	↑

11. Climate		
a. Student Satisfaction ²	●	→
b. Employee Satisfaction ³	●	↓
c. Grievance Rate ¹	●	↑
d. Faculty/Staff Diversity ³	●	↓

AUSTIN COMMUNITY COLLEGE 2009 PERFORMANCE SNAPSHOT

	Core Indicator	Target	ACC Current	Current Data Period	ACC Previous	Texas Peers	Other Peers
1	1a. CTG Total Enrollment ³	31,504	33,728	Fall 09	31,822		
	1b. CTG African-American Enrollment ³	2,266	2,753	Fall 09	2,498		
	1c. CTG Hispanic Enrollment ³	7,134	8,316	Fall 09	7,475		
2	2a. African-American Student Proportion ³	7.63%	8.3%	Fall 08	8.0%		
	2b. Hispanic Serving Institution Status ³	25.00%	24.7%	Fall 08	23.5%		
	2c. Service Area Penetration--Credit Instruction ¹	2.89%	3.47%	FY08	3.59%		2.89%
3	3a. Adult Basic Education Enrollment ²	1000	914	FY08	981		
	3b. English as a Second Language Enrollment ²	1700	1,691	FY08	1,755		
	3c. GED Enrollment ³	175	165	FY09	122		
4	4a. Dev. Ed. Headcount-Total ³	NT	7,184	Fall 08	7624*		
	4b. Dev. Ed. Reading Headcount ³	NT	1,124	Fall 08	1,064		
	4b. Dev. Ed. Writing Headcount ³	NT	704	Fall 08	667		
	4d. Dev. Ed. Math Headcount ³	NT	7,109	Fall 08	6,690		
5	5a. Tuition & Fees/Credit Hours ⁵	\$89	\$ 54.00	AY08	\$ 54.00		\$89
	5b. % of Students Receiving Financial Aid ⁴	39%	41.3%	AY08	34.2%		
6	6a. Course Completion ¹	88.48%	77.95%	F06 cohort	78.37%		88.48%
	6a1. All Traditional Classroom ³		68.16%	Fall 08	67.28%		
	6a2. All Distance Learning ³		59.51%	Fall 08	58.47%		
	6b. Fall to Fall Retention ¹	42.82%	42.49%	F06 cohort	42.97%		42.82%
	6c. Dev. Ed Transition to Credit - Math ¹	78.37%	84.1%	F05 cohort	81.1%		78.37%
	6d. Dev. Ed Transition to Credit - Writing ¹	80.35%	86.0%	F05 cohort	81.1%		80.35%
6e. Adult Ed (GED) Transition to Credit ³	35.0%	41.5%	FY08	32.6%			
7	7a.1 CTG Total Associates Awards ⁴	1,105	1,107	FY08	1,055		
	7a.2 CTG Total Certificates Awards ⁴	405	467	FY08	406		
	7a.3 CTG Total Technical Awards ⁴	221	240	FY08	193		
	7a.4 CTG Total Health Related Awards ⁴	574	401	FY08	438		
	7b. IPEDS 3-yr Graduation Rate ⁵	7.8%	3.1%	FY04-07	4%		7.8%
	7c. IPEDS 3-yr Transfer Rate ⁵	23.1%	39%	FY04-07	36%		23.1%
	7d. Job Placement Rate ⁴	68.3%	82.0%	FY07	83.8%		68.32%
	7e. Licensure Rate ⁴	90%	97.6%	FY08	91.5%		
	7f. Total ABE Completers ³	68.0%	67.0%	FY08	66.0%		
7g. Total GED Completers ³	NT	236	FY08	256			
7h. Total Core Completers	NT	623	FY08	615			
8	8a. Continuing Education (CE) Enrollments ³	25,000	23,435	FY08	17,448		2,958
	8b. Student Satisfaction with (CE) Courses ³	95.0%	96.5%	FY08	95.0%		
	8c. Companies Served by CE-CT ³	65	58	FY08	40		64
	8d. (CE) Net Revenue ¹	\$ 700,000	\$ 464,475	FY08	\$ (173,329)		\$ 44,600
	8e. Market Penetration- (CE) Students ¹	1.38%	0.71%	FY08	0.64%		1.38%
9	9a. Advising - Use ²	1.69	1.65	Spring 07	1.65		1.69
	9b. Advising - Satisfaction ²	2.14	2.15	Spring 07	2.15		2.14
	9c. Tutoring-Use ²	1.47	1.55	Spring 07	1.58		1.47
	9d. Tutoring- Satisfaction ²	2.13	2.22	Spring 07	2.26		2.13
10	10a. Administrative Cost per Credit Hour ⁴	130.00	130.00	FY07	\$ 98.00		\$ 130
	10b. Administrative Cost Ratio ⁴	15.0%	15.2%	FY08	14.7%		
	10c. Administrative Cost/FTE Student ¹	3904	\$ 3,904	FY07	\$ 2,953		\$ 3,904
11	11a. College Climate-Student Satisfaction ²	3.15	3.14	Spring 07	3.14		3.15
	11b. College Climate Employee Satisfaction ³	4.05	4.13	Spring 08	4.14		
	11c. College Climate Grievance Rate ³	0.08%	0.53%	FY08	0.40%		0.08%
	11d. Faculty/Staff Diversity ³	42.0%	29.3%	Fall 08	37.58%		

* Goal for these measures is to be below the target.