

Austin Community College 2010 Performance Snapshot

Student Access

	Progress to Target	Chg from Prior Year
1. Closing The Gaps (CTG) Enrollment Progress		
a. CTG Total Enrollment ³		↑
b. CTG African-American Enrollment ³		↑
c. CTG Hispanic Enrollment ³		↑
2. Service Area & Underserved Populations		
a. African-American Student Proportion ³		↑
b. Hispanic Serving Institution Status ³		→
c. Service Area Penetration-Credit Students ¹		↓
3. Adult Education Enrollment³		
a. Adult Basic Education (ABE)		↑
b. English as a Second Language (ESL)		↑
c. General Educ. Development (GED)		↑
4. Developmental Education (DE) Enrollment³		
a. DE Total Enrollment		↑
b. DE Reading		↑
c. DE Writing		↑
d. DE Math		↑
5. Affordability		
a. Tuition & Fees/Credit Hour ⁵		↑
b. % of Students Receiving Financial Aid ⁵		↓

Student Success

	Progress to Target	Chg from Prior Year
6. Student Progress		
a. Course Completion ¹		↑
a1. Traditional Classroom ³		↑
a2. Distance Learning ³		↑
b. Fall-to-Fall Retention ¹		↑
c. DE Transition to Credit - Math ¹		↑
d. DE Transition to Credit - Writing ¹		↓
e. ABE (GED) Transition to Credit ³		↑
7. Student Success		
a. Closing The Gaps Success Goals ⁴		
1) Total Associates		↑
2) Total Certificates		↑
3) Total Technical		↓
4) Total Health Sciences		↑
b. IPEDS 3-year Graduation Rate ⁵		↓
c. IPEDS 3-year Transfer Rate ⁵		↑
d. Job Placement Rate ⁴		↓
e. Licensure Rate ⁴		↑
f. Total ABE Completers ³		↑
g. Total GED Completers ³		↑
h. Total Core Completers ³		↑

Community Service

	Progress to Target	Chg from Prior Year
8. Continuing Education and Training		
a. Enrollments ³		↓
b. Student Satisfaction with Courses ³		↓
c. Companies Served by CT ¹		↓
d. Net Revenue ¹		↓
e. Market Penetration-CE Students ¹		↑

Legend

Data Sources

- ¹ National Community College Benchmarking Project (NCCBP)
- ² Community College Survey of Student Engagement (CCSSE)
- ³ Austin Community College Data System
- ⁴ Texas Higher Education Coordinating Board
- ⁵ National Center for Educational Statistics

Symbols

- Achieved target
- Within 10% of target
- Did not achieve target
- No target set
- Comparison to previous year

Institutional Support and Efficiencies

	Progress to Target	Chg from Prior Year		Progress to Target	Chg from Prior Year		Progress to Target	Chg from Prior Year
9. Student Support Services			10. Administrative Efficiencies			11. Climate		
a. Advising - Use ²		↑	a. Administrative Cost per Credit Hour ¹		↑	a. Student Satisfaction ²		↑
b. Advising - Satisfaction ²		↑	b. Administrative Cost Ratio ⁴		↓	c. Grievance Rate ¹		↓
c. Tutoring Use ²		↑	c. Administrative Cost/FTE Student ¹		↑	d. Faculty/Staff Diversity ³		↓
d. Tutoring Satisfaction ²		↑						

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5. Affordability		
a. Tuition & Fees/Credit Hour ⁵		↑
b. % of Students Receiving Financial Aid ⁵		↓

Student Success

	Progress to Target	Chg from Prior Year
6. Student Progress		
a. Course Completion ¹		↑
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b. Fall-to-Fall Retention ¹		↑
c. DE Transition to Credit - Math ¹		↑
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e. ABE (GED) Transition to Credit ³		↑
7. Student Success		
a. Closing The Gaps Success Goals ⁴		
1) Total Associates		↑
2) Total Certificates		↑
3) Total Technical		↓
4) Total Health Sciences		↑
b. IPEDS 3-year Graduation Rate ⁵		↓
c. IPEDS 3-year Transfer Rate ⁵		↑
d. Job Placement Rate ⁴		↓
e. Licensure Rate ⁴		↑
f. Total ABE Completers ³		↑
g. Total GED Completers ³		↑
h. Total Core Completers ³		↑

Community Service

	Progress to Target	Chg from Prior Year
8. Continuing Education and Training		
a. Enrollments ³		↓
b. Student Satisfaction with Courses ³		↓
c. Companies Served by CT ¹		↓
d. Net Revenue ¹		↓
e. Market Penetration-CE Students ¹		↑

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9. Student Support Services			10. Administrative Efficiencies			11. Climate		
a. Advising - Use ²		↑	a. Administrative Cost per Credit Hour ¹		↑	a. Student Satisfaction ²		↑
b. Advising - Satisfaction ²		↑	b. Administrative Cost Ratio ⁴		↓	c. Grievance Rate ¹		↓
c. Tutoring Use ²		↑	c. Administrative Cost/FTE Student ¹		↑	d. Faculty/Staff Diversity ³		↓
d. Tutoring Satisfaction ²		↑						

