

Effectiveness Update

Student Services Effectiveness Measures Report for Academic Year 2003—04



PURPOSE

To provide exemplary programs that support the teaching/learning process and to increase opportunities for students to define and reach their educational and career goals.

INTENDED OUTCOME

1. The unduplicated headcount enrollment of ACC will reflect the diversity of the population the College serves.

CRITERION

Based on THECB demographic data (or U.S. Census data) of the service area college-age population and the fall unduplicated headcount enrollment of ACC students, the percent of ACC students from each demographic group will be within ± 5 percent of their proportion in the service area college-age population.

RESULTS

This criterion was met for White students. Hispanic and Black student representation was below the criterion range compared to the service area college-age population and Other* student representation was above the criterion range.

DATA

**Comparison of ACC Fall 2003 Headcount to
2003 Service Area College-age Population Proportions**

Ethnicity	2003 Service Area College Age Population (18 to 44)		ACC Fall 2003 Headcount		$\pm 5\%$ of proportion	
	N	%	N	%	Range	Criterion
White	366,500	57.6%	18,543	60.4	54.7 - 60.5	Within range
Black	48,270	7.6%	2,201	7.1	7.2 - 8.0	Below range
Hispanic	188,405	29.6%	6,677	21.8	28.1 - 31.1	Below range
Other*	33,294	5.2%	3,257	10.7	4.7 - 5.5	Above range
Total	636,469	100.0%	30,678	100.0%		

*Note: The "other" category at ACC includes Asian students, Native American students, International students, and students not identified by ethnicity. The service area data for 2003 are from the Texas State Data Center population estimates (0.5 migration scenario). The category for "other" ethnicities from the Texas State Data Center includes Asians, Native Americans and all other ethnicities not identified above and it may not be directly comparable since ACC figures include international students.

Source: ACC Student Database and Texas State Data Center



Student Services Report for 2003—04 (continued)

INTENDED OUTCOME

2. The applicants who register and attend ACC will reflect the demographics of the applicant pool.

CRITERION

Based on demographic data from the yearly applicant pool and the annual headcount enrollment of first-time at ACC students, at least 75 percent of each demographic group represented in the applicant pool will actually enroll.

RESULTS

“Yearly” data are not available, thus fall 2003 data were used to assess this outcome.

ACC did not meet this criterion for the Fall 2003 semester. By ethnicity, approximately half of all applicants actually enrolled. Also, approximately half of White, Asian, and Other* ethnic group applicants actually enrolled. Just over one-third of all Black applicants actually enrolled in the semester they indicated on the application. By gender, about half of all applicants actually enrolled for the semester they indicated on their application.

However, the distribution of ethnicity and gender among the First Time at ACC (FTACC) students reflects that of the applicant pool.

DATA

Comparison of Fall 2003 Applicants and Students Who Actually Enrolled By Ethnicity

Ethnic Group	Students Who Completed an Application for Fall 2003		Applicants Who Enrolled at ACC for the First Time (FTACC) in Fall 2003			% of FTACC
	#	%	#	% of applicants	Criterion (75%)	
White	8,846	59.4%	4,872	55.1%	Not met	64.0%
Black	1,318	8.9%	468	35.5%	Not met	6.1%
Hispanic	3,385	22.7%	1,600	47.3%	Not met	21.0%
Asian	629	4.2%	316	50.2%	Not met	4.2%
Other*	702	4.7%	356	50.7%	Not met	4.7%
Total	14,880	100.0%	7,612	51.2%	Not met	100.0%

*The category “Other” includes Native American students, International students, and students not identified by ethnicity.
Source: ACC Student Database.

Comparison of Fall 2003 Applicants and Students Who Actually Enrolled By Gender

Gender	Students Who Completed an Application for Fall 2003		Applicants Who Enrolled at ACC for the First Time (FTACC) in Fall 2003			% of FTACC
	#	%	#	% of applicants	Criterion (75%)	
Male	6,636	44.6%	3,575	53.9%	Not met	47.0%
Female	8,085	54.3%	4,037	49.9%	Not met	53.0%
Not Identified	159	1.1%	0			
Total	14,880	100.0%	7,612	51.2%	Not met	100.0%

Source: ACC Student Database.

Student Services Report for 2003—04 (continued)

INTENDED OUTCOME

3. ACC will provide financial aid opportunities to students who demonstrate the most need.

CRITERION

Based on the Federal Pell Grant Program Student Payment Summary, 50 percent of students receiving Pell grants will have an Expected Family Contribution of zero.

RESULTS

ACC was within three percent of meeting this criterion. However, three percent of students receiving Pell Grants had a family contribution of less than \$100.

DATA

**Pell Grant Program
Expected Family Contribution Statistics for 2002-03**

	Number	Percent
Total Students Receiving Pell Grants for 2001-02	5,065	100%
Expected Family Contribution of \$0	2,360	47%
Expected Family Contribution of \$1 -100	156	3%

Source: ACC Student Assistance Office

Student Services Report for 2003—04 (continued)

INTENDED OUTCOME

4. The College will maintain a loan default rate 5 percentage points below the maximum threshold required by law (25 percent).

CRITERION

Based on the Department of Education's Default Management Division's Annual Report to ACC, ACC's loan default rate will be at least 5 percent less than the federally defined maximum threshold of (25 percent) i.e., ACC's rate will be 20 percent or lower.

RESULTS

ACC met this criterion again for FY 2001. The official cohort default rate was 6.4 percent,, nineteen percent lower than the federally defined maximum threshold and fourteen percent lower than the criterion.

DATA

**Austin Community College's Official Cohort Default Rates
for Schools with 30 or More Borrowers Entering Repayment in the Fiscal Year**

Fiscal Year	Number of Borrowers in Repayment	Number of Borrowers in Default	Official Cohort Default Rate
FY 2001	1,407	91	6.4%
FY 2000	1,651	121	7.3%
FY 1999	1,718	150	8.7%
FY 1998	1,774	202	11.3%
FY 1997	1,614	236	14.6%
FY 1996	1,661	292	17.5%

Source: ACC Student Assistance Office