AUSTIN COMMUNITY COLLEGE 2010 PERFORMANCE SNAPSHOT

	Core Indicator	Target	ACC Current	Current Data Period	ACC Previous	Texas Peers	Other Peers
1	1a. CTG Total Enrollment ³	40,739	37,850	Fall 09	33,728		
	1b. CTG African-American Enrollment ³	3,592	3,263	Fall 09	2,753		
	1c. CTG Hispanic Enrollment ³	10,545	9,440	Fall 09	8,316		
2	2a. African-American Student Proportion ³	7.60%	8.6%	Fall 09	8.2%		
	2b. Hispanic Serving Institution Status ³	25.00%	24.9%	Fall 09	24.9%		
	2c. Service Area Penetration--Credit Instruction ¹	2.89%	3.44%	FY 07	3.47%		2.89%
3	3a. Adult Basic Education Enrollment ²	1000	1,236	FY 09	914		
	3b. English as a Second Language Enrollment ³	1700	1,873	FY 09	1,691		
	3c. GED Enrollment ³	175	168	FY 10	165		
4	4a. Dev. Ed. Headcount-Total ³	NT	10,240	Fall 09	9,254		
	4b. Dev. Ed. Reading Headcount ³	NT	1,267	Fall 09	1,159		
	4c. Dev. Ed. Writing Headcount ²	NT	811	Fall 09	704		
	4d. Dev. Ed. Math Headcount ³	NT	8,162	Fall 09	7,391		
5	5a. Tuition & Fees/Credit Hours ^{*5}	\$78	\$ 58.00	AY 09	\$ 54.00		\$89
	5b. % of Students Receiving Financial Aid ⁶	39%	40.0%	AY 09	41.3%		
6	6a. Course Completion ¹	73.87%	68.11%	F 07 cohort	67.60%		88.48%
	6a1. All Traditional Classroom ³		69.30%	Fall 09	68.60%		
	6a2. All Distance Learning ³		59.80%	Fall 09	59.51%		
	6b. Fall to Fall Retention ¹	48.03%	44.98%	F 07 cohort	42.49%		42.82%
	6c. Dev. Ed Transition to Credit - Math ¹	77.85%	87.64%	F 06 cohort	84.10%		78.37%
	6d. Dev. Ed Transition to Credit - Writing ¹	80.50%	77.42%	F 06 cohort	85.96%		80.35%
	6e. Adult Ed (GED) Transition to Credit ³	35.0%	46.0%	FY09	41.5%		
7	7a.1 CTG Total Associates Awards ⁴	1,295	1,259	FY09	1,107		
	7a.2 CTG Total Certificates Awards ⁴	563	519	FY09	467		
	7a.3 CTG Total Technical Awards ⁴	361	239	FY09	240		
	7a.4 CTG Total Health Related Awards ⁴	1,189	540	FY09	401		
	7b. IPEDS 3-yr Graduation Rate ⁵	7.8%	2.9%	FY 05-08	3.10%	7.8%	
	7c. IPEDS 3-yr Transfer Rate ⁵	23.1%	39.60%	FY 05-08	39.30%	23.1%	
	7d. Job Placement Rate ⁴	68.3%	76.4%	FY 08	82.0%	77.9%	68.32%
	7e. Licensure Rate ⁴	90%	99.0%	FY 09	97.6%		
	7f. Percent ABE Completers ³	68.0%	72.0%	FY 09	67.0%		
	7g. Total GED Completers ³	NT	293	FY 09	236		
	7h. Total Core Completers	NT	788	FY 09	7		
8	8a. Continuing Education (CE) Enrollments ³	25,000	22,700	FY 09	23,435		2,958
	8b. Student Satisfaction with (CE) Courses ³	95.0%	94.2%	FY 09	96.5%		
	8c. Companies Served by CE-CT ³	65	48	FY 09	58		64
	8d. (CE) Net Revenue ¹	\$ 700,000	\$ 279,938	FY 09	\$ 464,475		\$ 44,600
	8e. Market Penetration- (CE) Students ¹	1.38%	0.71%	FY 09	0.71%		1.38%
9	9a. Advising - Use ²	1.69	1.76	Spring 10	1.65		1.69
	9b. Advising - Satisfaction ²	2.14	2.24	Spring 10	2.15		2.14
	9c. Tutoring-Use ²	1.47	1.62	Spring 10	1.55		1.47
	9d. Tutoring- Satisfaction ²	2.13	2.25	Spring 10	2.22		2.13
10	10a. Administrative Cost per Credit Hour ^{*1}	130.00	134.00	FY 08	130.00		\$ 130
	10b. Administrative Cost Ratio ⁴	15.0%	13.99%	FY 09	15.20%		
	10c. Administrative Cost/FTE Student ¹	3904	\$ 4,014	FY 08	\$ 3,904		\$ 3,904
11	11a. College Climate-Student Satisfaction ²	3.15	3.21	Spring 08	3.14		3.15
	11c. College Climate Grievance Rate ^{*3}	0.08%	0.13%	FY 07	0.53%		0.08%
	11d. Faculty/Staff Diversity ³	42.0%	29.49%	Fall 09	29.92%		

* Goal for these measures is to be below the target.